

Forum:[Hack Forums](#)

Thread: [\[TUT\] ISP Doxing](#)

BTC Exchange - November 29, 2013, 3:30 pm

Hello Everyone,

I've decided to release my guide/tutorial to ISP Doxing.

Things you need:

- >Basic Social Engineering Skills.
- >Intelligence
- >Skype

Find your victim, pull their IP. And look up the IP online. Once you know their ISP, google the Support/Customer Care line for it.

Once you have that number, get on Skype and call. These are Toll-Free Numbers, so don't worry about Credits.

Keep Pressing Buttons/Etc. to get to the Live Representative.

Each ISP has their own Program that they use for looking up Customer Information. Here is a list of Major US Providers and their Tools.

\
AT&T
• Systems: CCTP (Call Center Transformation Program), G2

Cox
• Systems: Icon, Polar

Charter
• Systems: Sigma, IRIS

Comcast
• Systems: ACSR, Comtrac, CSG, Einstien, Grandslam, Vision

Time Warner / Road Runner
• Systems: Real, Unify

Verizon
• Systems: Coffee

/

Once you are talking to a Representative, you can follow this script, and modify it with your own information/etc. Going to be using Comcast as an example.

*You: Hello, My name is Joe, and I'm with Tech Support. I was trying to look up a Customer's Account Information in Grandslam, when our systems crashed. I currently cannot open up

Grandslam or CSG. I was wondering if you could help me out and look up a customer's information on your end. Thanks.

Agent: They will ask you for a Phone number. Reply with:

*You: Unfortunately, I only have their IP address, since I was in Live Chat with them. I have them on scheduled called back in 3 hours. I know Grandslam can look up Customer Info with an IP, can you try it in that.

Agent: Sure... blah, blah, give them the IP.

*You: They should look everything up. You can ask for:

>Name on the account

>Address

>Phone Number

>Account Number

>Last 4 of the SSN

Final Notes:

This might take some time to master, and get a successful Dox. Keep trying and make sure to add your own twist to the story/script so you sound legit.

PM me for help/etc.

inb4 skids now think they are l33t because they can ISP dox... Your welcome.

Sautéed - November 29, 2013, 3:32 pm

You didn't say anything about after getting the program the live support use.

BTC Exchange - November 29, 2013, 3:40 pm

(Nov 29, 2013 04:32 PM)Sautéed Wrote: [\[CITE\]](#) You didn't say anything about after getting the program the live support use.

Updated.

I posted it to early.

Enjoy

Glass - November 29, 2013, 4:28 pm

"Each ISP has their own Program that they use for looking up Customer Information"

Does anyone have anything for UK Isp's, such as
Virgin media, BT, tiscali, talktalk

armandos - November 29, 2013, 5:13 pm

Thank you for this high quality thread! Helped me out very much, thanks.

Sysx - November 29, 2013, 5:14 pm

Just a warning Comcast can't look up info via IP I have gotten it from others but Comcast cant.

BTC Exchange - November 29, 2013, 5:41 pm

(Nov 29, 2013 06:14 PM)Sysx Wrote: [\[CITE\]](#) Just a warning Comcast can't look up info via IP I have gotten it from others but Comcast cant.

You sir, are fucking retarded.

If you don't know what your talking about, please don't post in this thread.

Comcast, is one of the easiest Service Providers to SE. I can SE a account every call I make.

Cheque - November 29, 2013, 6:15 pm

UK Isp's cannot be done via this & this method is sooo old.

& What about Local ISP

Like

Cablelynx

WOW

FtO

You can't get full SSN's? Shame)=

Thanks for feeding the Xbox kids.

Canc?r - November 29, 2013, 6:17 pm

We used a method similar to this for Xbox LIVE in 2009, worked flawlessly until it was patched. I'm sure this is patched but someone could modify it a bit and get it working. ?

Cheque - November 29, 2013, 6:19 pm

(Nov 29, 2013 07:17 PM)Canc?r Wrote: [\[CITE\]](#) We used a method similar to this for Xbox LIVE in 2009, worked flawlessly until it was patched. I'm sure this is patched but someone could modify it a bit and get it working. ?

Told you this is sooo old lol.

Ask anyone from xbox before 10' that could actually do something.

You wont be able to Do this with any local isp's, uk, etc.

Canc?r - November 29, 2013, 6:23 pm

(Nov 29, 2013 07:19 PM)Cheque Wrote: [\[CITE\]](#) Told you this is sooo old lol.

Ask anyone from xbox before 10' that could actually do something.

You wont be able to Do this with any local isp's, uk, etc.

Like I said, we used it in 2009. I guarantee the right person(s) could easily use this method with a bit of modification. For example, spoof call so it appears you're calling from an extension and masquerade as Tier 2/3 ect.

I'm sure someone who's had a support.com job at Comcast could share some insight.

BTC Exchange - November 29, 2013, 6:24 pm

(Nov 29, 2013 07:19 PM)Cheque Wrote: [\[CITE\]](#) Told you this is sooo old lol.

Ask anyone from xbox before 10' that could actually do something.

You wont be able to Do this with any local isp's, uk, etc.

(Nov 29, 2013 07:17 PM)Canc?r Wrote: [\[CITE\]](#) We used a method similar to this for Xbox LIVE in 2009, worked flawlessly until it was patched. I'm sure this is patched but someone could modify it a bit and get it working. ?

Both of you are fucking retarded...

This is not an 'old' method...

This is the method, that everyone still uses.
Kids who play Xbox, are to fucking stupid, to do this shit. Don't act big.

This works with UK ISP's as well. I've done it numerous times.

Canc?r - November 29, 2013, 6:26 pm

(Nov 29, 2013 07:24 PM)BTC Exchange Wrote: [\[CITE\]](#) Both of you are fucking retarded...

This is not an 'old' method...

This is the method, that everyone still uses.
Kids who play Xbox, are to fucking stupid, to do this shit. Don't act big.

This works with UK ISP's as well. I've done it numerous times.
If it still works I guarantee I could get it patched with every major US ISP within a week, faggot. ?

Cheque - November 29, 2013, 6:28 pm

(Nov 29, 2013 07:26 PM)Canc?r Wrote: [\[CITE\]](#) If it still works I guarantee I could get it patched with every major US ISP within a week, friend. ?
Haha EXACTLY.

I don't see why you're flaming & getting so mad where just telling you Everyone who is important already knows about this lol.

(Nov 29, 2013 07:24 PM)BTC Exchange Wrote: [\[CITE\]](#) Both of you are fucking retarded...

This is not an 'old' method...

This is the method, that everyone still uses.
Kids who play Xbox, are to fucking stupid, to do this shit. Don't act big.

This works with UK ISP's as well. I've done it numerous times.
Act big?
lol you're very immature. You mad child? You mad?

BTC Exchange - November 29, 2013, 6:29 pm

(Nov 29, 2013 07:26 PM)Canc?r Wrote: [\[CITE\]](#) If it still works I guarantee I could get it patched with every major US ISP within a week, friend. ?
HAHAHAHAH

Go ahead, get it 'patched'

Kinda pathetic that your -3 me. Seems like someone is a little bit but hurt that I'm right.

Grow up, faggot.

Cheque - November 29, 2013, 6:31 pm

(Nov 29, 2013 07:29 PM)BTC Exchange Wrote: [\[CITE\]](#) HAHAHAHAH

Go ahead, get it 'patched'

Kinda pathetic that your -3 me. Seems like someone is a little bit but hurt that I'm right.

Grow up, friend.
Ring Ring

Jackie from Comcast: Hey this is Jackie from Technical Support how could i direct you?

SWIM: Hey jackie i'm on a webforum & they are using a method called ISP doxing to call in and retrieve customers information with ease. They are saying they are from higher up tiers & asking Reps to use the GrandSlam system to look up IPs

/thread

flyman1234 - November 29, 2013, 9:55 pm

wow man this is insane dunno how good i would be at doing it though

SIM-187587 - November 30, 2013, 5:10 pm

(Nov 29, 2013 07:26 PM)Canc?r Wrote: [\[CITE\]](#) If it still works I guarantee I could get it patched with every major US ISP within a week, friend. ?

I'd assume you have this mentality because you can't do it so no one can do it correct? Let me also address that you won't patch anything you cannot patch human stupidity. Feel free to argue this however you can feel free to do your fair amount of research. A very good source for you to get started would be is prank university (PrankU). Pick up on the mannerisms and you might be able to do one of the simplest socials anyone could ever write a tutorial for.

TLDR;

Tips a black fedora at a whitehat theory, Attempts to patch human stupidity.. ?

BTC Exchange - November 30, 2013, 7:01 pm

(Nov 30, 2013 06:10 PM)Chowder™ Wrote: [\[CITE\]](#) I'd assume you have this mentality because you can't do it so no one can do it correct? Let me also address that you won't patch anything you cannot patch human stupidity. Feel free to argue this however you can feel free to do your fair amount of research. A very good source for you to get started would be is prank university (PrankU). Pick up on the mannerisms and you might be able to do one of the simplest socials anyone could ever write a tutorial for.

TLDR;

Tips a black fedora at a whitehat theory, Attempts to patch human stupidity.. ?

Thank you very much. I couldn't have put it any better then you.

Cheers

Cheque - November 30, 2013, 7:02 pm

(Nov 30, 2013 08:01 PM)BTC Exchange Wrote: [\[CITE\]](#) Thank you very much. I couldn't have put it any better then you.

Cheers

Truthfully you couldn't have said that.

I'm sure you don't even understand half of the things he said.

BTC Exchange - December 1, 2013, 2:27 pm

(Nov 30, 2013 08:02 PM)Cheque Wrote: [\[CITE\]](#) Truthfully you couldn't have said that.

I'm sure you don't even understand half of the things he said.

Stop fucking posting.

Your a nice person.

Cheers

•**Lucifer** - December 2, 2013, 7:45 pm

Sucks to have these tools leaked I remember when barley anyone knew about ISP doxing until chf leaked the comcast method :pp

Abdulious - December 2, 2013, 9:25 pm

This is really old... Like I remember doin this back in like 2011. Not sure how much luck you'd get but nice thread :)

Piratehax - December 3, 2013, 2:01 am

Iv known about this for a long time skids are going to abuse this very fast.

Crisis_NWH - December 3, 2013, 3:10 pm

thanks I will try this out now thanks :)

ImmDopey - December 5, 2013, 11:00 am

I watched someone do this yesterday over skype. They did it to comcast. Comcast is fucking retarded :). All I know is confidence is key and remember to ask for OP Numbers and Names as that's what REAL companies usually do when their shit is down.

BTC Exchange - December 5, 2013, 5:51 pm

(Dec 3, 2013 03:01 AM)Piratehax Wrote: [\[CITE\]](#) Iv known about this for a long time skids are going to abuse this very fast.

That's why I posting it on the skidcentral...
;)

Cheers

BitGod - December 5, 2013, 10:27 pm

All guides are stolen from harvey. Google his shit on his dropbox.

Ripped guides.

BTC Exchange - December 7, 2013, 7:06 am

(Dec 5, 2013 11:27 PM)BitGod Wrote: [\[CITE\]](#) All guides are stolen from harvey. Google his shit on his dropbox.

Ripped guides.
Ripped Guides?

Are you fucking retarded? I wrote all of this myself, its common knowledge for non-retarded people.

Please, link me to the exact tutorial on this Harvey Kids DropBox.

BTC Exchange - December 8, 2013, 7:13 am

Anyone still want this?

Bumping for more l33t h3cKz

CSGO - December 8, 2013, 8:52 am

Tried this a couple of times. Only worked once. I guess you just need the write person at the other end of the line.

v?x? - December 8, 2013, 9:01 am

(Nov 29, 2013 07:24 PM)BTC Exchange Wrote: [\[CITE\]](#) Both of you are fucking retarded...

This is not an 'old' method...

This is the method, that everyone still uses.

Kids who play Xbox, are to fucking stupid, to do this shit. Don't act big.

This works with UK ISP's as well. I've done it numerous times.

"Kids from Xbox are to fucking stupid to do this shit"

Jesus Christ that's the most cancerous comment I've seen all day. You sound like an Xbox skid yourself.

However, they are right. This method is old as fuck, back in 2009 this was the norm to do. It got over used so much that you can't do it any more. You sir, are autistic.

BTC Exchange - December 8, 2013, 10:03 am

(Dec 8, 2013 10:01 AM)v?x? Wrote: [\[CITE\]](#) "Kids from Xbox are to fucking stupid to do this shit"

Jesus Christ that's the most cancerous comment I've seen all day. You sound like an Xbox skid yourself.

However, they are right. This method is old as fuck, back in 2009 this was the norm to do. It got over used so much that you can't do it any more. You sir, are autistic.

You unintelligent fuck...

Since this is so old, you mind telling me "new" method?

I'm guessing your answer will be no, because:

1. There is no "new" method
2. You wouldn't know it.

Fuck off

v?x? - December 8, 2013, 3:37 pm

(Dec 8, 2013 11:03 AM)BTC Exchange Wrote: [\[CITE\]](#) You unintelligent fuck...

Since this is so old, you mind telling me "new" method?

I'm guessing your answer will be no, because:

1. There is no "new" method
2. You wouldn't know it.

Fuck off

Aww little kiddy's getting mad. You're correct, there is no new method. The only thing here in this thread that I have not seen before is the names of the systems they use. But using names of a companies system is nothing new

OG_Kush - December 8, 2013, 4:25 pm

This method it old and will no longer work

BTC Exchange - December 8, 2013, 5:01 pm

(Dec 8, 2013 05:25 PM)OG_Kush Wrote: [\[CITE\]](#) This method it old and will no longer work

(Dec 8, 2013 04:37 PM)v?x? Wrote: [\[CITE\]](#) Aww little kiddy's getting mad. You're correct, there is no new method. The only thing here in this thread that I have not seen before is the names of the systems they use. But using names of a companies system is nothing new
You autistic fucks...

It work perfectly well, I can SE any company first try...

As I stated in the beginning of this tutorial (if you even read it), you need "Basic Social Engineering Skills, and "Intelligence," clearly both of you do not posses this. Pathetic.

v?x? - December 8, 2013, 5:03 pm

Get your own insults cocknose. You're not proving anything here.

SpaDeKo - December 9, 2013, 3:37 am

The only reason you posted this is to get rep. And as people already know this you won't get any. And I bet that is why you get so angry and childish. Have you even done this yourself? I'm sure they can figure out it's a SE when they hear you voice.
Adorable..

BitGod - December 9, 2013, 4:51 pm

Its funny how your isp names and system names are in the exact same order as harveys guides he posted on dropbox..these are all ripped.

BTC Exchange - December 9, 2013, 7:39 pm

(Dec 9, 2013 05:51 PM)BitGod Wrote: [\[CITE\]](#) Its funny how your isp names and system names are in the exact same order as harveys guides he posted on dropbox..these are all ripped.
Who the fuck is Harvey?

Mind linking me?

It's common knowledge...

helloman123 - December 12, 2013, 1:28 am

I remember talking to you a while ago OP,

It's impressive that you know the names of the systems ISP's use (even if they're copy-paste'd like someone accused you of) though you are missing some big ones. However, in a real world scenario (I'm assuming you didn't actually use this method, or maybe you did) this will not work.

Most ISP's will hand-off things like this to higher-"leveled" employees (I can't think of the word) and they almost always require a police warrant. Also, if you were to hypothetically get this to work by some miracle, you can expect that person would lose their job as soon as their bosses found out about it.

On the off-chance someone were to believe you, you'd have to give at least one piece of information to make yourself seem verifiable, this is the case when SEing outside of IP's (calling about an account's phone number for instance) that's to say, one piece of verifiable evidence that links you to the customer. An address, name, SSN, etc. If this fails, some form of reputable

employee verification, if that fails then some form of police warrant, etc. etc. etc.

First-hand experience, I worked for one of the largest telco's in North America, and most are extensively trained to hand this off to a supervisor (there's the word) not to mention in my own private investigative experience, they've always wanted some form of police documentation to release any information with no validating information.

I'm sure it'll work every once-and-a-while, but ISP's are wising up to this kind-of thing, especially since it was big back in the early-mid 2000's and started having a resurgence after xbox skids decided to have their hand at it.

Cheers.

WrathTheAbaddon - December 21, 2013, 9:55 pm

hey man thanks for this, this went into more detail on what to say then others ive seen have, i would pm you because i need a little help but i dont have enough posts yet

Saphir? - January 12, 2014, 7:35 pm

Nice drop, although I've seen this done by Weston and other people.

Whatever

Later

MR.Worldwide - January 13, 2014, 11:46 am

thanks I will try this out now thanks :)

Haunter - February 17, 2014, 3:23 pm

Nice tutorial. Good for a lot off the new kids who are new to this aspect.

Vexyte - February 17, 2014, 9:05 pm

Anyone know something for Australian isp's such as Telstra and Optus?

zombieman - February 18, 2014, 7:54 pm

Really nice tutorial man. I'll try it out.

Not sure if it'll work though...

Inverse - February 18, 2014, 10:31 pm

Don't they ask for any verification at all? Or do they just give out information like that regularly?

zombieman - February 23, 2014, 1:07 pm

(Feb 18, 2014 11:31 PM)Inverse Wrote: [\[CITE\]](#) Don't they ask for any verification at all? Or do they just give out information like that regularly?

They'll ask for an employee name and ID number, although those can be faked easily enough. Most of the time they're too lazy to do a lookup to verify your credibility.

s1zz - September 14, 2014, 12:44 pm

Thanks for the HQ TUT !

-35 Characters

Image™ - September 14, 2014, 3:04 pm

Has anyone actually tried this? Im curious if it actually works, I might try this out later ?

Rote - September 14, 2014, 4:23 pm

(Sep 14, 2014 03:04 PM)Visual Basic 2010 Wrote: [\[CITE\]](#) Has anyone actually tried this? Im curious if it actually works, I might try this out later ?

As for as testing goes this method only seems to work for Comcast as of now

hyhyhhrf3 - September 14, 2014, 4:24 pm

Most of this is old and outdated, just sayin

vladimirzec - September 15, 2014, 4:33 am

Pretty much useful trick, thanks.. I hope tech support will fall for that. :D

?Syria - December 25, 2014, 2:21 pm

thanks but what will i use isp dox Virgin Media? please help

Noodica - December 25, 2014, 8:36 pm

Thanks for the tutorial. Been learning to DOX recently, and this was helpful.

PlagueTheGod - February 3, 2015, 2:49 am

Anyone know the system that Telstra Use?

Anonimi - February 3, 2015, 8:12 am

Thank you for this high quality thread! Helped me out very much, thanks.

Ordinance - February 3, 2015, 8:15 am

You just copied and pasted this from another forum -.- i have the same thing saved.

Chiefkitty - April 10, 2015, 3:13 pm

This is very out dated you should probs make a new one grandslam was dumped ages ago

Description - June 15, 2015, 11:49 am

(Nov 29, 2013 06:41 PM)BTC Exchange Wrote: [\[CITE\]](#) You sir, are fucking retarded.

If you don't know what your talking about, please don't post in this thread.

Comcast, is one of the easiest Service Providers to SE. I can SE a account every call I make.
well, i'm petty sure, comcast is patched

Brian Williams - June 16, 2015, 1:51 pm

i tried isp doxing but i was scared as fuck and my voice was shaky

so if anyone could do this for me thatd be great

kmz22222 - October 28, 2015, 7:51 am

this won't work actually.

Mr. Robot - October 28, 2015, 7:52 am

(Oct 28, 2015 07:51 AM)kmz22222 Wrote: [\[CITE\]](#) this won't work actually.

Grave digging? :s well I suppose it was a decent tut

Cubama - October 28, 2015, 4:39 pm

Amazing !

Really work thank you man for this tutorial
I Love You?

Doxabel - March 1, 2016, 2:02 pm

(Oct 28, 2015 04:39 PM)Cubama Wrote: [\[CITE\]](#) Amazing !

Really work thank you man for this tutorial
I Love You?

This method still works for you? Can you help me out with it? The calling part?

Business Database - March 1, 2016, 11:04 pm

Nice drop, although I've seen this done by Weston and other people.

Whatever

Later

DesxreBruh - March 27, 2016, 10:59 am

Does this still work? Doubt it but would love someone to try it out for me.

bloodh00t1 - October 16, 2016, 6:28 am

always good for a method still learning