

## Forum: [Hack Forums](#)

Thread: [Removal of Private Data in Orders Database](#)

**Omniscient** - February 20, 2016, 1:50 pm

<https://hackforums.net/showthread.php?tid=5175320>

Since I no longer log the shipping address and some other data I have decided to remove the insertion into the database the following columns for the orders table:

FirstName  
LastName  
Email  
Address  
City  
State  
Zip  
Country  
Phone

The columns have been deleted so even on previous orders they are no longer stored in HF database.

I know some members have shown concern about the data. So this should quell some of those worries.

Thank you.

**Griev?us** - February 20, 2016, 1:52 pm

Damn, this is a good change for those who were worried about their personal information being known. ?

Good shit.

Spoiler ([Click to View](#)) Too bad I fell victim of the old leaks. ??  
This whole change to bitcoin is making me want to boogi woogi! ?

**Stashyy** - February 20, 2016, 1:52 pm

That's great man!

Finally another step forward to bitcoin only. ;)

**Hash G.** - February 20, 2016, 1:53 pm

Thanks for doing this Omni. Many members wanted their data deleted.

**minimalist** - February 20, 2016, 1:55 pm

Wouldn't this make it harder for you to find multiaccounters, and what happens if a member who purchased something in the past charges back?

**GreyHatZone** - February 20, 2016, 1:55 pm

Very Intresting, many members would want this gone as it is personal info I guess.....

(Feb 20, 2016 02:55 PM)Minimalist Wrote: [\[CITE\]](#) Wouldn't this make it harder for you to find multiaccounters, and what happens if a member who purchased something charges back?

No PayPal

All he uses is crypto, making it impossible to chargeback.

**?mad?us** - February 20, 2016, 1:57 pm

So theres no name and shaming anymore.

What about people that paid and charged back with PP before it was no longer an accepted currency? Does that mean they cannot be named and shamed anymore?

**Griev?us** - February 20, 2016, 1:59 pm

(Feb 20, 2016 02:55 PM)Farouski. Wrote: [\[CITE\]](#) No PayPal

All he uses is crypto, making it impossible to chargeback.

He/She is talking about the old payments done through PayPal.

**Mad76e** - February 20, 2016, 2:00 pm

(Feb 20, 2016 02:55 PM)Minimalist Wrote: [\[CITE\]](#) Wouldn't this make it harder for you to find multiaccounters, and what happens if a member who purchased something in the past charges back?Its hard to charge back with BTC.. Omni running BTC only now

**minimalist** - February 20, 2016, 2:01 pm

(Feb 20, 2016 03:00 PM)Mad76e Wrote: [\[CITE\]](#) Its hard to charge back with BTC..

I'm talking about the old payments done through PayPal.

**????** - February 20, 2016, 2:01 pm

(Feb 20, 2016 02:52 PM)Griev?us Wrote: [\[CITE\]](#) Damn, this is a good change for those who were worried about their personal information being known. ?

Good shit.

Spoiler [\(Click to View\)](#) Too bad I fell victim of the old leaks. ? ?

This whole change to bitcoin is making me want to boogi woogi! ?

^.

Thanks for this Omni!

**Griev?us** - February 20, 2016, 2:02 pm

(Feb 20, 2016 03:00 PM)Mad76e Wrote: [\[CITE\]](#) Its hard to charge back with BTC.. Omni running BTC only now

Quote:purchased something in the past charges back?

He/She is talking about someone who purchased an award or upgrade via PayPal in the past. They would still be able to chargeback with PayPal.

Edit: Beat me to the explanation Minimalist. ?

**jujuger** - February 20, 2016, 2:02 pm

Wait so you deleted all old data, and you will never collect any more again?

**Saint** - February 20, 2016, 2:04 pm

This is a very nice change, also the switch to BTC only is a very good choice.

**BeNT-** - February 20, 2016, 2:05 pm

This is a great change. Thx omni.

Cheers.

**Mad76e** - February 20, 2016, 2:08 pm

(Feb 20, 2016 03:01 PM)Minimalist Wrote: [\[CITE\]](#) I'm talking about the old payments done through PayPal.

Okay point taken..

So Omni have to wait 120 days or something before removing all info.. or was it 90 days?

Omni: One idea is to wait for those 120 days before you remove it, so you dont get scammed

**SIM-1073426** - February 20, 2016, 2:09 pm

Well I'm glad It's removed but to be honest it should've never been stored in the first place. Thousands of members have been linked to their real life identity because the 2013 Witza dump. Atleast it won't happen again though.

**Robbie** - February 20, 2016, 2:09 pm

Through all the crazy times on HF I have lost much concern for users getting their information stolen as long as they have common sense.

**Griev?us** - February 20, 2016, 2:12 pm

(Feb 20, 2016 03:08 PM)Mad76e Wrote: [\[CITE\]](#) Okay point taken..

So Omni have to wait 120 days or something before removing all info.. or was it 90 days?  
It was increased to 180 days.

Source: <https://www.paypal.com/webapps/mpp/paypal-safety-and-security>

Quote:You must open a dispute within 180 days or you will not be covered.

**Omniscient** - February 20, 2016, 2:12 pm

Quote:Wouldn't this make it harder for you to find multiaccounters

In a way but mainly these are spotted by behavior and IP associations. With a Paypal payment of course I was able to also relate additional details but with Bitcoin realistically the data was unreliable and I had to trust that people put the real information. Of course a ban evader won't do that.

Part of catching ban evaders who upgraded with Paypal is that they would reverse payments to me after they scammed the community. Now those payments can't be reversed.

I'm still catching just as many ban evaders upgrading with Bitcoin as I did with Paypal.

Quote:and what happens if a member who purchased something in the past charges back?  
I have that data saved but it's not in the HF database so it's separate and is much much much less likely to ever be compromised. For one know one knows where it is. For another it's encrypted.

Quote:Very Intresting, many members would want this gone as it is personal info I guess.....

I get at least 2-3 requests a week to have all their HF account data deleted. It makes sense I remove this order data because I don't need it.

Quote: So there's no name and shaming anymore  
Not with any future orders. They can't reverse a payment to me. On an old payment the N&S policy still applies.

Quote: Wait so you deleted all old data, and you will never collect any more again?  
Unsure if I'll say that I won't ever again request or require private data. But for right now it's deleted and I am currently not requesting it for new payments. The main private data we hold is account emails and IP addresses.

Quote: So Omni have to wait 120 days or something before removing all info.. or was it 90 days?  
I have already removed the data in the HF database.

I like to think I'm turning soured milk into cheese and I love cheese. HF just got cheesier. And yes, the pun is intended.

???? - February 20, 2016, 2:12 pm

I think this was a good move. Do you still plan to remove reps of banned accounts?

[warn]

Griev?us - February 20, 2016, 2:14 pm

Quote: HF just got cheesier.  
I smell a new award coming to HF soon. ?

minimalist - February 20, 2016, 2:14 pm

(Feb 20, 2016 03:12 PM)Omniscient Wrote: [\[CITE\]](#) -  
Sick. I can't wait for you to announce the features that you wouldn't have added before all of this :)

w?????illiam???? - February 20, 2016, 2:17 pm

I personally wasn't too worried about my data since I knew it wasn't in bad hands, but I know others said they were. This should make everyone happy now. Very excited to see the new features you mentioned previously.

Riggs - February 20, 2016, 2:19 pm

Out of curiosity, do you still store any of this data locally?  
EDIT- Disregard, just read your earlier response.

Omniscient - February 20, 2016, 2:21 pm

Quote: Well I'm glad it's removed but to be honest it should've never been stored in the first place. Thousands of members have been linked to their real life identity because the 2013 Witza dump. Massive companies like Sony get their databases dumped. It's required at some point somewhere to store the data. It's unfortunate that it happened. I do want to be really really clear that your statement bothers me that "it should've never been stored in the first place", because that's just BS. Before Bitcoin you had to take a reversible payment like Paypal or Credit Cards. You needed to store data. So don't talk crap to me. Oh, I know you won't because I just suspended your posting for 6 months.

This is why Bitcoin will thrive. It solves a problem for digital merchants and buyers not by remaining anonymous but by remaining secure and not requiring the storing of private data. Along with a huge amount of other benefits as well. But you can thank Bitcoin for this change.

Quote: Out of curiosity, do you still store any of this data locally?  
It's stored safely. I will not disclose where.

**?mad?us** - February 20, 2016, 2:21 pm

(Feb 20, 2016 03:12 PM)Omniscient Wrote: [\[CITE\]](#) In a way but mainly these are spotted by behavior and IP associations.

This might be a slight off topic question, but what ip2geo database were you using to accurately geolocate ones IP to its correct region? Seeing that a lot of different services provide different locations with each IP. Seeing as I struggle with this a lot.

**Mad76e** - February 20, 2016, 2:22 pm

(Feb 20, 2016 03:12 PM)Griev?us Wrote: [\[CITE\]](#) It was increased to 180 days.

Source: <https://www.paypal.com/webapps/mpp/paypal-safety-and-security>

Oh that sux.. I never had any chargebacks.. Thanks for the link!

**Power8** - February 20, 2016, 2:23 pm

I really like this change, This will help other members in the future Omni, Thanks.

**Galaxias** - February 20, 2016, 2:31 pm

Interesting to see a change like this, wonder where this will head in progress in the future.

Overall, HF has been changing a lot, it's good to see something new xD

**Phreakdeline** - February 20, 2016, 2:34 pm

Too bad, I was hoping you'd come visit me. Now you'll never know how to get here. ??

**NGMA** - February 20, 2016, 2:37 pm

Awesome, this was a big concern on a lot of members minds. Thanks for addressing it!

**J?son** - February 20, 2016, 2:37 pm

This is nice. Thanks for doing this

**DestinationSer** - February 20, 2016, 3:06 pm

(Feb 20, 2016 02:52 PM)Griev?us Wrote: [\[CITE\]](#) Damn, this is a good change for those who were worried about their personal information being known. ?

Good shit.

Spoiler [\(Click to View\)](#) Too bad I fell victim of the old leaks. ??

This whole change to bitcoin is making me want to boogi woogi! ?

There was a leak? o.o

**#Skyline** - February 20, 2016, 3:06 pm

You've been making good moves lately Omni, keep it up !

**?Syria** - February 20, 2016, 3:07 pm

Thanks omni! Love this! :)

**Griev?us** - February 20, 2016, 3:07 pm

(Feb 20, 2016 04:06 PM)DestinationSer Wrote: [\[CITE\]](#) There was a leak? o.o

Yes, a few years ago if I recall correctly.

**DestinationSer** - February 20, 2016, 3:09 pm

(Feb 20, 2016 04:07 PM)Griev?us Wrote: [\[CITE\]](#) Yes, a few years ago if I recall correctly. Ahh, okay.

**Varane** - February 20, 2016, 3:10 pm

This is great! I feel much safer.

**Mr. Robot** - February 20, 2016, 3:11 pm

I was about to mention about paypal but then saw that PP was removed.

Will you be implementing a larger scale BTC to PP / PP to BTC eskrow system or have your own exchange?

I do see issues with you having to manage each transaction but I think I heard something about a new system in which you deposit funds and set your rate and users can purchase so much out of their credited account.

I think this overall will be beneficial to the currency and hackforums as it allows a trusted place for exchanges and could possibly net you some income on the flip for what ever % you charge.

**Omniscient** - February 20, 2016, 3:14 pm

Seems members are having a hard time staying on-topic. Thread closed.