

Forum:[Hack Forums](#)

Thread: [Blackshades rat stealth.](#)

Paulisbad - February 16, 2013, 10:46 pm

I've purchased the rat but cant seem to find out how to add an account to the product? could someone please help/explain how to do this or is this a problem that has been encountered because of a purchase failure? or do i need a administrator of blackshades to take a look?

#Skyline - February 16, 2013, 10:46 pm

Contact Blackshades support. They will help you.

Paulisbad - February 16, 2013, 10:53 pm

Thanks. could i just ask one more thing? i purchased the black shades rat and i appears as the remote controller? is this still the black shades rat? like i entered the order id and i came up as remote controller? now in my products it appears as red text and says no account found? any idea?

#Skyline - February 16, 2013, 10:54 pm

(Feb 16, 2013 11:53 PM)Paulisbad Wrote: [\[CITE\]](#) Thanks. could i just ask one more thing? i purchased the black shades rat and i appears as the remote controller? is this still the black shades rat? like i entered the order id and i came up as remote controller? now in my products it appears as red text and says no account found? any idea?

I've got no idea. Just contact Blackshades support. And they'll be able to help you.

Paulisbad - February 16, 2013, 10:57 pm

I've posted a ticket but is there an email that i can send a message to?

Archimedes - February 16, 2013, 10:59 pm

Just wait until they respond to your ticket. If there is an e-mail, check their contact page or something. It makes no sense asking us to spoonfeed something as simple as a contact e-mail for you. If it exists, it is something you can find yourself, I guarantee it. Sorry if I was no help, but this is just my opinion.

#Skyline - February 16, 2013, 10:59 pm

(Feb 16, 2013 11:57 PM)Paulisbad Wrote: [\[CITE\]](#) I've posted a ticket but is there an email that i can send a message to?

Look on there website, there is a place where you can submit a ticket if you've got a problem.