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Thread: [\[REWARD\] Help me find service manual for Dell Optiplex 745 \[REWARD\]](#)

The Archetype - May 10, 2011, 2:40 pm

TOTALLY PUT THE WRONG MODEL NUMBER ON THE LAST THREAD, SORRY GUYS. I NEED A MANUAL FOR AN OPTIPLEX 745!!! (it's a sideways-resting tower, not a vertical tower)

So I'm in a tight bind. I have a customer's dell optiplex 745 right now, and I have to get at the HDD to get it out and backup data off it, then have 7 installed on it and to them by 7pm... Help me find a service manual online (like a pdf download) that can show me how to get out the HDD and the PSU and all that jazz, and I'll give you a reward. :)

An a related note, I should charge extra just to work on these things <.<

And yes, I know, screws and cables, but dude, this thing is buried, and I gotta get all this crap out to get at it, and idk how to, I've been trying for over 2 hours.

refrain11 - May 10, 2011, 2:43 pm

http://support.dell.com/support/edocs/systems/op745/en/UG_en/UG_en.zip this and <http://support.dell.com/support/edocs/systems/op745/multlang/QRG/EN/JH470A00.zip> inside the .zips are pdf files.

If you want to back up information on it why don't you put it on a external hard drive and then just install windows 7?

Maurice Moss - May 10, 2011, 4:23 pm

Removing the hard drives is easy. There should be 2 green tabs, just push them and pull out.

The Archetype - May 10, 2011, 9:15 pm

It was figuring out how to get the PSU out that was giving me trouble. I'd never worked on an Optiplex before today so I didn't know there was a little release tab down below it that I had to push down on.. and it wasn't like an obvious thing, looked like it was just part of the case... But I figured it out.