

Forum:[Hack Forums](#)

Thread: [Laptop won't start up](#)

Joy - March 21, 2015, 7:21 am

When i was starting my laptop. It started updating and then it restarted and now it says that "Windows is getting ready. Don't turn off your computer."

I left it open for like 4-5 hours and it still won't turn on. This has happened 2 days ago too and it had opened after 2-3 hours. Can someone tell me what has happened.

Its Windows 8.1 if that helps.

Null Byte - March 21, 2015, 11:27 am

(Mar 21, 2015 07:21 AM)Jopy Wrote: [\[CITE\]](#) When i was starting my laptop. It started updating and then it restarted and now it says that "Windows is getting ready. Don't turn off your computer."

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Its Windows 8.1 if that helps.

Do you have the Windows installation CD? Also, can you boot into safemode?

Warren Buffett - March 21, 2015, 1:54 pm

When you say it had opened, do you mean it has turned on?

Joy - March 21, 2015, 6:49 pm

(Mar 21, 2015 11:27 AM)Null Byte Wrote: [\[CITE\]](#) Do you have the Windows installation CD? Also, can you boot into safemode?I got a recovery made in my pen drive but i don't want to format it. And no i cannot boot into safemode.

(Mar 21, 2015 01:54 PM)Warren Buffett Wrote: [\[CITE\]](#) When you say it had opened, do you mean it has turned on?Nope it always turns on. But it gets stuck in updating.

Okay my laptop opened now and can you tell me what to do now so i can fix it?

ProtectNull™ - March 21, 2015, 6:50 pm

Is this a genuine version of 8.1 Jopy?

Joy - March 21, 2015, 7:05 pm

(Mar 21, 2015 06:50 PM)Matthewbmx™ Wrote: [\[CITE\]](#) Is this a genuine version of 8.1 Jopy?Yep. My laptop had come with a windows 8 at first (genuine) and then i updated it to Windows 8.1 when i was prompted to do so by my laptop.

Warren Buffett - March 21, 2015, 7:49 pm

Now that you've updated us with an unclear post of what's going on, tell us exactly what is happening right now.

Joy - March 21, 2015, 8:14 pm

(Mar 21, 2015 07:49 PM)Warren Buffett Wrote: [\[CITE\]](#) Now that you've updated us with an unclear post of what's going on, tell us exactly what is happening right now.My pc has loaded now (I mean now i can use it) it took like 5-6 hours. It's not frozen on the updating screen anymore.

Warren Buffett - March 21, 2015, 8:23 pm

(Mar 21, 2015 08:14 PM)Jopy Wrote: [\[CITE\]](#) My pc has loaded now (I mean now i can use it) it took like 5-6 hours. It's not frozen on the updating screen anymore.

Does it take 5-6 every time when you start it up? If it doesn't, don't worry about it then. Windows upgrades don't tell you a specific time mainly because it takes many factors into consideration which therefore spits out a percent.

Joy - March 21, 2015, 8:30 pm

(Mar 21, 2015 08:23 PM)Warren Buffett Wrote: [\[CITE\]](#) Does it take 5-6 every time when you start it up? If it doesn't, don't worry about it then. Windows upgrades don't tell you a specific time mainly because it takes many factors into consideration which therefore spits out a percent. Well it happened 3-4 times in the last 3 days i reckon. Well it took a lot of time all the 3-4 times. Almost 4-5 hours on an average. I had to shut it down sometimes and restart again and again and finally it would open after a long time.

obviouslyracist - March 21, 2015, 8:35 pm

(Mar 21, 2015 08:30 PM)Jopy Wrote: [\[CITE\]](#) Well it happened 3-4 times in the last 3 days i reckon. Well it took a lot of time all the 3-4 times. Almost 4-5 hours on an average. I had to shut it down sometimes and restart again and again and finally it would open after a long time.

I think Null Byte might know what's wrong. You should PM him and wait for his response. Good luck.

Warren Buffett - March 21, 2015, 8:38 pm

(Mar 21, 2015 08:30 PM)Jopy Wrote: [\[CITE\]](#) Well it happened 3-4 times in the last 3 days i reckon. Well it took a lot of time all the 3-4 times. Almost 4-5 hours on an average. I had to shut it down sometimes and restart again and again and finally it would open after a long time.

What do you have enabled on your start up list?

1. Go to the search bar and type in msconfig
2. Startups tab
3. Tell us what you have enabled on that list.

Joy - March 21, 2015, 9:44 pm

(Mar 21, 2015 08:35 PM)obviouslyracist Wrote: [\[CITE\]](#) I think Null Byte might know what's wrong. You should PM him and wait for his response.

Good luck. Okay i will do it if Warren cannot help me.

(Mar 21, 2015 08:38 PM)Warren Buffett Wrote: [\[CITE\]](#) What do you have enabled on your start up list?

1. Go to the search bar and type in msconfig
2. Startups tab
3. Tell us what you have enabled on that list. These are the ones -
 1. TightVNC server
 2. Synaptics TouchPAD Enhancement
 3. PowerDVD RC Service
 4. Mfc7sys
 5. igfxTray Module
 6. Igfxpers
 7. IDT PC Audio
 8. HP Message Service
 9. HP CoolSense
 10. Hkcmd
 11. Clownfish for Skype

12. BtPreLoad
13. Adobe Updater Startup Utility
14. Adobe CS6 Service Manager
15. _118D1A4EFFA6998C3492EB
16. Java Update Scheduler
17. SwitchBoard Server (32 bit)