

Forum:[Hack Forums](#)

Thread: [Real-time protection not enabling](#)

cpt_cornflakes - July 14, 2013, 9:05 pm

I have Microsoft Security Essentials on my Windows 7 machine. My AV will scan my computer, but every time i try to turn on real-time protection, it turns right back off. I've reinstalling and rebooting. I am completely stuck here. Any help would be appreciated

Spac? - July 14, 2013, 11:15 pm

Do you have any other virus softwares installed?

im abcd - July 15, 2013, 1:13 am

Two plausible reasons for this occurring might be either you have another AV installed like Space suggested or you are infected. So, if you have the scenario 1, then uninstall the other AV or at least disable all its protection module.

If you do not have another AV installed, then lets move forward with the following scans:

Scan with [Malwarebytes Anti Malware](#) and [Eset Online Scanner](#). Post the logs of both in your next reply.

Regards,
Abcd.

Corso - July 15, 2013, 2:09 am

A lot of infections have been popping up recently, some directly effect MSE installations. Try running the [Malwarebytes](#) and [E-Set Online Scanner](#) recommended by ABCD... However I recommend you also run [Rogue Killer \(RK\)](#). Post back with all the results please !

cpt_cornflakes - July 16, 2013, 8:01 pm

I have no other AV's installed.

Malwarebytes results: <http://pastebin.com/tukPGQLa>

E-Set results: <http://pastebin.com/bywXcUVX>

Anything in the RAtIng folder are viruses of my own, and obviously metasploit.

Note: I did not take any action in removing because I wouldn't want it to remove false positives such as my RAtIng software.

Annoited - July 16, 2013, 8:20 pm

(Jul 16, 2013 08:01 PM)cpt_cornflakes Wrote: [\[CITE\]](#) I have no other AV's installed.

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Anything in the RAtIng folder are viruses of my own, and obviously metasploit.

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I really recommend you to move your RAT's and False Positives onto a USB or something for now and delete them off your PC and then remove the rest of the infections. Seems like you have a trojan.

cpt_cornflakes - July 16, 2013, 9:17 pm

(Jul 16, 2013 08:20 PM)Annoited Wrote: [\[CITE\]](#) I really recommend you to move your RAT's and False Positives onto a USB or something for now and delete them off your PC and then remove the rest of the infections. Seems like you have a trojan.

I did this and after the reboot required by Malwarebytes, it turned on and stayed on for a minute or so, and then it went right back off to where it won't enable again.

im abcd - July 17, 2013, 12:59 am

With your own RATS installed on your PC, it will be kind of hard to determine which is the true infection. But like one of the users said, you do seem to be infected by a trojan . Have you ran through Rogue Killer like Corso had suggested? Also I would like you to do a little test. Run through [RKILL](#) and then try to on the real time protection. Also post the RKILL log in your next post.

Regards,
Abcd.

Corso - July 17, 2013, 2:39 am

So after running through the scans, I'd highly recommend going through this:
Please download [Windows Repair \(AIO - Portable\)](#) and go to the 2nd from last tab labeled Start Repairs. Once on this tab, please select the button Start. The warning that pops up can be followed or not, however sometimes running those at this time can be non beneficial or further worsen the issues.

Inside of here, please check all of the following items:Reset Registry Permissions

Reset File PermissionsIgnore drop down list, just select the parent.

Register System Files

Repair WMI

Repair Windows Firewall

Repair Internet Explorer

Repair MDAC/MS Jet

Repair Hosts File

Remove Policies Set By Infections

Repair Missing Start Menu Icons

Repair Icons

Repair Winsock & DNS Cache

Remove Temp Files

Repair Proxy Settings

Unhide Non System FilesIgnore drop down list, just select the parent.

Repair Windows Updates

Repair CD/DVD Missing/Not Working

Repair Volume Shadow Copy Service

Repair Windows Sidebar/Gadgets

Repair MSI (Windows Installer)

Repair Windows Snipping Tool

Repair File AssociationsIgnore drop down list, just select the parent.

Repair Windows Safe Mode

Repair Print Spooler

Restore Important Windows Services

Set Windows Services To Default At Start

cpt_cornflakes - July 17, 2013, 6:55 pm

Good news! After running Rkill, real time protection worked! And after that, I ran through RogueKiller and got rid of some extra suspicions. Thank you so much for everything!

im abcd - July 18, 2013, 2:43 am

(Jul 17, 2013 06:55 PM)cpt_cornflakes Wrote: [\[CITE\]](#) Good news! After running Rkill, real time protection worked! And after that, I ran through RogueKiller and got rid of some extra suspicions. Thank you so much for everything!

Glad you got it fixed. Pm me anytime if you ever need help. :)

Corso - July 18, 2013, 6:20 am

cpt_cornflakes Wrote:Good news! After running Rkill, real time protection worked! And after that, I ran through RogueKiller and got rid of some extra suspicions. Thank you so much for everything!

Just to clarify that RKill does not delete anything. Glad RK seems to have gotten it though... Even more excited to hear you've got it resolved! Have a good one.

Totionna - July 18, 2013, 2:07 pm

Just try re installing, it might help haha