

Forum:[Hack Forums](#)

Thread: [Got cheated by PayPal someone please help!](#)

prince76 - February 17, 2013, 5:11 am

Hey guys I'm in a big trouble. Recently there was a seller on ebay who was selling a 1TB hardisk at a very discounted price. I'm from India and I bought using my Paypal. I thought I'm secured through Paypal so I placed an order. The seller was fake and he never ships the orders. After 5 days of purchase, I received a message via ebay that the seller is suspicious and please open a claim on paypal or something..

I opened a claim stating that the ebay told me to do so. Now paypal asked me to return the product shipped by the seller and provide the tracking information. I didn't receive the product after 2 weeks so I replied to the claim that I never got the product shipped by the seller, how can I ship it back.

Now I've got a mail that my claim has been rejected.

Any solution? thanks in advance.

Alex™ - February 17, 2013, 5:35 am

First of all isnt it against the rules for people from india to use paypal?

?????-?u??? - February 17, 2013, 5:36 am

You got fucked man this is how paypal works

You're going to have to call them, be very assertive, and tell them you absolutely need your money back since you didnt receive your HD. Tell them your goat is sick and needs medicine or something

Maaaaad - February 17, 2013, 5:46 am

(Feb 17, 2013 06:36 AM)?????-?u??? Wrote: [\[CITE\]](#) You got fucked man this is how paypal works
You're going to have to call them, be very assertive, and tell them you absolutely need your money back since you didnt receive your HD. Tell them your goat is sick and needs medicine or something
God im laughing my ass off now, my one horned goat is sick it need medicine

prince76 - February 17, 2013, 5:47 am

(Feb 17, 2013 06:35 AM)Alex™ Wrote: [\[CITE\]](#) First of all isnt it against the rules for people from india to use paypal?

Who told you this ? you can use Paypal if you have CC attached to it.

(Feb 17, 2013 06:36 AM)?????-?u??? Wrote: [\[CITE\]](#) You got fucked man this is how paypal works
You're going to have to call them, be very assertive, and tell them you absolutely need your money back since you didnt receive your HD. Tell them your goat is sick and needs medicine or something
What do you mean by this mate ? How come paypal works like this ? This is cheating. Please tell me whom should I contact now I need my money back :-(

Indian Paypal customer care sucks. Do you have USA Paypal CC contact details ?

bad - February 17, 2013, 5:53 am

First of clear your PM box mate .

Secondly did you tried putting all that ebay proof and PP is really fucked up, they should have asked seller to provide the shipment details not you.

prince76 - February 17, 2013, 6:08 am

(Feb 17, 2013 06:53 AM)?r. X Wrote: [\[CITE\]](#) First of clear your PM box mate .

Secondly did you tried putting all that ebay proof and PP is really fucked up,they should have asked seller to provide the shipment details not you.

First - done.

Second - I said I'll mail them all the details to you but they are fucking retarded.I got there mail that my case is rejected.What should I do now ? Paypal India sucks.Some people are saying me to contact Paypal Us customer care.Will that gonna help ? and do you have any contact number of Paypal Us ?

CPA Exposé - February 17, 2013, 6:12 am

You must have opened the wrong claim.

PayPal would not ask you to return an item if you claim you never received it.

bad - February 17, 2013, 6:13 am

(Feb 17, 2013 07:08 AM)prince76 Wrote: [\[CITE\]](#) First - done.

Second - I said I'll mail them all the details to you but they are fucking retarded.I got there mail that my case is rejected.What should I do now ? Paypal India sucks.Some people are saying me to contact Paypal Us customer care.Will that gonna help ? and do you have any contact number of Paypal Us ?

I am too from india . But as i have never faced any such problems there was no need to contact them.

Hopefully some will post any good solution for it.

prince76 - February 17, 2013, 6:15 am

(Feb 17, 2013 07:12 AM)?lue Wrote: [\[CITE\]](#) You must have opened the wrong claim.

PayPal would not ask you to return an item if you claim you never received it.

Mate, I did what ebay said.My money is stuck with them now.What should I do someone please help me out.There has to be some solution after all I'm not the culprit here ?

Miki - February 17, 2013, 6:17 am

Your best shot is to calm PayPal up and explain everything to them.

CPA Exposé - February 17, 2013, 6:18 am

(Feb 17, 2013 07:15 AM)prince76 Wrote: [\[CITE\]](#) Mate, I did what ebay said.My money is stuck with them now.What should I do someone please help me out.There has to be some solution after all I'm not the culprit here ?

Tell me what type of claim you opened after eBay told you that.

Item significantly not as described

Unauthorized

Item not received

And your best bet is to call PayPal very soon.

prince76 - February 17, 2013, 6:27 am

(Feb 17, 2013 07:18 AM)?lue Wrote: [\[CITE\]](#) Tell me what type of claim you opened after eBay told you that.

Item significantly not as described

Unauthorized

Item not received

And your best bet is to call PayPal very soon.
Item not received mate. That's what I did.

GI?ck - February 17, 2013, 6:29 am

This sucks man.
You have to watch out for scammers...

CPA Exposé - February 17, 2013, 6:35 am

(Feb 17, 2013 07:27 AM)prince76 Wrote: [\[CITE\]](#) Item not received mate. That's what I did.
Then, your only hope is to call Paypal.

It makes no sense they would ask you to return an item on an INR dispute if the whole point is that you didn't receive the item.

prince76 - February 17, 2013, 6:38 am

(Feb 17, 2013 07:35 AM)?lue Wrote: [\[CITE\]](#) Then, your only hope is to call Paypal.

It makes no sense they would ask you to return an item on an INR dispute if the whole point is that you didn't receive the item.

Exactly man. They should ask the seller for the tracking details

prince76 - February 20, 2013, 5:37 am

Update:

Hey guys, just talked to the paypal US Customer Care Executive.

Her name was Dalene Todd. Man, she was so helpful.. heard me very patiently and understood my case perfectly. So, she promised me a reversal of the transaction of that \$29.99 which I made with ebay.com using paypal as a payment gateway.

I did not have to request for refund nor i had to explain her the case again. She understood the case so well that Paypal India CC was useless and pathetic with their customer service and support because they couldn't understand my query even after explaining them 4-5 times.

It was really a wonderful experience with the Paypal US Customer Care. They value their customers.

And thank you guys for supporting and for providing valuable information :)