

Forum:[Hack Forums](#)

Thread: [Can't connect connect to VPS](#)

hgmchnono - October 26, 2015, 11:33 am

Saying my credentials are incorrect which I copy and pasted from my email.

Computer: IP ADDRESS

USER:

PASS:

What do you usually use for username? It gives me an user and root pass but doesn't go through.

Thank you to whom helps.

I asked my host service and said this to me.

" Please use user Administrator for windows."

I thought the username they gave me would be my administrator name?

Young Frog - October 26, 2015, 11:34 am

I am assuming this is a windows VPS , make sure it's the right username and pass with correct capitalization.

hgmchnono - October 26, 2015, 11:36 am

(Oct 26, 2015 11:34 AM)Young Frog Wrote: [\[CITE\]](#) I am assuming this is a windows VPS , make sure it's the right username and pass with correct capitalization.

Its win vps. Its not going thru tho even when I copy it.

Young Frog - October 26, 2015, 11:38 am

Go to the control panel you use and use a seperate way to access it (ex over kvm / console access) and change the pass to a complex pass and try to type the password out with the correct capitalization.

hgmchnono - October 26, 2015, 11:50 am

Is there any other solutions for this issue? I have Teamviewer if anyone could help.

BITW - October 28, 2015, 6:51 am

[Video: <https://www.youtube.com/watch?v=RJxgWPV0vi0>]

Yeah i can assist you through team viewer.

Add skype - xeonsupports

Cheers ?