

Forum:[Hack Forums](#)

Thread: [All my files from "My Documents" are deleted. Help!](#)

Klarion - April 11, 2016, 11:43 am

what to do and what caused this ????

moofer1 - April 11, 2016, 11:54 am

Sounds like ransomware...

nicksaban1 - April 11, 2016, 11:57 am

You can try a third party file/recovery software to get your files back. It works around 80% if the time. Another thing that might work for My Documents folder is a system restore. Third, use google. Good luck.,

?Opulence - April 11, 2016, 11:58 am

Did you have shadow copy enabled? If so you should be able to restore the directory...

If you didn't have shadow copy you can try a recovery tool, like recuva

What recuva does is this:

- a file is stored on your HDD with a "key" that tells the PC where to look for the data
- When a file is deleted that "key" is deleted, but the data is left on the drive and is over written by new data
- When you use recuva it doesn't look for a "key" it looks for the raw data

give it a shot

@Jupiter - April 11, 2016, 11:58 am

Well check your trashbin first of all.... you never know

Eternal. - April 11, 2016, 12:00 pm

If it's not in your recycle bin I recommend Recuva as another member recommended.

Klarion - April 11, 2016, 12:04 pm

(Apr 11, 2016 11:57 AM)Nick Saban Wrote: [\[CITE\]](#) You can try a third party file/recovery software to get your files back. It works around 80% if the time. Another thing that might work for My Documents folder is a system restore. Third, use google. Good luck.,

I disabled System Restore because: I never even thought that my files could be deleted by some malware. And because I never used it before, in 5 years never needed it. I have old PC and I save PC resources this way.

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give it a shotI don't know what a shadow copy is. But, good thing is, I had a backup that I made a month ago and with that backup and Recuva I already recovered 99.9% of the files, before I started this thread. I just thought that maybe I can recover that 0.01% and I thought that MAYBE there's a chance that they are still hiding somewhere on my PC and weren't really deleted?

AND of course, I really want to know what caused this and am I still infected if it was infection.

WHAT THE HELL WAS IT!? Am I still infected?

?Opulence - April 11, 2016, 12:42 pm

(Apr 11, 2016 12:04 PM)satryiasis19 Wrote: [\[CITE\]](#) I disabled System Restore because: I never even thought that my files could be deleted by some malware. And because I never used it before, in 5 years never needed it. I have old PC and I save PC resources this way.

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May not be an infection, could be failing HDD. I would suggest running a HDD diagnostic (using Victoria HDD scan, or the built in tools your PC manufacturer provides). Also run rkill, malwarebytes, superantispyware, adwcleaner to see if there is any signs of a virus.