

Forum:[Hack Forums](#)

Thread: [Steam is trying to be stolen](#)

kannibleklown - July 19, 2013, 10:31 pm

As the title says, I have been getting emails from steam guard saying someone is trying to get onto my account, and they need the code. Now every time I have changed my password, I don't save it anywhere, nor do I ever enter it anywhere other than steam itself. I just don't know what to do, they always seem to get my password no matter how long and complex my password is. Now I don't think this is a rat, or a keylogger of any sort, because if it was i would assume they would be able to get my email address and password in order to finish the process of obtaining my steam, but I use Gmail and I constantly check the "recent activity" tab and nothing is ever there but my own ip. If anyone could help at all that would be greatly appreciated.

Spac? - July 19, 2013, 10:50 pm

Just to see if there is no FUD infections run a Quick Scan with [malwarebytes](#) then report back with the log it makes.

Slizza - July 19, 2013, 10:59 pm

If this keeps happening in the future after you've solved it I recommend setting up a two key encryption and making sure your steam is hooked up to a gmail (Gmail has a bit encryption of over 200 as sites like hotmail have as little as 32.) Then after you've done that select two key encryption and insert your phone number.

What this does is when an un-authorized computer tries to access steam it asks your phone for confirmation if you text back saying it's not authorised they will lock your steam until you log in.

Works like a charm.

Zestful - July 19, 2013, 11:03 pm

change your password , run a Quick Scan with malwarebytes

kannibleklown - July 19, 2013, 11:04 pm

(Jul 19, 2013 10:50 PM)Spac? Wrote: [\[CITE\]](#) Just to see if there is no FUD infections run a Quick Scan with [malwarebytes](#) then report back with the log it makes.

Malwarebytes Anti-Malware 1.75.0.1300

www.malwarebytes.org

Database version: v2013.07.20.01

Windows 7 Service Pack 1 x64 NTFS

Internet Explorer 9.0.8112.16421

Rental City :: KANNIBLEKLOWN [administrator]

7/20/2013 2:00:36 AM

mbam-log-2013-07-20 (02-00-36).txt

Scan type: Quick scan

Scan options enabled: Memory | Startup | Registry | File System | Heuristics/Extra |
Heuristics/Shuriken | PUP | PUM

Scan options disabled: P2P
Objects scanned: 212862
Time elapsed: 2 minute(s), 39 second(s)

Memory Processes Detected: 0
(No malicious items detected)

Memory Modules Detected: 0
(No malicious items detected)

Registry Keys Detected: 0
(No malicious items detected)

Registry Values Detected: 0
(No malicious items detected)

Registry Data Items Detected: 0
(No malicious items detected)

Folders Detected: 0
(No malicious items detected)

Files Detected: 0
(No malicious items detected)

(end)

Tutelary - July 19, 2013, 11:05 pm

If you don't use it yet: Get [Keyscrambler](#). It's likely there is some sort of RAT/keylogger on your computer and it's repeatedly getting your password. Using a Keyscrambler will scramble your keylogs and if there is indeed malware on your computer, when they attempt to view keylogs, they'll get scrambled, undecipherable text. I use it ever since I got my account stolen, and it works wonders.

kannibleklown - July 19, 2013, 11:17 pm

(Jul 19, 2013 11:05 PM)Lakai Wrote: [\[CITE\]](#) If you don't use it yet: Get [Keyscrambler](#). It's likely there is some sort of RAT/keylogger on your computer and it's repeatedly getting your password. Using a Keyscrambler will scramble your keylogs and if there is indeed malware on your computer, when they attempt to view keylogs, they'll get scrambled, undecipherable text. I use it ever since I got my account stolen, and it works wonders.

If it was the case that I had a RAT/keylogger wouldn't they be able to get access to my email also in order to complete the theft?

Truth - July 19, 2013, 11:26 pm

Its prob a steam logger.

I recommend to get Comodo firewall and see if anything is connection to your PC

Tutelary - July 19, 2013, 11:41 pm

(Jul 19, 2013 11:17 PM)kannibleklown Wrote: [\[CITE\]](#) If it was the case that I had a RAT/keylogger wouldn't they be able to get access to my email also in order to complete the theft?

Most email providers have 2 step verification. If you have this, then it likely stopped it. But still.

kannibleklown - July 19, 2013, 11:48 pm

(Jul 19, 2013 11:26 PM)TryAgain Wrote: [\[CITE\]](#) Its prob a steam logger.
I recommend to get Comodo firewall and see if anything is connection to your PC
Did this, and didn't notice anything suspicious.

Spac? - July 20, 2013, 12:08 am

Nothing found in your logs, I could give a check over Teamviewer if you would like. Other whys, Run a scan with the follow.

[ESET Online Scanner](#)

[RogueKiller](#)

[AdwCleaner](#)

Panthers - July 20, 2013, 11:43 pm

If you end up not finding anything and its not a Rat or what not it could be someone you know. If I was you I would change your password and not let anyone know or see you enter it. Just select remember password before you login to steam so you will not have to type it anymore. You could also download a key scrambler.

Shadow Walker - July 21, 2013, 3:32 am

Run Wireshark to see any out going connections