

Forum:[Hack Forums](#)

Thread: [BSOD on Windosw 8.1 Update 1 x64, SPTD 1.86](#)

killerxknight - July 31, 2014, 1:31 am

When I installed daemon tools with SPTD 1.86 on restarting I keep getting BSOD before I even get into windows

also some other people seem to have the same problem any solutions?

<http://forum.duplexsecure.com/showthread.php?t=15358>

King Cin - July 31, 2014, 3:02 am

BSOD issues go in the Windows section.

Which error code are you encountering?

Aura - July 31, 2014, 3:14 am

Are you able to boot into Safe Mode ? If so, do it and uninstall DeamonTools and the STPD. If not, go in the Recovery PE (press F8 rapidly on boot, select Recovery Mode) and restore to a point before installing DeamonTools.

killerxknight - July 31, 2014, 3:49 am

(Jul 31, 2014 03:14 AM)Aur? Wrote: [\[CITE\]](#) Are you able to boot into Safe Mode ? If so, do it and uninstall DeamonTools and the STPD. If not, go in the Recovery PE (press F8 rapidly on boot, select Recovery Mode) and restore to a point before installing DeamonTools.I sorted the problem by booting into safe mode and going into regedit and deleting the registry entry for STPD also deleted the STPD.sys which was located at C:/windows/system32/drivers/STPD.sys

Aura - July 31, 2014, 4:56 am

(Jul 31, 2014 03:49 AM)killerxknight Wrote: [\[CITE\]](#) I sorted the problem by booting into safe mode and going into regedit and deleting the registry entry for STPD also deleted the STPD.sys which was located at C:/windows/system32/drivers/STPD.sys

Weird too as I have Windows 8.1, Update 1 64-bits and I have Deamon Tools installed too and it doesn't cause any issues. Do you have any other virtual imaging/mounting software installed on your computer ?

killerxknight - July 31, 2014, 5:01 am

(Jul 31, 2014 04:56 AM)Aur? Wrote: [\[CITE\]](#) Weird too as I have Windows 8.1, Update 1 64-bits and I have Deamon Tools installed too and it doesn't cause any issues. Do you have any other virtual imaging/mounting software installed on your computer ?Nope, nothing else besides the one which comes with windows 8.

Aura - July 31, 2014, 5:13 am

(Jul 31, 2014 05:01 AM)killerxknight Wrote: [\[CITE\]](#) Nope, nothing else besides the one which comes with windows 8.

Hum ...

What protection software (Antivirus, Antimalware, etc.) do you have ?

killerxknight - July 31, 2014, 5:15 am

(Jul 31, 2014 05:13 AM)Aur? Wrote: [\[CITE\]](#) Hum ...

What protection software (Antivirus, Antimalware, etc.) do you have ?Windows defender(Windows Security Essentials)

King Cin - July 31, 2014, 5:17 am

(Jul 31, 2014 05:15 AM)killerxknight Wrote: [\[CITE\]](#) Windows defender(Windows Security Essentials)
Please follow my instructions.

1. Uninstall Windows Defender
2. Post back here with your computer specs and OS

Aura - July 31, 2014, 5:18 am

(Jul 31, 2014 05:17 AM)Unknown • Wrote: [\[CITE\]](#) Please follow my instructions.

1. Uninstall Windows Defender
2. Post back here with your computer specs and OS

You can't uninstall Windows Defender, it's part of Windows 8/8.1 ...

King Cin - July 31, 2014, 5:19 am

(Jul 31, 2014 05:18 AM)Aur? Wrote: [\[CITE\]](#) You can't uninstall Windows Defender, it's part of Windows 8/8.1 ...

???

Since I run Windows 7 as my main, I think in Windows 7. ?

killerxknight - July 31, 2014, 5:20 am

(Jul 31, 2014 05:17 AM)Unknown • Wrote: [\[CITE\]](#) Please follow my instructions.

1. Uninstall Windows Defender
2. Post back here with your computer specs and OS

Well Windows defender is built into the operating system and can't be uninstalled on windows 8/8.1

Aura - July 31, 2014, 5:22 am

(Jul 31, 2014 05:20 AM)killerxknight Wrote: [\[CITE\]](#) Well Windows defender is built into the operating system and can't be uninstalled on windows 8/8.1

Can you disable it via the Action Center ? Or install another Antivirus too. Avast or Avira free will do the job just fine ?

King Cin - July 31, 2014, 5:23 am

(Jul 31, 2014 05:20 AM)killerxknight Wrote: [\[CITE\]](#) Well Windows defender is built into the operating system and can't be uninstalled on windows 8/8.1

Yeah, forgot about that. My bad. ???

Anyhow, you should be able to disable Windows Defender.
Disable it and install [Avast! Free Antivirus](#).

If you want a paid antivirus, tell us. ?

killerxknight - July 31, 2014, 5:24 am

(Jul 31, 2014 05:22 AM)Aur? Wrote: [\[CITE\]](#) Can you disable it via the Action Center ? Or install

another Antivirus too. Avast or Avira free will do the job just fine ?Ummm... I guess I can do that even tho I don't really need this.

(Jul 31, 2014 05:23 AM)Unknown • Wrote: [\[CITE\]](#) Yeah, forgot about that. My bad. ???

Anyhow, you should be able to disable Windows Defender.
Disable it and install [Avast! Free Antivirus](#).

If you want a paid antivirus, tell us. ?Would paid ones be any better then the free ones?

Aura - July 31, 2014, 5:25 am

(Jul 31, 2014 05:24 AM)killerxknight Wrote: [\[CITE\]](#) Ummm... I guess I can do that even tho I don't really need this.

Well it's up to you. Do you wish to reinstall the SPTD or not ?

killerxknight - July 31, 2014, 5:28 am

(Jul 31, 2014 05:25 AM)Aur? Wrote: [\[CITE\]](#) Well it's up to you. Do you wish to reinstall the SPTD or not ?Well it really depends on If it wants to work or bsod again -_-

Aura - July 31, 2014, 5:29 am

(Jul 31, 2014 05:28 AM)killerxknight Wrote: [\[CITE\]](#) Well it really depends on If it wants to work or bsod again -_-

Let's see something first. Open an elevated command prompt (with Admin Rights) and enter the following command :

Code sfc /scannow

Tell me what message is returned after the scan.

killerxknight - July 31, 2014, 5:57 am

(Jul 31, 2014 05:29 AM)Aur? Wrote: [\[CITE\]](#) Let's see something first. Open an elevated command prompt (with Admin Rights) and enter the following command :

Code sfc /scannow

Tell me what message is returned after the scan.Windows Resource Protection found corrupt files but was unable to fix some of them. Details are included in the CBS.Log windir\Logs\CBS\CBS.log. For example C:\Windows\Logs\CBS\CBS.log. Note that logging is currently not supported in offline servicing scenarios.

CBS.log

<https://www.mediafire.com/?q6soxnox8ef0em6>

Aura - July 31, 2014, 6:01 am

(Jul 31, 2014 05:57 AM)killerxknight Wrote: [\[CITE\]](#) Windows Resource Protection found corrupt files but was unable to fix some of them. Details are included in the CBS.Log windir\Logs\CBS\CBS.log. For example C:\Windows\Logs\CBS\CBS.log. Note that logging is currently not supported in offline servicing scenarios.

CBS.log

<https://www.mediafire.com/?q6soxnox8ef0em6>

Restart your computer, and open another elevated command prompt after. This time, enter this command :

Code Dism /Online /Cleanup-Image /RestoreHealth

It can be a bit lengthy, don't worry about if it looks frozen or stuck ,it's not.

killerxknight - July 31, 2014, 6:38 am

(Jul 31, 2014 06:01 AM)Aur? Wrote: [\[CITE\]](#) Restart your computer, and open another elevated command prompt after. This time, enter this command :

Code Dism /Online /Cleanup-Image /RestoreHealth

It can be a bit lengthy, don't worry about if it looks frozen or stuck ,it's not.Microsoft Windows [Version 6.3.9600]

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C:\WINDOWS\system32>Dism /Online /Cleanup-Image /RestoreHealth

Deployment Image Servicing and Management tool

Version: 6.3.9600.17031

Image Version: 6.3.9600.17031

[=====100.0%=====]

The restore operation completed successfully. The component store corruption was repaired.

The operation completed successfully.

C:\WINDOWS\system32>

Aura - July 31, 2014, 6:53 am

(Jul 31, 2014 06:38 AM)killerxknight Wrote: [\[CITE\]](#) Microsoft Windows [Version 6.3.9600]

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C:\WINDOWS\system32>Dism /Online /Cleanup-Image /RestoreHealth

Deployment Image Servicing and Management tool

Version: 6.3.9600.17031

Image Version: 6.3.9600.17031

[=====100.0%=====]

The restore operation completed successfully. The component store corruption was repaired.

The operation completed successfully.

C:\WINDOWS\system32>

Good. Re-run the SFC /scannow, tell me if it returned a message saying that "No integrity violations were found".

killerxknight - July 31, 2014, 2:42 pm

(Jul 31, 2014 06:53 AM)Aur? Wrote: [\[CITE\]](#) Good. Re-run the SFC /scannow, tell me if it returned a message saying that "No integrity violations were found".Microsoft Windows [Version 6.3.9600]

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C:\WINDOWS\system32>sfc /scannow

Beginning system scan. This process will take some time.

Beginning verification phase of system scan.
Verification 100% complete.

Windows Resource Protection did not find any integrity violations.

C:\WINDOWS\system32>

Aura - July 31, 2014, 2:46 pm

(Jul 31, 2014 02:42 PM)killerxknight Wrote: [\[CITE\]](#) Microsoft Windows [Version 6.3.9600]
© 2013 Microsoft Corporation. All rights reserved.

C:\WINDOWS\system32>sfc /scannow

Beginning system scan. This process will take some time.

Beginning verification phase of system scan.
Verification 100% complete.

Windows Resource Protection did not find any integrity violations.

C:\WINDOWS\system32>

Alright, all your system files (components) are good and healthy. So you could try reinstalling SPTD if you want, as we'll know that no system files will conflict with it as they're all there and valid.