

Forum:[Hack Forums](#)

Thread: [How to chargeback over virtual items?](#)

dcnt - February 8, 2015, 3:47 am

Hey there, all.

I'm in the midst of a deal for a Amazon Gift Code and 24 hours after the payment it seems that the user has no intent of sending it; upon receiving the money they've gone offline and haven't returned since.

If I were to chargeback to attempt to get my money back, what "proof" would I use in the dispute and how would I go about this whole thing?

Cheers.

Gotal - February 8, 2015, 4:40 am

"You haven't received the item" is the best thing to say,
but wait for more replies, I have never chargedback so I'm not sure.

Gengar™ - February 8, 2015, 4:42 am

(Feb 8, 2015 05:40 AM)James Comey Wrote: [\[CITE\]](#) "You haven't received the item" is the best thing to say,
but wait for more replies, I have never chargedback so I'm not sure.
Don't do this.

Never mention that you paid for a virtual item.
PayPal sides (almost) every time with the seller.
You would be better off claiming it was unauthorized.

System.out.println - February 8, 2015, 4:43 am

(Feb 8, 2015 05:40 AM)James Comey Wrote: [\[CITE\]](#) "You haven't received the item" is the best thing to say,
but wait for more replies, I have never chargedback so I'm not sure.
Don't say this! Paypal doesn't cover virtual items so you will lose every time. The only thing you can do: make up a story that your Paypal account has been hacked. If you logged in on your Paypal account with a different IP then the success rate is much higher. Make it look like someone knew your password.

Zer0x - February 8, 2015, 4:49 am

There is no way to do that, simply you won't win a virtual item dispute

Gotal - February 8, 2015, 5:50 am

(Feb 8, 2015 05:49 AM)Zer0x Wrote: [\[CITE\]](#) There is no way to do that, simply you won't win a virtual item dispute
That's not true,
many people won dispute against me when I was selling a virtual item.

Martino - February 8, 2015, 5:51 am

(Feb 8, 2015 06:50 AM)James Comey Wrote: [\[CITE\]](#) That's not true,

many people won dispute against me when I was selling a virtual item.

Call and say it was for a IRL item . Then say he told you to send as friends and family (key part)

Gotal - February 8, 2015, 5:54 am

(Feb 8, 2015 06:51 AM)Ca?lifornia Wrote: [\[CITE\]](#) Call and say it was for a IRL item . Then say he told you to send as friends and family (key part)

Well, I know it all now,

when I received first chargeback I didn't even know what that was,

I just saw that I was -\$23

Nex+ - February 9, 2015, 4:53 am

Say you purchased headphones and are wondering where they have been that is has been a little over 2 weeks and you would like a tracking number, and once they provide tracking you'll cancel the dispute.

Works everytime