

# Forum:[Hack Forums](#)

Thread: [\[Specialists\] MyBB Help Desk](#)

**Stapleton** - November 1, 2014, 8:46 am

[img]http://s28.postimg.org/wyhsjyg19/Large\_Transparent.png[/img]

## Specialist Group's MyBB Help Desk

### Help Desk Introduction:

Welcome to Specialist Group's MyBB help desk! Here, you may request help with any sort of problem you may have with MyBB, I will help get your problem resolved! I both have a decent amount of experience with MyBB and general website designing, so we could help out with most problems that you may be having. :)

Support Team :[SentinelX](#)

### Areas of Knowledge:

ACP features

Mod Panel features

Theme designing

Theme customizations

cPanel & hosting

Installing & upgrading boards

Installing plugins

Merging & Importing databases

Importing themes

Forum security

CloudFlare protection

Template editing

And more!

With that being said, please follow these guidelines: Post within this thread and do not send up private messages for support unless you are told to do so..

Double check to see if your question hasn't already been answered.

Please be patient and do not spam us with questions.

Please be descriptive with your problem or question. Use images and examples to further more explain what you mean.

Thank you!

**Rebel Energy** - November 1, 2014, 12:24 pm

Ive got one that I could do with a little help with, i own a digitalbollox.com forum (mybb )with inferno shout installed. Id like to edit the shoutbox a little.

I would like to remove the shout date and time from being displayed has at the moment i dont see a need for it. Ive attached an image below.

\*edit\* Cant post the full link till i upgrade  
i.imgur.com/h6RmlkB.png

Ive looked myself at the the template via admin

Templates and styles>Templates>Current Style Template>Inferno Shoutbox Templates>Inferno shoutbox

Inferno\_shoutbox Template below:~

Spoiler ([Click to View](#))

```
Code <link rel="stylesheet" type="text/css"
href="{ $mybb->settings['bburl']}/inc/plugins/inferno/inferno_style.css">
<script id="inferno_js" type="text/javascript"
src="{ $mybb->settings['bburl']}/inc/plugins/inferno/inferno.js.php"></script>
```

```
[b]<!--[b] Inferno Shoutbox Lite: Version {inferno_version} Created by: Mattbox Solutions -->
<table class="tborder inferno_table" cellspacing="1" cellpadding="4" border="0">
```

```
  <thead>
    <tr>
      <td class="thead" colspan="5">
        <div class="expcolimage">
          
        </div>
        <div style="text-align:center;">
          <strong>
            <a href="{ $mybb->settings['bburl']}/infernoshout.php?action=archive"
title="{inferno_shoutbox_title} Archive">{inferno_shoutbox_title}</a>
          </strong>
        </div>
      </td>
    </tr>
  </thead>
```

```

<tbody id="cat_1_e" style="">
  <tr>
    <td class="trw1">
      <div class="inferno_shoutbox">

        <div id="inferno_smilies" align="center"></div>

        <div id="inferno_edit_shout" style="display: none;">
          <form name="updateshout" autocomplete="off" id="newquery">
            <table class="inputTable">
              <tr>
                <td width="100%">
                  <input type="text" style="{inferno_user_css}" id="inferno_update_shout"
class="inferno_text" name="updateshout"></input>
                </td>
                <td width="1%" style="white-space:nowrap">
                  <input type="submit" id="postshout" class="button" name="updateshout"
onclick="javascript: inferno.update_shout(); return false;" class="submitShout" value="Update"/>
                  <input type="button" class="button" name="btnDelete" onclick="javascript:
inferno.delete_shout(); return false;" value="Delete"/>
                  <input type="button" class="button" name="btnCancel" onclick="javascript:
inferno.cancel(); return false;" value="Cancel" />
                </td>
              </tr>
            </table>
          </form>
        </div>

        [b]<!--[/b] Text Entry Table -->
        <div class="newquery">
          <form name="newshout" autocomplete="off" id="newquery">
            <table class="inputTable">
              <tr>
                <td width="100%">
                  <input type="text" style="{inferno_user_css}" id="inferno_shout_entry"
class="inferno_text" name="newshout"></input>
                </td>
                <td width="1%" style="white-space:nowrap">
                  <input type="submit" id="postshout" class="button" name="postshout"
onclick="javascript: inferno.submit_shout(); return false;" class="submitShout"
value="{<!--isb_btn_shout--}" />
                  <input type="button" class="button" name="btnClear" onclick="javascript:
inferno.clear_shout(); return false;" value="{<!--isb_btn_clear--}" />
                  {inferno_button_smilies}
                  {inferno_button_bold}
                  {inferno_button_underline}
                  {inferno_button_italic}
                  {inferno_button_colors}
                  {inferno_button_fonts}
                </td>
              </tr>
            </table>
          </form>

```

```

</div>
[b]<!--[/b] End Text Entry -->

<div id="inferno_links" class="inferno_links">
  <div><a href="#" onclick="javascript: inferno.init(); return
false;">{$lang->isb_shoutboxtab}</a></div>
  <div><a href="#" onclick="javascript: inferno.load_active_users(); return
false;">{$lang->isb_activetab}</a>: <span
id="inferno_active_users">{inferno_active_users}</span></div>
</div>

<div id="inferno_alert" class="inferno_alert_inactive"></div>

[b]<!--[/b] Shoutbox Content -->
<div class="inferno_content" id="inferno_content"
style="height:{inferno_css_height}px;">Loading...</div>
[b]<!--[/b] End Shoutbox Content -->

</div>
</td>
</tr>
</body>
</table>
<br />

```

I just cant seem to spot what to remove or will it be on the plugin itself?

**Rebel Energy** - November 2, 2014, 11:55 am

any reply to this mate still in need of this assistance

**Stapleton** - November 3, 2014, 6:23 am

(Nov 2, 2014 12:55 PM)Rebel Energy Wrote: [\[CITE\]](#) any reply to this mate still in need of this assistance

You'll need to edit the plugin's core for this. I can help if you copy paste the plugin using the tags.

**Tabs** - November 4, 2014, 9:00 am

i want to get myachivements or an awards plugin but its not compatible with mybb 1.8.1 is there one that is or how do i change mybb version

**Stapleton** - November 5, 2014, 7:23 pm

(Nov 4, 2014 10:00 AM)Sizzurup Wrote: [\[CITE\]](#) i want to get myachivements or an awards plugin but its not compatible with mybb 1.8.1 is there one that is or how do i change mybb versionYes. My Awards, version 2.4 can specially be used with 1.8 since the plugin hooks are independent of the core edits.

Here's how you do it:

1. Download and Extract the contents of the MyAwards Package from MyBB Central.
2. Open the inc/plugins directory.
3. Open the my\_awards.php file.
4. Search for:  
PHP Code  
<?php

```
'compatibility' => '16*',
```

5. Change 16\* to 18\*. It'll look like:

PHP Code

```
<?php
```

```
'compatibility' => '18*',
```

6. Save the file and upload it to your FTP.

That should work. ?

?