

Forum:[Hack Forums](#)

Thread: [Problem with purchasing upgrade.](#)

TheJ?Ker - June 21, 2014, 10:01 am

Hello guys , i have one problem and i don't know how to resolve it.

So i want to upgrade my account to L33t but when i go to checkout (after putting all my information) i receive a message from paypal that says "We are sorry but we cannot send your payment return to merchant"

Did any of you faced similar problems?

Is there any way of resolving it?

I am a little bit afraid of getting trouble on my account here on HF its like ordering something and declining it but its not my fault!

P.S Paypal is 100% real with real info.

Also DO NOT offer me to upgrade me.?

?XiS - June 21, 2014, 10:02 am

? Literally was just about to say i'll upgrade for you. I don't know, this problems happens with PP from time to time. Try again tomorrow. If it doesn't work, upgrade with BTC or something.

TheJ?Ker - June 21, 2014, 10:06 am

(Jun 21, 2014 10:02 AM)A XiS Wrote: [\[CITE\]](#) ? Literally was just about to say i'll upgrade for you. I don't know, this problems happens with PP from time to time. Try again tomorrow. If it doesn't work, upgrade with BTC or something.I hate Paypal...and i am kinda afraid of upgrading with BTC because i do not know where i will put my profile link ?

?XiS - June 21, 2014, 10:10 am

(Jun 21, 2014 10:06 AM)BillyV Wrote: [\[CITE\]](#) I hate Paypal...and i am kinda afraid of upgrading with BTC because i do not know where i will put my profile link ?You don't have to put your profile link anywhere, it's automatically done for you :)

TheJ?Ker - June 21, 2014, 10:16 am

(Jun 21, 2014 10:10 AM)A XiS Wrote: [\[CITE\]](#) You don't have to put your profile link anywhere, it's automatically done for you :)Really?

Thanks for letting me know! ??

clark.dll - June 21, 2014, 10:18 am

I can do this for you. I've upgraded several member in the past with no issues whatsoever.

TheJ?Ker - June 21, 2014, 10:23 am

Yeah i know this -Sam- that's why i would like to upgrade myself :).

I will try what you suggested me and i hope it works.

@Clark thanks but i mentioned it i would like to upgrade myself , its not a trust thing or something , thanks for offering though ?

Suffixed - June 21, 2014, 11:00 am

(Jun 21, 2014 10:06 AM)BillyV Wrote: [\[CITE\]](#) I hate Paypal...and i am kinda afraid of upgrading with BTC because i do not know where i will put my profile link ?If you wish to pay for L33t with Bitcoin, go to the upgrade page and hit the button that says "Pay with Bitcoin".

Robust - June 22, 2014, 12:16 am

This usually means your payment is being blocked by the internal security system in my experiences (only had it once when I didn't verify my PP at the time). I recommend contacting PayPal via phone or email and let them know and they solved it for me, or you can wait a while, people say they have luck by waiting 48 hours.

DuguWudi - June 22, 2014, 1:38 am

(Jun 22, 2014 12:16 AM)Robust Wrote: [\[CITE\]](#) This usually means your payment is being blocked by the internal security system in my experiences (only had it once when I didn't verify my PP at the time). I recommend contacting PayPal via phone or email and let them know and they solved it for me, or you can wait a while, people say they have luck by waiting 48 hours.

Recently got this problem too, just call PP up, if lucky, some PP allow it manually through, if unlucky, they mention the other party got problem contact party concern, blah blah blah, and won't allow it no matter what. It all depend which PP staff answer the phone. I was unlucky 3 days in a row, until one PP staff...

Robust - June 22, 2014, 1:42 am

(Jun 22, 2014 01:38 AM)DuguWudi Wrote: [\[CITE\]](#) Recently got this problem too, just call PP up, if lucky, some PP allow it manually through, if unlucky, they mention the other party got problem contact party concern, blah blah blah, and won't allow it no matter what. It all depend which PP staff answer the phone. I was unlucky 3 days in a row, until one PP staff...

I emailed them each time and got a response within 2 hours, they didn't refuse to fix it, they fixed the entire issue so no payments were being blocked.

TheJ?Ker - June 22, 2014, 2:36 am

Thank you for your responds guys!
I will contact them ASAP.

Mr Tony Montana - June 22, 2014, 3:18 am

That happens when your paypal account is new.Wait 24-48hours and it will be ok

Robust - June 22, 2014, 3:19 am

(Jun 22, 2014 03:18 AM)Zara Lee Wrote: [\[CITE\]](#) That happens when your paypal account is new.Wait 24-48hours and it will be ok

I sent £500 on a new PP in one payment (back when it was unverified, a while ago) and didn't get any issues. It's due to general suspicion or a bad chain of events (as PP told me).

Server97 - June 22, 2014, 7:31 am

It's a problem to do with paypal. Try again tomorrow :p

TheJ?Ker - June 22, 2014, 9:17 am

Thanks for your responds guys!
I hope i will fix this ASAP.

MoonSun - June 22, 2014, 5:04 pm

Just call paypal and they will solve your issue.