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Thread: [I no longer have access to my primary account.](#)

Surreal.Help - July 15, 2011, 8:58 pm

So a little while back amidst the database hack all of the L33T members passwords we're changed and we were told to preform a recovery/password reset in order to regain access to our account. The notice also stated that if you no longer had access to the e-mail connected to your account it was recommended that you use the contact form. I did attempt to use the contact form but it resulted in weeks with no response, which is understandable because I'm sure Omni had many issues to deal with. So I made this account as a last resort attempt to gain access to my primary account. I am hoping that a staff member may be able to assist me in regaining access. The account username is "Surreal." Please let me know what I can do to prove that I am the original owner of the account. The IP Addresses match I'm not sure what other evidence I can give you short of e-mail access. I would appreciate a response at your earliest convenience. Thanks in advance. ?

~Surreal.

Qwazz - July 15, 2011, 9:22 pm

If the IP addresses on this account and the account you lost access to match they will be merged and you can work from there.

If not contact Omniscient via private message or try the contact form one more time.

M?ssingNö - July 16, 2011, 2:42 am

Yeah, I'm considering PM'ing Omni myself, I used the contact form a while ago for the same reason, I'm not sure whether it's on the list or simply been overlooked, either are possible considering the, probable, large amounts of work this would have caused for him.