# Forum:Hack Forums

Thread: Gmail account compromised

**Innixion** - *January 4, 2015, 11:05 am*

Not sure if this is the right place as I've already cleared my computer of the malware, but my Gmail account was stolen along will all of my other accounts including HF (Which I got back with the help of F8). I have no idea if I put real information when I created the Gmail account nor do I remember when the account was created. When I was infected the person had changed the password multiple times, now making the Gmail recovery impossible as it says "Please log into a computer you use regularly and try the recovery process again, as we have detected suspicious activity" or some bullshit like that. I actually called them last night and gave them all of my information but they sent me an email saying they couldn't return the account to me for whatever reason. I had my phone linked to it but I guess he took it off when he was in my accounts :/ Does anyone know how I can get this back? My most important accounts which are yet to be recovered are linked to that email, and I can't do anything without it.

**realrbn** - *January 4, 2015, 11:56 am*

Well, you can't realy do anything. I guess, maybe contact the site Staff itself to change your Email linked to the Accounts? Good Luck

**Innixion** - *January 4, 2015, 12:44 pm*

(Jan 4, 2015 12:56 PM)YouPorn Wrote: *[CITE]* Well, you can't realy do anything. I guess, maybe contact the site Staff itself to change your Email linked to the Accounts? Good Luck

I have an email I have access to linked to the account, thing is it won't let me send any recovery emails to there because of the suspicious activity on the account :/ Any way of knowing how long that will be there? Forever? Any way to get them to send it to my email?

**Aura** - *January 4, 2015, 12:49 pm*

There's no other legal way to recover a Gmail account other than using the password recovery feature or contacting the email support. I'm sorry but it's like that. Maybe you can try to dig around for more information, proofs that you are the owner of the account and call back the support with that.

**Innixion** - *January 4, 2015, 1:06 pm*

(Jan 4, 2015 01:49 PM)Aur? Wrote: *[CITE]* There's no other legal way to recover a Gmail account other than using the password recovery feature or contacting the email support. I'm sorry but it's like that. Maybe you can try to dig around for more information, proofs that you are the owner of the account and call back the support with that.

Is there any way of getting them to remove that "suspicious activity" lock on sending the email to the recovery email? And I already called them gave them everything I could like my ISP, phone number, what devices I used the account on, and what city my acc was made in and they denied my request :/ If I can't get this account back I'm literally fucked ?

**Foggie** - *January 4, 2015, 1:42 pm*

The best way is doing is contacting them VIA the password hacked or whatever option (and fill in their forms for it), they do respond kinda fast if your proofs are clear and correct. I suggest you tell them like your old passwords on your gmail account and stuff. Also maybe like the last 5 people you emailed?

**Innixion** - *January 4, 2015, 2:16 pm*

(Jan 4, 2015 02:42 PM)Foggie Wrote: [CITE] The best way is doing is contacting them VIA the password hacked or whatever option (and fill in their forms for it), they do respond kinda fast if your proofs are clear and correct. I suggest you tell them like your old passwords on your gmail account and stuff. Also maybe like the last 5 people you emailed?

You see I do have the mail app on my phone with the last emails I received, thing is there's no where for me to tell them this. On the recovery form it asks for date last accessed and date created, and I have no idea when I made my account. I sent them my IP and ISP yet they can't check that another IP has accessed the account and changed the password? Idiots :/

**Aura** - *January 4, 2015, 3:07 pm*

(Jan 4, 2015 03:16 PM)Innixion Wrote: [CITE] You see I do have the mail app on my phone with the last emails I received, thing is there's no where for me to tell them this. On the recovery form it asks for date last accessed and date created, and I have no idea when I made my account. I sent them my IP and ISP yet they can't check that another IP has accessed the account and changed the password? Idiots :/

They can't, they are just not doing it for whatever reason there is. Can they tell you what kind of "suspicious activity" they are talking about?

**Innixion** - *January 4, 2015, 3:16 pm*

(Jan 4, 2015 04:07 PM)Aur? Wrote: [CITE] They can't, they are just not doing it for whatever reason there is. Can they tell you what kind of "suspicious activity" they are talking about?

Well I'm going to assume the different IP's logging in and changing the information on the account, like when he first got into it I was able to reset the password from my phone. At this time I was more worried about my HF account as he was attempting to scam people and I needed to quickly stop that before anything happened. While I was dealing with that, he got into the recovery email for my gmail, and reset the password for my gmail. Then he reset the password to my HF and changed the email assosiated with HF account. My recovery email was never compermised.

**Aura** - *January 4, 2015, 3:18 pm*

(Jan 4, 2015 04:16 PM)Innixion Wrote: [CITE] Well I'm going to assume the different IP's logging in and changing the information on the account, like when he first got into it I was able to reset the password from my phone. At this time I was more worried about my HF account as he was attempting to scam people and I needed to quickly stop that before anything happened. While I was dealing with that, he got into the recovery email for my gmail, and reset the password for my gmail. Then he reset the password to my HF and changed the email assosiated with HF account. My recovery email was never compermised.

So you still have the recovery available for that Gmail account? And when you use it, they still lock for suspicious activity?

**Innixion** - *January 4, 2015, 3:20 pm*

(Jan 4, 2015 04:18 PM)Aur? Wrote: [CITE] So you still have the recovery available for that Gmail account? And when you use it, they still lock for suspicious activity?

I'm going to PM you the pic of what I'm talking about as I CBA to cover my email in the pic as I am on my phone. I have full access to the recovery email and it is not/ has not been compromized.

**Aura** - *January 4, 2015, 3:23 pm*

(Jan 4, 2015 04:20 PM)Innixion Wrote: [CITE] I'm going to PM you the pic of what I'm talking about as I CBA to cover my email in the pic as I am on my phone. I have full access to the recovery email and it is not/ has not been compromized.

Enable 2FA (Two Factor Authentification) on that email address right now, just to be sure.

**Innixion** - *January 4, 2015, 3:24 pm*

(Jan 4, 2015 04:23 PM)Aur? Wrote: [CITE] Enable 2FA (Two Factor Authentification) on that email address right now, just to be sure.
Will do, I also sent you a PM with the picture and additional information.

**Aura** - *January 4, 2015, 6:06 pm*
(Jan 4, 2015 04:24 PM)Innixion Wrote: [CITE] Will do, I also sent you a PM with the picture and additional information.
Sorry that I couldn't assist you more with that issue OP. Good luck in recovering that email back too.

**realrbn** - *January 4, 2015, 6:31 pm*
One question if i may ask,how did you get "hacked" ? Did you get RAT'ed, Keylogged or did it just get Bruteforced? Btw, thats why i have 2F Sec on my 2 Main Accounts and to unlock Acces you nees to type in the Password that is beeing send to my phone, which makes it quite secure.

**Innixion** - *January 4, 2015, 7:53 pm*
(Jan 4, 2015 07:31 PM)YouPorn Wrote: [CITE] One question if i may ask,how did you get "hacked" ? Did you get RAT'ed, Keylogged or did it just get Bruteforced? Btw, thats why i have 2F Sec on my 2 Main Accounts and to unlock Acces you nees to type in the Password that is beeing send to my phone, which makes it quite secure.
Found out I was ratted 6 months ago, and he got all of my saved passwords. And yes, he had all my passwords from 6 months ago, I guess he felt the need to fuck with me now lol