Forum:Hack Forums

Thread: Dads laptop is filled with every kind of virus/malware you can imagine

Blacklisted. - *June 23, 2015, 12:34 pm*
My dads computer was filled with this stuff, I got rid of a bit of it, but there is still a lot of it left, adware, malware, junkware, I downloaded Bitdefender for him but it just made his computer slower so he got rid of it.

Can someone help me get rid of all of this stuff for him?

EDIT: http://pastebin.com/jmkzSaDe Frst.txt & Addition.txt

XPRMX - *June 23, 2015, 12:35 pm*
Get process explorer it might help detect where some things are

Illuminati? - *June 23, 2015, 12:36 pm*
Take his hard drive out and give it a warm bath.
Good luck OP.

Niko - *June 23, 2015, 12:36 pm*
Before we start, keep in mind this can take some time to properly remove everything.

Please download Farbar Recovery Scan Tool. Make sure to get the one compatible with your system. http://www.bleepingcomputer.com/download/farbar-recovery-scan-tool/

Save it to your desktop.

Right click "Run as administrator"

Click Scan

It will output 2 logs "FRST.txt" and "Addition.txt" to your desktop. Post them on pastebin and reply with the links. Someone more advanced with malware removal will assist you in the removal process.

SIM-1809171 - *June 23, 2015, 12:37 pm*
Damn Porn sites. Hate it when they do this

Ishmel - *June 23, 2015, 12:37 pm*
Look up Adwcleaner, it's pretty good to get rid of the basic stuff.

Vobe - *June 23, 2015, 12:38 pm*
Does he need the info on the current HDD?

If not just buy a new HDD and replace it if it's possible with his laptop.

GL bud.

Blacklisted. - *June 23, 2015, 12:40 pm*

(Jun 23, 2015 12:36 PM)LegitBytes Wrote: [CITE] Before we start, keep in mind this can take some time to properly remove everything.

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Save it to your desktop.

Right click "Run as administrator"

Click Scan

It will output 2 logs "FRST.txt" and "Addition.txt" to your desktop. Post them on pastebin and reply with the links. Someone more advanced with malware removal will assist you in the removal process.
Thanks for this, unlike the rest of the trolls here :^)

Kyle17 - *June 23, 2015, 12:41 pm*
Download and install Malwarebytes: https://www.malwarebytes.org/mwb-download/ (Original)
Malwarebytes rootkit checker : http://downloads.malwarebytes.org/file/mbar

If you can not acsess and install malwarebytes download,put this on a usb and run: http://downloads.malwarebytes.org/file/chameleon

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Download and run JRT : http://www.fosshub.com/Junkware-Removal-Tool.html

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Download and run CCleaner : https://www.piriform.com/ccleaner/download

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Download and install ADWCleaner : https://toolslib.net/downloads/viewdownload/1-adwcleaner/

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Thats about all the help i can give as of now...
If you need and want extra protection, especially if the laptop is used for banking and other important things, consider installing and buying an antivirs such as AVG, you will get even better detection ratios and stuff...

Good luck dude

5chn4pp - *June 23, 2015, 12:50 pm*
(Jun 23, 2015 12:40 PM)Jerome Flynn Wrote: [CITE] Thanks for this, unlike the rest of the trolls here :^)
Follow that, its the only way we can help you.

Internet Explorer. - *June 23, 2015, 12:51 pm*
Tell him not to watch that much porn. :D

Blacklisted. - *June 23, 2015, 1:05 pm*
http://pastebin.com/jmkzSaDe

There you go guys! Thanks for the support.

5chn4pp - *June 23, 2015, 1:10 pm*
(Jun 23, 2015 01:05 PM)Jerome Flynn Wrote: *[CITE]* http://pastebin.com/jmkzSaDe

There you go guys! Thanks for the support.
Now you need to wait for one of the following trained members to take a look at your logs

The trained members are: Knautschtabak Null Byte and Charmz

Blacklisted. - *June 23, 2015, 1:15 pm*
(Jun 23, 2015 01:10 PM)FlareMalware Wrote: *[CITE]* Now you need to wait for one of the following trained members to take a look at your logs

The trained members are: Knautschtabak Null Byte and Charmz
Just asking, are you training them or something and waiting to see their responses? Just looking at your signature, I'm assuming you're waiting to see how they respond if they took your classes? If I'm completely wrong, I'm sorry lol

5chn4pp - *June 23, 2015, 1:22 pm*
(Jun 23, 2015 01:15 PM)Jerome Flynn Wrote: *[CITE]* Just asking, are you training them or something and waiting to see their responses? Just looking at your signature, I'm assuming you're waiting to see how they respond if they took your classes? If I'm completely wrong, I'm sorry lol
It's actually the other way around, I'm being trained by charmz and as I'm in training I'm actually not allowed to help.

Blacklisted. - *June 24, 2015, 4:38 am*
http://pastebin.com/jmkzSaDe Frst.txt & Addition.txt, here you go boys and grills.

Charmz - *June 24, 2015, 9:33 am*
Hi,

Sorry for the late reply.

Step 1:

Download AdwCleaner and move it to your DesktopExecute AdwCleaner, accept the EULA (I accept) then click on Scan;

Let the scan complete. Once it's done, make sure that every items listed in the different tabs are checked and click on the Clean button. This will kill all the active processes.

Once the cleaning process is complete, AdwCleaner will ask to restart your computer, do it;

After the restart, a log will open when logging in. Please copy/paste the content of the output log in your next post.

Step 2:

Junkware Removal ToolPlease download Junkware Removal Tool to your desktop.

Shut down your protection software now to avoid potential conflicts.

Run the tool by double-clicking it. If you are using Windows Vista, 7, or 8; instead of double-clicking, right-mouse click JRT.exe and select "Run as Administrator".

The tool will open and start scanning your system.

Please be patient as this can take a while to complete depending on your system's specifications.

On completion, a log (JRT.txt) is saved to your desktop and will automatically open.

Post the contents of JRT.txt into your next message.

Step 3:

Please download RogueKiller and save it to your desktop.Quit all running programs.

Right-click on the program and select Run as Administrator to start and when prompted allow it to run.

Read and accept the EULA (End User License Agreement)

Click Scan to scan the system.

When the scan completes select "Report", log will open. Close the program > Don't Fix anything!

Post the contents of the log in your next reply.

In your next reply:
AdwCleaner Log
JRT Log
RogueKiller Log

Blacklisted. - *June 24, 2015, 1:36 pm*
http://pastebin.com/UDCeLRg8 - Adwcleaner report

http://pastebin.com/xfHJWdUq - JRT Report

http://pastebin.com/4kyQAZZT - RKReport

Charmz - *June 24, 2015, 10:00 pm*
Scan with Malwarebytes' Anti-Malware

Please download Malwarebytes Anti-Malware and save it to your desktop.Install the progam and select update.

Once updated, click the Settings tab, in the left panel choose Detctions & protection and tick Scan for rootkits.

Click the Scan tab, choose Threat Scan is checked and click Scan Now.

If threats are detected, click the Apply Actions button. You will now be prompted to reboot. Click Yes.

Upon completion of the scan (or after the reboot), click the History tab.

Click Application Logs and double-click the Scan Log.

At the bottom click Export and choose Text file.

Save the file to your desktop and include its content in your next reply.