

Forum:[Hack Forums](#)

Thread: [Toshiba C660 stuck on Windows 7 Logo](#)

skillznasim - May 2, 2015, 9:17 am

Hey,

I was playing a game on my Toshiba C660 when all of the sudden everything froze and went to a blue screen. On the blue screen it said something about " dumping physical memory " or something and since then im not able to get past the windows logo. Right now it's doing an Startup Repair but I don't think that will help either. I tried to run both Safe Mode and Safe mode with networking but both getting stuck on C:\Windows\System32\Drivers\aswrvrt.sys.

Is there anything I can do ?

Nasim

P.S. I don't know if this is the right section to post so if its the wrong one please tell me.

RedIce - May 3, 2015, 1:57 am

Do you have "Last known good configuration" on start up? If not, you could still try safe mode with CMD. From there you can try starting a sytem restore. Type rstrui.exe and press enter. If you don't have any good restore points or those also don't work you can try.

1. sfc /scannow
2. chkdsk /r /f

Hope that helps!

xzer0xx - May 3, 2015, 10:46 am

Safe mode with CMD will most likely get stuck too. Like above said try last known configuration if its there otherwise you if you have your windows 7 disk around or can burn a disc on another computer you can run a command prompt from that and run the commands above listed :) pm me if you need more help

skillznasim - May 4, 2015, 3:34 am

(May 3, 2015 01:57 AM)RedIce Wrote: [\[CITE\]](#) Do you have "Last known good configuration" on start up? If not, you could still try safe mode with CMD. From there you can try starting a sytem restore. Type rstrui.exe and press enter. If you don't have any good restore points or those also don't work you can try.

1. sfc /scannow
2. chkdsk /r /f

Hope that helps!

I tried to do the rstrui.exe but I don't have an system restore point. When pressing F8 when my laptop is starting I clicked on Repair My Computer and then CMD. I tried to type "scf /scannow " When I've done that it says, " There is a system repair pending which requires reboot to complete. Restart Windows and run SFC again. I tried to just restart my laptop but with no success.. I tried ur second option the " chkdsk /r /f " but that one is not working. Same story goes with Last Known

Good Configuration..

Is there anything else I can do instead of installing Windows all over again ?

Thanks again for replying !

Freebooter - May 4, 2015, 5:46 pm

When computer boots into WinRE environment the drive letter assign to Windows partition may not be C: drive letter because Windows 7, 8 , 8.1 creates a separate system partition when it's installed from scratch. The system partition contains boot files WinRE assigns the system partition the C: drive letter and the Windows installed partition will be assign any other drive letter usually D: drive letter is assign to Windows installed partition. The Bcdedit /enum | find "osdevice" command can be use to find out the drive letter of the Windows installed partition the output of the Bcdedit command is similar to this osdevice partition=D:. The drive letter after partition= is the drive letter of the Windows partition. Use the Windows partition you found out with Chkdsk D: /r command replace the D: partition with drive letter assign to Windows partition. Type SFC /SCANNOW /OFFBOOTDIR=D:\ /OFFWINDIR=D:\Windows replace the D: partition with drive letter assign to Windows partition.

skillznasim - May 6, 2015, 6:41 am

(May 4, 2015 05:46 PM)Freebooter Wrote: [\[CITE\]](#) When computer boots into WinRE environment the drive letter assign to Windows partition may not be C: drive letter because Windows 7, 8 , 8.1 creates a separate system partition when it's installed from scratch. The system partition contains boot files WinRE assigns the system partition the C: drive letter and the Windows installed partition will be assign any other drive letter usually D: drive letter is assign to Windows installed partition. The Bcdedit /enum | find "osdevice" command can be use to find out the drive letter of the Windows installed partition the output of the Bcdedit command is similar to this osdevice partition=D:. The drive letter after partition= is the drive letter of the Windows partition. Use the Windows partition you found out with Chkdsk D: /r command replace the D: partition with drive letter assign to Windows partition. Type SFC /SCANNOW /OFFBOOTDIR=D:\ /OFFWINDIR=D:\Windows replace the D: partition with drive letter assign to Windows partition.

Thanks for answering.

Right now it's performing an D: scan so let's hope something posetive comes out of it. I will keep you posted. Is it ok we can talk via PM ?

Freebooter - May 6, 2015, 1:43 pm

(May 6, 2015 06:41 AM)skillznasim Wrote: [\[CITE\]](#) Thanks for answering.

Right now it's performing an D: scan so let's hope something posetive comes out of it. I will keep you posted. Is it ok we can talk via PM ?Yes you can send me PM if you want.