

Forum: [Hack Forums](#)

Thread: [HF Serving Annoyances and Captcha](#)

Omniscient - June 12, 2015, 1:35 am

I know that the past couple weeks have been a trying time for HF members. We have constant disruption to smooth serving. This is due to a bypass in our main protection forcing us to double-up to secondary protection which is honestly less than stellar. They are the ones with the annoying captcha and white pages we constantly have to deal with.

We continue to have hours of downtime whenever I try to tune down our protection so that visitors aren't annoyed. It's a poor strategy and it's only a short-term solution.

I need members to know I'm well-aware of how crappy HF has been for everyone. I will need another 2-3 weeks to completely make the alterations I need so that this serving problem can be eradicated by me personally instead of relying on the DDOS protection schemes which are not doing their job.

Mainly the attacker has been taking advantage of my off-hours when I'm asleep. Otherwise I've mitigated all attacks within a few minutes. I have many options but all of them require adjustments to serving and coding out new trigger functions. My choice is either try to waste time with mitigation or just ramp up protection so I can work on the long-term solution of moving us to new a setup.

So at the sacrifice of dealing with captchas and white pages you'll get in return actual uptime and giving me the much needed time to work on the new setup. I ask for patience. I ask that members remain calm about this.

Also a few of you believe you have great advice for me and send me PMs with your thoughts on the attacks, downtime, and mitigation. I honestly don't really need them. I know exactly what I'm doing and I have a very good plan to get this resolved.

In the past HF has dealt with plenty of huge attacks that are sometimes sustained and cause disruption. This is nothing new for me. It's just another instance of childish behavior that I'm adept at dealing with. No worries. We're all good.

Thanks everyone.

P.S. Please point complainers about HF serving to this thread.