

Forum:[Hack Forums](#)

Thread: [Windows 10 Explorer.exe Constant Restart](#)

Topkek_Is_Life - May 6, 2016, 10:14 am

As of recently I have been having a problem where explorer.exe is crashing and restarting every minute or two. Nothing else too weird is happening, so I would assume it is just a problem with windows, but I can never be too sure.

Farbar logs

FRST: <http://pastebin.com/K5KZRyav>

Additional: <http://pastebin.com/Ug0xzdRS>

TDSS Log

Log: <http://pastebin.com/6crUziZ6>

ProtectNull™ - May 6, 2016, 6:02 pm

Hello I am here to assist you,

Please read these before we start with the procedures,

Please do not follow any other instructions other than mine, as they can cause conflict between my fixes.

Please be patient, as you can see I have other people to assist.

Please consider backing up any important files incase, (usually I will create System Restore Points if needed)

Please read the instructions carefully, as it can help a lot.

Do not login to valuable sites such as banking etc.

[img]<http://nilights.info/wp-content/uploads/2014/05/divider.png>[/img]

Download this here [ESET Online Scanner](#)

Turn off the real time scanner of any existing antivirus program while performing the online scan.

Tick the box next to YES, I accept the Terms of Use.

Click Start

Make sure that the option Remove found threats is unticked

Click on Advanced Settings and ensure these options are ticked

1) Scan for potentially unwanted applications

2) Scan for potentially unsafe applications

3) Enable Anti-Stealth Technology

Click Scan

Wait for the scan to finish

If any threats were found, click the 'List of found threats' , then click Export to text file....

Save it to your desktop, then please copy and paste that log to pastebin and paste the pastebin link to your next reply.

Topkek_Is_Life - May 7, 2016, 9:06 pm

I got no found threats. I assume this means a problem with windows then?

ProtectNull™ - May 8, 2016, 12:54 am

(May 7, 2016 09:06 PM)Topkek_Is_Life Wrote: [\[CITE\]](#) I got no found threats. I assume this means a problem with windows then?

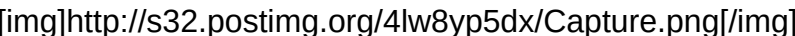
Please run a chkdisk.

CMD as admin then do 'chkdisk C:'

Topkek_Is_Life - May 8, 2016, 4:04 pm

I am getting

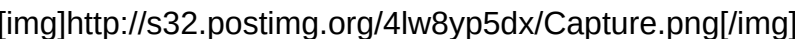
Code 'chkdisk' is not recognized as an internal or external command, operable program or batch file.

Spoiler [\(Click to View\)](#)http://s32.postimg.org/4lw8yp5dx/Capture.png[/img]

ProtectNull™ - May 8, 2016, 10:15 pm

(May 8, 2016 04:04 PM)Topkek_Is_Life Wrote: [\[CITE\]](#) I am getting

Code 'chkdisk' is not recognized as an internal or external command, operable program or batch file.

Spoiler [\(Click to View\)](#)http://s32.postimg.org/4lw8yp5dx/Capture.png[/img]

Should be chkdsk, my bad. Its late here. ?

Topkek_Is_Life - May 9, 2016, 2:34 pm

Got

Code Usn Journal verification completed.

The Volume Bitmap is incorrect.

Windows has checked the file system and found problems.

Please run chkdsk /scan to find the problems and queue them for repair.

976181247 KB total disk space.

534456548 KB in 459961 files.

329080 KB in 184070 indexes.

0 KB in bad sectors.

926207 KB in use by the system.
65536 KB occupied by the log file.
440469412 KB available on disk.

4096 bytes in each allocation unit.
244045311 total allocation units on disk.
110117353 allocation units available on disk.
but when I ran chkdsk /scan I got

Code 184051 data files processed.
CHKDSK is verifying Usn Journal...

35512544 USN bytes processed.

Usn Journal verification completed.

Windows has scanned the file system and found no problems.
No further action is required.

976181247 KB total disk space.
533840936 KB in 457101 files.
328112 KB in 184052 indexes.
0 KB in bad sectors.
927551 KB in use by the system.
65536 KB occupied by the log file.
441084648 KB available on disk.

4096 bytes in each allocation unit.
244045311 total allocation units on disk.
110271162 allocation units available on disk.

ProtectNull™ - May 9, 2016, 10:20 pm

(May 9, 2016 02:34 PM)Topkek_Is_Life Wrote: [\[CITE\]](#) Got
Code Usn Journal verification completed.

The Volume Bitmap is incorrect.

Windows has checked the file system and found problems.

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4096 bytes in each allocation unit.
244045311 total allocation units on disk.
110271162 allocation units available on disk.
Alright, I'm doing to do a few things before we go on the main fixes.
Please download [RougeKiller](#) and save the file to your Desktop.

Right-Click RougeKiller.exe and select Run as Administrator

Click Scan. Do not use the computer during the scan.

A log will be created and saved to the root directory. Paste the file contents to pastebin.com and post the link in your next reply.

[img]http://nilights.info/wp-content/uploads/2014/05/divider.png[/img]
Please download [Junkware Removal Tool](#) to your desktop.

Shut down your protection software now to avoid potential conflicts.

Run the tool by double-clicking it. If you are using Windows Vista, 7, or 8; instead of double-clicking, right-mouse click JRT.exe and select "Run as Administrator".

The tool will open and start scanning your system.

Please be patient as this can take a while to complete depending on your system's specifications.

On completion, a log (JRT.txt) is saved to your desktop and will automatically open.

Post the contents of JRT.txt into your next message.

JRT: <http://pastebin.com/iNLrvq7f>

ProtectNull™ - May 10, 2016, 11:19 pm

(May 10, 2016 01:29 PM)Topkek_Is_Life Wrote: [\[CITE\]](#) RogueKiller: <http://pastebin.com/4wAVgM1P>

JRT: <http://pastebin.com/iNLrvq7f>

Download this here [AdwCleaner](#)

Double click on AdwCleaner.exe to run the tool.

Click on the Scan button.

When it's done you'll see: Pending: Please uncheck elements you don't want removed.

Now click on the Report button...a logfile (AdwCleaner[R0].txt) will open in Notepad for review.

Look over the log especially under Files/Folders for any program you want to save.

If there's a program you may want to save, just uncheck it from AdwCleaner.

If you're not sure, post the log for review in pastebin.com and paste link in next reply.

If you're ready to clean it all up, click the Clean button.

After rebooting, a logfile report (AdwCleaner[S0].txt) will open automatically.

Copy and paste the contents of that logfile in your next reply.

A copy of that logfile will also be saved in the C:\AdwCleaner folder.

[img]<http://nilights.info/wp-content/uploads/2014/05/divider.png>[img]

Download [Farbar Recovery Scan Tool\(x64\)](#) or [Farbar Recovery Scan Tool\(x32/x86\)](#) and save it to your Desktop.

Right click to run as administrator (XP users click run after receipt of Windows Security Warning - Open File). When the tool opens click Yes to disclaimer.

Make sure Addition.txt is checked

Press the Scan button.

It will produce a log called FRST.txt and Addition.txt in the same directory the tool is run from.

Copy the contents inside FRST.txt and Addition.txt to Pastebin.com in separate links.

Please copy and paste the links back here.

Code FRST Log:

Addition Log:

Topkek_Is_Life - May 11, 2016, 2:37 pm

FRST: <http://pastebin.com/0WnPwMk1>

Additional: <http://pastebin.com/3Dyh4ciW>

AdwCleaner: <http://pastebin.com/8BuzUUcV>

ProtectNull™ - May 12, 2016, 2:03 am

(May 11, 2016 02:37 PM)Topkek_Is_Life Wrote: [\[CITE\]](#) FRST: <http://pastebin.com/0WnPwMk1>

Additional: <http://pastebin.com/3Dyh4ciW>

AdwCleaner: <http://pastebin.com/8BuzUUcV>

Please try doing FRST again but ran as Administrator. ?

Topkek_Is_Life - May 12, 2016, 12:18 pm

Sorry about that

FRST: <http://pastebin.com/ALCxx1eq>

ProtectNull™ - May 12, 2016, 5:26 pm

(May 12, 2016 12:18 PM)Topkek_Is_Life Wrote: [\[CITE\]](#) Sorry about that

FRST: <http://pastebin.com/ALCxx1eq>

Please open notepad and copy paste the contents in the codebox below. (Do not include "Code:" tags)

Code start

CreateRestorePoint:

ShortcutTarget: Curse.lnk -> C:\Users\Bryce\AppData\Roaming\Curse Client\Bin\Curse.exe (No File)

GroupPolicyScripts: Restriction <===== ATTENTION

CHR HKLM\SOFTWARE\Policies\Google: Restriction <===== ATTENTION

ShellIconOverlayIdentifiers: [00avast] -> {472083B0-C522-11CF-8763-00608CC02F24} => No File

ShellIconOverlayIdentifiers-x32: [OneDrive1] -> {BBACC218-34EA-4666-9D7A-C78F2274A524} => No File

ShellIconOverlayIdentifiers-x32: [OneDrive2] -> {5AB7172C-9C11-405C-8DD5-AF20F3606282} => No File

ShellIconOverlayIdentifiers-x32: [OneDrive3] -> {A78ED123-AB77-406B-9962-2A5D9D2F7F30} => No File

ShellIconOverlayIdentifiers-x32: [OneDrive4] -> {F241C880-6982-4CE5-8CF7-7085BA96DA5A} => No File

ShellIconOverlayIdentifiers-x32: [OneDrive5] -> {A0396A93-DC06-4AEF-BEE9-95FFCCADEF20E} => No File

ShellIconOverlayIdentifiers-x32: [!BTSync2.3.3Done] -> {581FFA04-FC33-0003-0302-95003A5CDE89} => No File

ShellIconOverlayIdentifiers-x32: [!BTSync2.3.3RO] -> {581FFA03-FC33-0003-0302-95003A5CDE89} => No File

ShellIconOverlayIdentifiers-x32: [!BTSync2.3.3RW] -> {581FFA02-FC33-0003-0302-95003A5CDE89} => No File

ShellIconOverlayIdentifiers: [!BTSync2.3.3Done] -> {581FFA04-FC33-0003-0302-95003A5CDE89} => C:\ProgramData\BitTorrent Sync\ShellExtensionOverlay64_128.dll [2016-03-09] ()

ShellIconOverlayIdentifiers: [!BTSync2.3.3RO] -> {581FFA03-FC33-0003-0302-95003A5CDE89} => C:\ProgramData\BitTorrent Sync\ShellExtensionOverlay64_128.dll [2016-03-09] ()

ShellIconOverlayIdentifiers: [!BTSync2.3.3RW] -> {581FFA02-FC33-0003-0302-95003A5CDE89} => C:\ProgramData\BitTorrent Sync\ShellExtensionOverlay64_128.dll [2016-03-09] ()

ShellIconOverlayIdentifiers: [OneDrive1] -> {BBACC218-34EA-4666-9D7A-C78F2274A524} => No File

ShellIconOverlayIdentifiers: [OneDrive2] -> {5AB7172C-9C11-405C-8DD5-AF20F3606282} => No File
ShellIconOverlayIdentifiers: [OneDrive3] -> {A78ED123-AB77-406B-9962-2A5D9D2F7F30} => No File
ShellIconOverlayIdentifiers: [OneDrive4] -> {F241C880-6982-4CE5-8CF7-7085BA96DA5A} => No File
ShellIconOverlayIdentifiers: [OneDrive5] -> {A0396A93-DC06-4AEF-BEE9-95FFCCADEF20E} => No File
HKU\S-1-5-21-2190844961-839790844-1856883618-1006\...\Run: [Clownfish] => 0
Task: C:\WINDOWS\Tasks\GoogleUpdateTaskMachineCore.job => <==== ATTENTION
Task: C:\WINDOWS\Tasks\GoogleUpdateTaskMachineUA.job => <==== ATTENTION
Task: C:\WINDOWS\Tasks\ASC9_SkipUac_Bryce.job =>
Task: C:\WINDOWS\Tasks\Uninstaller_SkipUac_Gaming_Account.job =>
MSCONFIG\startupreg: OneDrive => "c:\users\gaming
account\appdata\local\microsoft\onedrive\onedrive.exe" /background
FirewallRules: [vm-monitoring-nb-session] => (Allow) LPort=139
FirewallRules: [DfsMgmt-In-TCP] => (Allow) %systemroot%\system32\dfsfrsHost.exe
CloseProcesses:
EmptyTemp:
Hosts:

Click File, Save As and enter fixlist.txt as the file name.

NOTE. It's important that both files, FRST/FRST64 and fixlist.txt are in the same location or the fix will not work.

NOTICE: This script was written specifically for this user, for use on that particular machine. Running this on another machine may cause damage to your operating system environment. Run FRST/FRST64 and press the Fix button just once and wait.

If for some reason the tool needs a restart, please make sure you let the system restart normally. After that let the tool complete its run.

When finished FRST will generate a log on the Desktop (Fixlog.txt). Please post it to your reply.

Topkek_Is_Life - May 13, 2016, 9:49 am

Fixlog: <http://pastebin.com/kDJwEyad>

ProtectNull™ - May 13, 2016, 5:47 pm

(May 13, 2016 09:49 AM)Topkek_Is_Life Wrote: [\[CITE\]](#) Fixlog: <http://pastebin.com/kDJwEyad> Please download [TDSSKiller](#) and save the file to your Desktop.

Right-Click TDSSKiller.exe and select Run as Administrator

Click Change parameters. Place a checkmark next to Detect TDLFS file system and Verify file digital signatures.

Click Start Scan. Do not use the computer during the scan.

If objects are found, change the action to skip.

Click Continue and close the window.

A log will be created and saved to the root directory (usually C:\). Paste the file contents to pastebin.com and post the link in your next reply.

Topkek_Is_Life - May 13, 2016, 7:55 pm

<http://pastebin.com/Z8iZdPNN>

ProtectNull™ - May 13, 2016, 10:01 pm

(May 13, 2016 07:55 PM)Topkek_Is_Life Wrote: [\[CITE\]](#) <http://pastebin.com/Z8iZdPNN>

Does your explorer.exe keep crashing?

ProtectNull™ - May 14, 2016, 1:43 am

(May 14, 2016 12:34 AM)Topkek_Is_Life Wrote: [\[CITE\]](#) Yes. And damn this 25 character restriction :D

Whats your Windows OS? Did you upgrade to this recently?

When did it start to crash?

got_you - May 14, 2016, 2:21 am

1) Go to internet option > advance setting > reset browser settings.

2) Close everything on your computer and download malwarebyte free version. Install and run a full system scan. Cleanup detected infection and a reboot. Ran another scan and keep doing it till you get scan with result with zero detection.

3) Run windows updates and make sure all explorer vulnerability fix, security patches, .net updates are selected as well.

All done, restart your computer and start using it. Let me know how it works.

If still problem. make sure you have a secondary browser i.e. chrome, mozilla etc. Uninstall IE completely from your system. You can't uninstall from add/remove whereas you will have to go installed updates section. Download new IE from microsoft website and install.

Topkek_Is_Life - May 14, 2016, 1:20 pm

(May 14, 2016 01:43 AM)ProtectNull™ Wrote: [\[CITE\]](#) Whats your Windows OS? Did you upgrade to this recently?

When did it start to crash?

OS: Microsoft Windows 10 (10.0) Professional 64-bit (Build 10586)

I have had it for a while now (6 -8 months approximately), and it has only started to act up as of recently.

ProtectNull™ - May 14, 2016, 4:38 pm

(May 14, 2016 01:20 PM)Topkek_Is_Life Wrote: [\[CITE\]](#) OS: Microsoft Windows 10 (10.0) Professional 64-bit (Build 10586)

I have had it for a while now (6 -8 months approximately), and it has only started to act up as of recently.Go to Start Menu > click on Settings.

Type performance > choose Adjust the appearance and performance of Windows.

If the current setting is significantly less than the recommended, uncheck the Automatically manage paging file size for all drives box at the top of the same windows and then click on Custom size.

Enter the Recommended value in the Initial Size box, and a larger figure in the Maximum size box.

Click OK to save the new settings.

Topkek_Is_Life - May 14, 2016, 8:58 pm

Spoiler ([Click to View](#))[img]http://s32.postimg.org/twnvny0ad/ufcytfrcy.png[/img]
The problem still persists.

ProtectNull™ - May 15, 2016, 12:37 am

(May 14, 2016 08:58 PM)Topkek_Is_Life Wrote: ([CITE](#)) Spoiler ([Click to View](#))
[img]http://s32.postimg.org/twnvny0ad/ufcytfrcy.png[/img]
The problem still persists.
Have you done the latest Windows 10 updates?

Topkek_Is_Life - May 15, 2016, 1:57 am

I am up to date as of now. Just a minor update.

ProtectNull™ - May 15, 2016, 2:05 am

(May 15, 2016 01:57 AM)Topkek_Is_Life Wrote: ([CITE](#)) I am up to date as of now. Just a minor update.
Please let me know if you are still getting constant restarts. ?

Topkek_Is_Life - May 15, 2016, 1:00 pm

I ran sfc /scannow again and got

Code Windows Resource Protection found corrupt files and successfully repaired them. Details are included in the CBS.Log windir\Logs\CBS\CBS.log. For example C:\Windows\Logs\CBS\CBS.log. Note that logging is currently not supported in offline servicing scenarios.
This log is humongous (15.5 MB text file) and pastebin won't let me post it. So here is the mediafire link.
<http://www.mediafire.com/download/9xoyzax4332hx9h/CBS.log>

ProtectNull™ - May 15, 2016, 9:46 pm

(May 15, 2016 01:00 PM)Topkek_Is_Life Wrote: ([CITE](#)) I ran sfc /scannow again and got

Code Windows Resource Protection found corrupt files and successfully repaired them. Details are included in the CBS.Log windir\Logs\CBS\CBS.log. For example C:\Windows\Logs\CBS\CBS.log. Note that logging is currently not supported in offline servicing scenarios.
This log is humongous (15.5 MB text file) and pastebin won't let me post it. So here is the mediafire link.
<http://www.mediafire.com/download/9xoyzax4332hx9h/CBS.log>
Ah, so that minor update might of helped since Win10 is still a developing system.

Are you still getting constant restarts?

Topkek_Is_Life - May 16, 2016, 3:59 pm

Yes. I don't really know why. I think I may just reset.

ProtectNull™ - May 16, 2016, 11:11 pm

(May 16, 2016 03:59 PM)Topkek_Is_Life Wrote: [\[CITE\]](#) Yes. I don't really know why. I think I may just reset.

Is the windows 10 obtained legitimate?