

Forum:[Hack Forums](#)

Thread: [Help needed steam account stolen, virus removed](#)

Pandox - August 23, 2012, 8:15 am

I'm not sure where to post this but here it goes. So today I downloaded a image of a friend which apparently I guess had a virus on it. Anyways long story short I removed the virus and I have control of my computer but my steam account has been stolen and my main email to this account is also stolen as well as the email to my steam account which has all the cd keys. I have submitted a support ticket to steam which my last three credit card digits and a cd key of a humble bundle I bough and some transaction id and I was wondering is there anything else I can do?

"Rainy. - August 23, 2012, 8:28 am

You know this guy in real life ? No ?
Do you have his skype ?

Pandox - August 23, 2012, 8:36 am

(Aug 23, 2012 08:28 AM)?Rainy Wrote: [\[CITE\]](#) You know this guy in real life ? No ?
Do you have his skype ?
Problem is he hit two birds with one throw, my friends steam account is also hijacked. So i guess he didn't know it was infected.

"Rainy. - August 23, 2012, 8:38 am

So, the guy who sent you the file didn't know that it was infected ?
And now his account is stolen also ?

-ISkillzI- - August 23, 2012, 8:40 am

Did he send you a picture and you opened it, or was it online?

Pandox - August 23, 2012, 8:41 am

(Aug 23, 2012 08:38 AM)?Rainy Wrote: [\[CITE\]](#) So, the guy who sent you the file didn't know that it was infected ?
And now his account is stolen also ?
Thats what he says, his profile went to private as did mine. He claims he has no access to it. I had another account which was friends with him on steam and I got a url then I got deleted of his friends list.

(Aug 23, 2012 08:40 AM)-ISkillzI- Wrote: [\[CITE\]](#) Did he send you a picture and you opened it, or was it online?
He sent me a picture and I opened it.

-ISkillzI- - August 23, 2012, 8:43 am

If you still have the file, we can track the IP and you can contact his ISP for information then contact the police since he stole a belonging to you.

"Rainy. - August 23, 2012, 8:44 am

Do you still have that image ?
Was it called something like: imageexe.jpg ?

Pandox - August 23, 2012, 8:45 am

(Aug 23, 2012 08:43 AM)-ISkillzI- Wrote: [\[CITE\]](#) If you still have the file, we can track the IP and you can contact his ISP for information then contact the police since he stole a belonging to you. I deleted the file but I can ask my friend if he still has his, well the file he sent me.

(Aug 23, 2012 08:44 AM)?Rainy Wrote: [\[CITE\]](#) Do you still have that image ?
Was it called something like: imageexe.jpg ?
I'm not sure if it had that exe extension on it, I just opened the file and then it all began.

Update he made my account public here it is <http://steamcommunity.com/id/pandox/>
Sick bastard joined pedo gaming..

"Rainy. - August 23, 2012, 8:49 am

If you are interested on the file, download [Recuva](#) and get it back.
You should get your account back easily because you have solid proof. ?

Pandox - August 23, 2012, 8:51 am

(Aug 23, 2012 08:49 AM)?Rainy Wrote: [\[CITE\]](#) If you are interested on the file, download [Recuva](#) and get it back.

You should get your account back easily because you have solid proof. ?
I hope so, problem is he has my main email account which is registered to various other forums and games and applications. Which I can't get back because he changed everything.

I got my email account back after calling them up.

Just out of curiosity is there a way to check what ip(s) have recently logged onto your email account?