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Thread: [vbulletin installation error - help please](#)

?-Elision- - June 29, 2014, 12:21 pm

I think I've entered all values correctly,I even checked it twice again.but I get this error

The database has failed to connect because you do not have permission to connect to the server.
Please confirm the values entered in the includes/config.php file

Error description: mysql_connect(): Access denied for user 'gagalitt_uac'@'localhost' (using password: YES) /home3/gagalitt/public_html/unfairauthorityclub/vault/includes/class_core.php on line 317

Help please,I will really appreciate it.

Thank you.

madcrazydrumma - June 29, 2014, 12:52 pm

In your database, try giving the permissions to all the permissions for the user: 'gagalitt_uac'

Here's how if you're not sure (if you're using phpmyadmin) :

https://wiki.phpmyadmin.net/pma/user_management#Assigning_privileges_to_user_for_a_specific_database

In the link I provided above - locate to the "Assigning privileges to user for a specific database"

Hope this helps ?