

Forum:[Hack Forums](#)

Thread: [Blazin UID=74674 | blazinhosting.net - Slow support - false promises.. \[fixed\]](#)

Lovely? - February 16, 2016, 5:53 pm

So I've been using blazinhosting.net without any problems loads of time, but when i finally have a problem, like now it takes them forever to fix it. I'm not gonna discriminate it in this thread nor advice people to not trust Blazin.

So 5-6 days ago I ran into an issue, that they moved servers without notifying me, nor any other costumer I believe, can't be sure. But the thing is that i lost a lot of my files, and they claim that i should have backed up on cpanel myself. Which i would OBVIOUSLY have done if I knew they were gonna switch servers? I know the files isn't lost because my domain is still up and functioning just fine so they still do have the servers.

They've claimed that i need to log into the old cpanel with my old information but this information shows up invalid and doesn't let me on. All this was after they told me that they could do it for me for a fee. I accepted the fee multiple times.

Pictures of tickets and PM's.

Tickets.

Spoiler ([Click to View](#))

At this point i was actually getting help, this was the beginning. I didn't know they had changed servers because i wasn't warned about it. So i opened the ticket.

This is where they offered to move my files for a fee, which i agreed to as you'll see later.

Me agreeing to the fee. and telling them that i was gonna open this community alert.

Me nothing begging them to help, and them telling me there's not issue and it's my own fault for not thinking they'd move my servers without notifying me.

Me getting tired of waiting 8hours+ between most responses, and no respons if i didn't open a third ticket. Telling me that it will be 24hours or sooner, which have past now.

Them telling me they'll terminate me if i threaten them to make a community alert. (Isn't a threat i actually did it). All based on me waiting 5 days to get explained something you told me isn't "rocket science".

PM's (Me and Blazin).

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Him telling me he'd do it for a \$10 fee. I agreed to this. here: <http://prntscr.com/a49j7d>

I'll just post links now.

<http://prntscr.com/a49jii>

<http://prntscr.com/a49jn3>

I didn't wanna make this, i agreed to the fee's multiple times and I was told by Blazin himself that they could do it for that, and now claims they don't want to which i would call a false promise.

I've been really patience, so now i can only hope this will speed up the process. And they'll give me some valid login details, or move the files themselves.

I'm really sorry it went this far.

Balding - February 16, 2016, 5:55 pm

If you're not trying to turn people against Blazin then you don't make a thread period. Sort it out privately with him. Smh.

Lovely? - February 16, 2016, 5:55 pm

(Feb 16, 2016 06:55 PM)Balding Wrote: [\[CITE\]](#) If you're not trying to turn people against Blazin then you don't make a thread period. Sort it out privately with him. Smh.

Read the thread and you'll see i have been trying to sort it for 5 days.

funtela - February 16, 2016, 5:57 pm

Damn bro. I hope they resolve this asap :/

Lovely? - February 16, 2016, 5:58 pm

(Feb 16, 2016 06:57 PM)RYAN REYNOLDS ? Wrote: [\[CITE\]](#) Damn bro. I hope they resolve this asap :/

Well either they'll terminate me, or fix it. Judging by the last ticket it's a 50/50 for just mentioning community alert.