

Forum:[Hack Forums](#)

Thread: [USB-Unknown Device](#)

andr3yutzu12 - September 23, 2014, 9:50 am

About 2 weeks when i plug in my USB [GT-I9100 (S2)] installing driver pop-up and loading circle keep rollin'. After that will say Windows can't install the driver or Driver not found.

What can i do?

I tried everything!

1. Uninstalling "Unknown Devices" From Device Manager [Here](#) ?
2. Uninstalling Unknown Devices In "Safe Mode" And Reinstalling. ?
3. Manually installing the "samsung driver". ?
4. Installing all Kies versions but in Kies say "Plug in USB", i've tried troubleshooting from Kies too. ?
5. Tried with another Phone / Another Usb. ?
6. Tried updating the Windows / cleaning the registry.?

About 1 year ago i found that problem but "i did the Windows" And the usb "came back to life". I can't make the "Windows" everytime when my usb don't work..

What's the problem? Thanks!

P.S: Sorry for my bad English.

Freebooter - September 23, 2014, 9:59 am

Install chipset driver and USB controller driver from either manufacturer website of the computer or install latest driver from hardware manufacturer website. Don't install any device driver from any other websites. Visit the website URL link below.

"How to easily find drivers for Unknown Devices in Windows"

<http://www.pcworld.com/article/2089404/how-to-easily-find-drivers-for-unknown-devices-in-windows.html>

andr3yutzu12 - September 23, 2014, 10:07 am

(Sep 23, 2014 09:59 AM)Freebooter Wrote: [\[CITE\]](#) Install chipset driver and USB controller driver from either manufacturer website of the computer or install latest driver from hardware manufacturer website. Don't install any device driver from any other websites. Visit the website URL link below.

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USB\ROOT_HUB&VID8086&PID27CB&REV0001
USB\ROOT_HUB&VID8086&PID27CB

That's what i have on Hardware Id
But i can't find the driver...

Freebooter - September 23, 2014, 10:42 am

(Sep 23, 2014 10:07 AM)andr3yutzu12 Wrote: [\[CITE\]](#)

USB\ROOT_HUB&VID8086&PID27CB&REV0001
USB\ROOT_HUB&VID8086&PID27CB

That's what i have on Hardware Id

But i can't find the driver...Give me your computer brand name and model number. Have you install other missing drivers for Unknown Device. Have you install chipset or USB controller driver.