

Forum:[Hack Forums](#)

Thread: [Computer doesn't shutdown](#)

anon5 - October 12, 2014, 2:58 am

Since a week I got a new keyboard (steelseries apex) and since the day I got it it doesn't shutdown on the normal way by clicking the shut down button.

It just shows a black screen but I can still hear it running so I have to shut it down with the power button.

I've tried reinstalling the keyboards drivers but I everytime I do this I get a BSOD

:DPC_watchdog_violation.

so I'm all out of ideas how to fix this.

Freebooter - October 12, 2014, 3:09 am

If there is older or new version of the keyboard driver install it maybe current keyboard driver is buggy.

anon5 - October 12, 2014, 3:12 am

(Oct 12, 2014 03:09 AM)Freebooter Wrote: [\[CITE\]](#) If there is older or new version of the keyboard driver install it maybe current keyboard driver is buggy.

I have the newest driver there is.

And in my experience steelseries drivers are pretty buggy.

Freebooter - October 12, 2014, 3:38 am

Have you try the older driver for the keyboard.

anon5 - October 12, 2014, 4:56 am

(Oct 12, 2014 03:38 AM)Freebooter Wrote: [\[CITE\]](#) Have you try the older driver for the keyboard. can't uninstall the new version because then it BSOD's so I can't install the older one.

Aura - October 12, 2014, 7:47 pm

What is your computer brand and model and what exact version of Windows are you running ?

Centuries - October 12, 2014, 7:49 pm

This happened to me when I had a RAT on my computer. Definitely listen to Aura.

anon5 - October 13, 2014, 2:24 am

(Oct 12, 2014 07:47 PM)Aur? Wrote: [\[CITE\]](#) What is your computer brand and model and what exact version of Windows are you running ?

I don't have a specific computer brand but here is a pic with my specs including the windows version I have: <https://i.imgur.com/bQeSNEI.png>

legendaryfiles - October 14, 2014, 4:15 am

try to plug in another keyboard and then try to shut down your machine

Aura - October 14, 2014, 4:20 am

Alright, download and install the following drivers (if it says that you are already running the most recent/upgraded version, don't install them) :

http://download.gigabyte.us/FileList/Driver/mb_driver_intel_me_7series.exe

http://download.gigabyte.us/FileList/Driver/mb_driver_via_usb3_w8.1.exe

anon5 - October 14, 2014, 8:22 am

(Oct 14, 2014 04:20 AM)Aur? Wrote: [\[CITE\]](#) Alright, download and install the following drivers (if it says that you are already running the most recent/upgraded version, don't install them) :

http://download.gigabyte.us/FileList/Driver/mb_driver_intel_me_7series.exe

http://download.gigabyte.us/FileList/Driver/mb_driver_via_usb3_w8.1.exe

The first one installed without any problem but with thr second I got a BSOD.

Aura - October 14, 2014, 4:57 pm

(Oct 14, 2014 08:22 AM)anon5 Wrote: [\[CITE\]](#) The first one installed without any problem but with thr second I got a BSOD.

That might be it, these are your USB 3.0 drivers. What if you try to reinstall them again ? Do you get another BSOD ?