

Forum:[Hack Forums](#)

Thread: [\[HelpDesk\]Android and iPhone HelpDesk](#)

BByyyyyyyy - May 21, 2014, 8:39 am

Android and iPhone HelpDesk

[img]http://www.websitemonitoring.com.au/assets/android-apple-icon.png[/img]

What is the purpose of this helpdesk?

The purpose of this helpdesk is to assist anyone who may need some help with any mobile phone on any platform... whether it is Android or iPhone we will do our best to try and assist you!

What do we offer?

We offer assistance in any of the following areas:

- General Phone questions
- Rooting
- Flashing
- Apps
- Jailbreaking
- Phone problems
- Tweaks
- And more!

Need some help or advice?

If you need any help or advice simple post here or PM either one of us:

[Bye](#)
[CyanogenMod](#)

If you would like to join our helpdesk then please post here or pm me and I shall add you to the list!

Thank you.

CyanogenMod - May 21, 2014, 8:55 am

Thanks bye, we're here to help :D Thanks for making the thread :)

BByyyyyyyy - May 26, 2014, 6:22 am

Online and ready to help anyone!

BByyyyyyyy

troxnex - May 26, 2014, 8:38 am

Thank you BBye..

I have a question for you, lately i have noticed in both iPhone and iPad Apps are stucked on waiting... mode, i cannot delete them and it wont go away after restarting.?

So, would you please tell me how to fix this issue, or what is the possible solution for this? :)

:~)

BByyyyyyyyy - May 26, 2014, 9:55 am

(May 26, 2014 08:38 AM)troxnex Wrote: [\[CITE\]](#) Thank you BBye..

I have a question for you, lately i have noticed in both iPhone and iPad Apps are stucked on waiting... mode, i cannot delete them and it wont go away after restarting.?

So, would you please tell me how to fix this issue, or what is the possible solution for this? :)

:~)This has become quite common, recently even more.

Firstly, I would try to sign out of your apple ID and sign back in again, then click the app to update it.

If that doesn't work, then, try downloading the app onto your computer and use Itunes to transfer it too your Iphone/Ipad.

If neither of these work then please post here or PM me and I will try to help you!

Thank you!

Phillips Head - May 26, 2014, 6:35 pm

I have a Sony Ericsson Xperia by Verizon and it got locked. After having it for a few years I don't know the answer for the question "What is your favourite film?" Is there anyway I can bypass it or completely reset it? Thanks.

CyanogenMod - May 28, 2014, 6:59 pm

I will look into a reset, I just need the exact model Number mate <3

Phillips Head - May 29, 2014, 12:49 pm

Is there a way you can get the model number without going into "About phone?"

Cyber Saint - May 29, 2014, 1:11 pm

Made one of these threads a while ago, threads like these don't gain an immense amount of attention. Good luck with this, however.

BByyyyyyyyy - May 29, 2014, 1:16 pm

(May 29, 2014 01:11 PM)Cyber Saint Wrote: [\[CITE\]](#) Made one of these threads a while ago, threads like these don't gain an immense amount of attention. Good luck with this, however.Oh really? Well if you like you can join the support team? It would be brtter to habe more members :D

troxnex - May 30, 2014, 9:27 am

(May 26, 2014 09:55 AM)BByyyyyyyyy Wrote: [\[CITE\]](#) This has become quite common, recently even more.

Firstly, I would try to sign out of your apple ID and sign back in again, then click the app to update it.

If that doesn't work, then, try downloading the app onto your computer and use Itunes to transfer it too your Iphone/Ipad.

If neither of these work then please post here or PM me and I will try to help you!

Thank you!

Thank you for your help. It works with me..

BByyyyyyy - May 30, 2014, 10:40 am

(May 30, 2014 09:27 AM)troxnex Wrote: [\[CITE\]](#) Thank you for your help. It works with me..

No problem! Glad I could help!

I am online and ready to help others!

xXBrambleXx - May 30, 2014, 11:42 am

If you want I could join the help desk. I got a pretty extensive knowledge on Android including rooting and flashing, and quite a bit on iOS. I've owned 5 Android phones, and I regularly use an iPhone and iPad from friends/relatives.

BByyyyyyy - May 30, 2014, 11:56 am

(May 30, 2014 11:42 AM)xXBrambleXx Wrote: [\[CITE\]](#) If you want I could join the help desk. I got a pretty extensive knowledge on Android including rooting and flashing, and quite a bit on iOS. I've owned 5 Android phones, and I regularly use an iPhone and iPad from friends/relatives.Ok you are very welcome to join the helpdesk! :) Thank you for joining!

Phillips Head - June 4, 2014, 2:15 pm

I still can't find the model number, how do I find it?