

Forum:[Hack Forums](#)

Thread: [USB Device Not Recognized](#)

Fumbo - June 13, 2015, 8:42 am

When i try to plug in my mouse in a USB-Port, a message comes up saying "USB-Device not recognized". When i click on it, it says Den här enheten har stoppats eftersom ett problem har rapporterats. (Kod 43)

A request for the USB device descriptor failed.

Code 43? I had this problem for a couple months now and i wanna play with my mouse again, the mouse works on other devices, but not this. Help?

EthanX - June 14, 2015, 12:25 am

What type of mouse is it? Have you tried searching for drivers on the internet?

eMiguel - June 14, 2015, 12:46 am

Try going in the device manager and completely uninstalling it from your computer. If you can't find it in the list, try plugging the mouse in while you are in the device manager and watch for a change. If you don't see it then look for a USB symbol that has a question mark or something like that. Right click > Uninstall. Then unplug the mouse and plug it in again.

Fumbo - June 14, 2015, 6:11 am

(Jun 14, 2015 12:25 AM)EthanX Wrote: [\[CITE\]](#) What type of mouse is it? Have you tried searching for drivers on the internet?Deltaco MS-456 Yes i have tried

Stockholm - June 14, 2015, 7:33 pm

your trouble shooting was in Swedish xD, anyways. .. I can help u with teamviewer, it's an easy fix.

W?lr?? - June 14, 2015, 9:12 pm

Did you ever get it fixed? :P

Freebooter - June 15, 2015, 7:03 am

A device driver notified the operating system that the device failed. This circumstance can occur if the device hardware fails or if the device driver fails. Uninstall the USB device driver from Device Manager and Right-click your computer name in Device Manager and click Scan for hardware changes. Device manager scans your system and automatically reinstalls your device.

Fumbo - June 16, 2015, 4:20 am

(Jun 14, 2015 07:33 PM)Stockholm Wrote: [\[CITE\]](#) your trouble shooting was in Swedish xD, anyways. .. I can help u with teamviewer, it's an easy fix.Will this dude fix my problem, or fuck my computer up?

(Jun 15, 2015 07:03 AM)Freebooter Wrote: [\[CITE\]](#) A device driver notified the operating system that the device failed. This circumstance can occur if the device hardware fails or if the device driver fails. Uninstall the USB device driver from Device Manager and Right-click your computer name in Device Manager and click Scan for hardware changes. Device manager scans your system and automatically reinstalls your device.I did as you said, i think. It didn't work. I ain't sure if i did it right, can you make a video?

Freebooter - June 16, 2015, 5:50 am

(Jun 16, 2015 04:20 AM)Fumbo Wrote: [\[CITE\]](#) Will this dude fix my problem, or fuck my computer up?

I did as you said, i think. It didn't work. I ain't sure if i did it right, can you make a video?Can you tell me what make you not sure that you may not have follow my suggestions to you correctly.

Fumbo - June 16, 2015, 6:26 am

(Jun 16, 2015 05:50 AM)Freebooter Wrote: [\[CITE\]](#) Can you tell me what make you not sure that you may not have follow my suggestions to you correctly.I unistalled Intel® USB 3.0 eXtensible Host Controller - 0100 (Microsoft)

Then the whole USB sector dissapered. Then i right click on my computer name (top thing there). Then i click on "Search after machine differences or what it now is. Then the USB thing came back, error still there.

Freebooter - June 16, 2015, 6:41 am

You need to uninstall the driver for USB Mouse from Device Manager you can view devices and uninstall drivers that is not connected to your computer. From View tap select "Show Hidden Devices" and find the Mouse that you want to uninstall driver for.

Fumbo - June 16, 2015, 7:02 am

(Jun 16, 2015 06:41 AM)Freebooter Wrote: [\[CITE\]](#) You need to uninstall the driver for USB Mouse from Device Manager you can view devices and uninstall drivers that is not connected to your computer. From View tap select "Show Hidden Devices" and find the Mouse that you want to uninstall driver for.Can you make a video please?

Freebooter - June 16, 2015, 8:46 am

(Jun 16, 2015 07:02 AM)Fumbo Wrote: [\[CITE\]](#) Can you make a video please?I don't make video clip never done it yes its easy to make a video clip but if you wont tell me where and which part of my advice to you in my previous post you want help with tell me what you don't understand i can then help you.

Fumbo - June 16, 2015, 11:42 am

(Jun 16, 2015 08:46 AM)Freebooter Wrote: [\[CITE\]](#) I don't make video clip never done it yes its easy to make a video clip but if you wont tell me where and which part of my advice to you in my previous post you want help with tell me what you don't understand i can then help you.I understand, but it isn't working.

Freebooter - June 16, 2015, 12:11 pm

Does your USB Mouse have a driver if yes uninstall install USB Mouse drive and without connecting USB Mouse install its driver then connect the USB Mouse to found out problem is solved.

Fumbo - June 18, 2015, 2:32 am

(Jun 16, 2015 12:11 PM)Freebooter Wrote: [\[CITE\]](#) Does your USB Mouse have a driver if yes uninstall install USB Mouse drive and without connecting USB Mouse install its driver then connect the USB Mouse to found out problem is solved.I can't PM, add me on skype: laish.engjd, i can share my screen.

Stockholm - June 20, 2015, 1:52 pm

(Jun 18, 2015 02:32 AM)Fumbo Wrote: [\[CITE\]](#) I can't PM, add me on skype: laish.engjd, i can share my screen.

I'd have fixed your problem in just 5minutes with team viewer, and I'm a trusted member of this community. I'd never do anything else than solving your problem, but anyways. Goodluck

Fumbo - June 25, 2015, 12:52 pm

(Jun 20, 2015 01:52 PM)Stockholm Wrote: [\[CITE\]](#) I'd have fixed your problem in just 5minutes with team viewer, and I'm a trusted member of this community. I'd never do anything else than solving your problem, but anyways. GoodluckCould you PM me your skype?