

Forum:[Hack Forums](#)

Thread: [Paypal unauthorized transaction \[gift\]](#)

Chonchu - March 25, 2015, 3:50 pm

So i sold an xbox account to someone for 400\$. The persone paid with his paypal balance. He send me the money as a gift. 1 week later he files an unauthorized transaction. What can i do? He is also a minor under 18 years old. His paypal is also not verified. Should i call them them and tell them that i sold an xbox account or this is against their tos? Should i tell them that he is a minor?

Thanks a lot!

Yoshikage Kira - March 25, 2015, 3:51 pm

Don't say he's a minor, but provide tracking info if you shipped it.

Chonchu - March 25, 2015, 3:57 pm

(Mar 25, 2015 03:51 PM)Gr?ed Wrote: [\[CITE\]](#) Don't say he's a minor, but provide tracking info if you shipped it.

Its an xbox account. I dint ship anything. He also sent the payment as gift.

Kaptain - March 25, 2015, 9:19 pm

If he's claiming unauthorized access, almost nothing will matter except whether he logged in with a spoofed IP or not. As always, call them up and explain the situation to them anyways.

Selling virtual goods is within Paypal's ToS, in favour of the seller. There is no buyer protection if you purchase a virtual good, but I'm not sure how much it would matter in this case, because he's claiming unauthorized access. Best of luck.

ProtectNull™ - March 25, 2015, 9:20 pm

I can help you, but there is a catch to if I help you.

Bibl - March 25, 2015, 10:17 pm

You sold him an og name, which is virtually impossible to prove that you made this transaction successfully. But considering hes unverified and a minor i'd say your chances are better....

but yeah \$400 good luck mate, paypal employees are known to be faggots that need to be shot in the head.

JuiceProductions - March 25, 2015, 10:19 pm

You should have gotten it as services and you wouldn't have a problem. that's what you get for trying to avoid taxes and fee's lol.

VRUMM - March 25, 2015, 10:20 pm

Keep it simple. He gifted you \$400 using his own account and it's not unauthorized because you know he authorized it. Don't try to spout shit that are against paypal TOS.

Support doesn't need to hear your lousy attempt at robbing Paypal fees. They just need to know that this isn't an unauthorized transaction.

PureLifeCoding - March 25, 2015, 10:24 pm

(Mar 25, 2015 10:20 PM)Sh1eld Wrote: [\[CITE\]](#) Keep it simple. He gift you \$400 using his own account and it's not unauthorized because you know he authorized it. Don't try to spout shit that are against paypal TOS.

Support doesn't need to hear your lousy attempt at robbing Paypal fees. They just need to know that this isn't an unauthorized transaction.

Your user title makes this post so ironic.

VRUMM - March 25, 2015, 10:30 pm

(Mar 25, 2015 10:24 PM)S????c????l? R????? Wrote: [\[CITE\]](#) Your user title makes this post so ironic.

I am doing shit much more complicated than this. Adaptive payments, PayPal AUP and all that crap.

CPA Exposé - March 26, 2015, 12:29 am

Even If you tell paypal "I know this isn't an unauthorized transaction " you're still going to lose if evidence shows that it is one and they don't investigate much. Pretty easy to fool them .

Unless the buyer has filed a lot of these claims before they can deny it because it's obvious he's abusing the the system

Game Changer - March 26, 2015, 1:15 am

If he sent payment from an un-regular IP which he don't use,you might loose,paypal checks the IP matching while unauthorized claim,if he used normal ip nothing will happen.

24/7 - March 26, 2015, 2:07 am

As already said, selling virtual goods is in favour of the seller. If you call them, there is a high chance of getting your money.

KaptaiN - March 26, 2015, 3:24 am

(Mar 25, 2015 10:19 PM)JuiceProductions Wrote: [\[CITE\]](#) You should have gotten it as services and you wouldn't have a problem. that's what you get for trying to avoid taxes and fee's lol.

Method of payment makes no difference when it's an unauthorized access claim.

Chonchu - March 26, 2015, 5:15 am

Thanks alot to every person who replied.

HeavenKatana - March 26, 2015, 1:47 pm

You have the tracking information? Just put them in the dispute details as a proof and call the PayPal. Tell them you have shipped the item but this guy now disputed and claiming for the refund. It`s fraudulent activity they`ll get you your money

Chonchu - March 26, 2015, 2:08 pm

(Mar 26, 2015 01:47 PM)Drignity Wrote: [\[CITE\]](#) You have the tracking information? Just put them in the dispute details as a proof and call the PayPal. Tell them you have shipped the item but this guy now disputed and claiming for the refund. It`s fraudulent activity they`ll get you your money

But what tracking number? Its an account , a virtual item...

Kendall - March 26, 2015, 2:33 pm

I am offering a service currently for a charge of \$100 in your case.

If you happen to lose the \$400, I can get you the \$400 back & your account, without a doubt.

If you don't get your money and account back the charge will be nothing.

Chonchu - March 26, 2015, 3:00 pm

(Mar 26, 2015 02:33 PM)Kendall Wrote: [\[CITE\]](#) I am offering a service currently for a charge of \$100 in your case.

If you happen to lose the \$400, I can get you the \$400 back & your account, without a doubt.

If you don't get your money and account back the charge will be nothing.

Do you have a thread for this service?

HeavenKatana - March 27, 2015, 12:13 am

(Mar 26, 2015 02:08 PM)Chonchu Wrote: [\[CITE\]](#) But what tracking number? Its an account , a virtual item...

Huh, So there is no chance, PayPal will not get you your money :(

JuiceProductions - March 27, 2015, 12:22 am

(Mar 26, 2015 03:24 AM)KaptaiN Wrote: [\[CITE\]](#) Method of payment makes no difference when it's an unauthorized access claim.

He'd have a better chance if he did regardless.Of course you aren't able to barely win a unauthorized but it isn't impossible.

Windows Store - March 27, 2015, 12:28 am

Just fuck him up OP. You can't win the dispute unless PP finds that its only his IP thats logged in

DaL33T - March 27, 2015, 4:26 am

Can't you still win/get the money back from unauthorized transactions if you still ship something to the address on the PayPal account?

(Or is that just normal disputes)

IntelliJ - March 27, 2015, 6:05 am

I know this thread is a bit dated, but:

- 1) Call PayPal.
- 2) Get to disputes and claims.
- 3) Speak with the representative. Tell them that someone is claiming unauthorized access and that you'd like the case closed as it was sent as a gift to family & friends, in addition you'd like it closed because you have reason to believe they just want a free product after having used it for a while. Ex: getting a free meal at a restaurant after you ate it, because you didn't 'enjoy it enough'.
- 4) It SHOULD get thrown out. If it doesn't, tell them it's a virtual good.
- 5) If it's still not thrown out, cut your losses and never allow someone to send as a gift.

Nex+ - March 27, 2015, 12:57 pm

Ship him out a piece of paper and get the tracking number.

HFTetramorph - March 28, 2015, 1:26 pm

Its also good to ask PayPal to compare IP address from when the payment was created, and when the dispute was created. If its the same IP then it is obvious what he is trying to do.