

Forum:[Hack Forums](#)

Thread: [Not getting verification email when trying to change email](#)

Radar7 - May 10, 2015, 6:04 pm

I have attempted twice to change my email associated with my account, however, after entering my password and new email I don't get the follow up email with the instructions.

I have been refreshed for about 20 minutes, and have checked the spam folder.

Any ideas?

Roger Waters - May 10, 2015, 6:34 pm

Are you using Hotmail, Live, or Outlook? Microsoft's email services block emails originating from Hack Forums.

Ahri????? - May 10, 2015, 6:35 pm

Whats your email provider? Microsoft(@Live @hotmail and @outlook) tend to have this issue in the past.

Radar7 - May 10, 2015, 6:35 pm

(May 10, 2015 06:34 PM)Roger Waters Wrote: [\[CITE\]](#) Are you using Hotmail, Live, or Outlook? Microsoft's email services block emails originating from Hack Forums. If so, you'd have to contact [Factor8™](#) on getting this changed so you can reset your password.

It is a riseup email. I have sent him a PM regarding this.