

Forum:[Hack Forums](#)

Thread: [Computer infected with viruses](#)

Tactical™ - March 27, 2015, 1:16 pm

Hi everyone!

I have a little problem, I have a desktop but need my moms laptop for school so I've been using and noticed a lot of problems that she must've been to careless about.

Her laptops seems to have a hell'uva lot of viruses, including adware and random shutdowns, extremely slow computer even though nothing heavy is running. (Checked processes)

I'd greatly appreciate any help to get rid of these viruses on her laptop.

Its a Windows OS running windows 7, home premium.

Thanks in advance if you could help me!

EDIT: I've also ran MBAM and got a few unwanted things off the laptop

HoshHash - March 27, 2015, 1:22 pm

Step 1.

Download and Execute [MalwareBytes-AntiMalware](#). Complete the installaion and agree thier Terms of service/Use. Once you have finished the Malwarebytes installaion go ahead and open MalwareBytes-Antimalware (If not already running) Make sure that you updated Malwarebytes Database before you are running a Scan. Once you have updated the Database, go ahead and Do a Threat Scan and once the Scan is finish press the "Quarantine all" button.

(It will ask you if you want to do a Reboot, Press "Yes/Ok")

To get the logs do the following:

History > Application Logs

Open the scan log file.

Click Export.

Choose to Export to .txt.

And save it to your desktop.

Pictures MBAM.

Spoiler [\(Click to View\)](#)

Step 2.

Download [Junkware Removal Tool](#) by Thisisu, Save it to your desktop and Right Click on the tool, Open it as a Administrator with Admin rights. Once you have executed the tool with Administartors rights. A Command Prompt Window/Black Box will popup on your Screen. Accept thier Terms of Service/Usage of the tool and Press any Key Stroke/X to continue with the Scan. Once the Scan and Cleaning process is finish, a Log file called JRT.txt should been saved to your desktop or will Popup on the screen. Please Copy and paste the logs in here

Pictures JRT

Spoiler ([Click to View](#))

Step 3.

Download [Adwcleaner](#) and Save it to your desktop, Right click on the tool and open it as a Administartor with Admin rights. Complete the installion and Agree thier Terms of Service/Usage of the Tool. The tool should popup on your screen. Press the "Scan" button to begin the Scan, Once the Scanning is finish, Press the "Clean" Button to begin the cleaning process. Once the cleaning is finish, It will ask you to do a Reboot, Press "Yes/Ok". After you done the Reboot, Please Copy and paste the logs in here.

The logs should be saved on your desktop or C:\AdwCleaner\AdwCleaner[R0].txt

Pictures AdwCleaner

Spoiler ([Click to View](#))

Step 4.

[Reset Your Web Browser To Its Default Settings.](#)

Step 5.

Logs i want to have: Malwarebyte's, JRT.txt, Adwcleaner.txt Post all the logs in here

Tactical™ - March 27, 2015, 1:24 pm

Thank you for the swift response, I'll get to those immediately, would you like me to PM you the logs or just post them in the thread?

HoshHash - March 27, 2015, 1:25 pm

(Mar 27, 2015 01:24 PM)Swindler Wrote: [\[CITE\]](#) Thank you for the swift response, I'll get to those immediately, would you like me to PM you the logs or just post them in the thread?Its better if you post them here in the thread.

-Farfar.