

Forum:[Hack Forums](#)

Thread: [Site Slowdown](#)

Omniscient - May 8, 2016, 5:07 pm

Yes, I know for some page load times are horrendous for the past 2-3 days. It's likely a change I made to increase security but fact is that I've made a lot of changes to the sites configuration and the exact cause of the slowdown will still need to be worked out.

I've started to alter settings hoping that eventually one of these will fix the load times.

It's unlikely going to be a one-click then "hey it's good now" type of fix. But hey, I just made a one-click change..did it help? :)

I'll do my best to try to resolve the slowdown and have HF resume normal serving asap.

Riyu - May 8, 2016, 5:09 pm

It was really bad for me like an hour ago. It got better in the past 20 minutes so I guess so.

???? - May 8, 2016, 5:09 pm

I haven't noticed a difference.

Queen Cin - May 8, 2016, 5:10 pm

(May 8, 2016 05:09 PM)Scorpi0n Wrote: [\[CITE\]](#) I haven't noticed a difference. Same here. ?

MaxiPads889 - May 8, 2016, 5:11 pm

I haven't noticed anything

Omniscient - May 8, 2016, 5:11 pm

Can I have someone that was experiencing heavy load times PM me? I need a test subject to try and troubleshoot this. Because for me site loads 100% perfect.

F16™ - May 8, 2016, 5:11 pm

maybe that's why i'm getting this error
Spoiler [\(Click to View\)](#)

FamousHater - May 8, 2016, 5:12 pm

better but no not as fast as before.

biggest issue is when i try to post comment it takes forever

257207954 - May 8, 2016, 5:12 pm

It actually got worse for me now lmao.

#Skyline - May 8, 2016, 5:12 pm

From account security, to fixing page loading times.
You must have something up that sleeve of yours.

Modern day Hippy - May 8, 2016, 5:12 pm

Haven't had any problems with the pages loading.

Birdperson - May 8, 2016, 5:12 pm

(May 8, 2016 05:11 PM)Omniscient Wrote: [\[CITE\]](#) Can I have someone that was experiencing heavy load times PM me? I need a test subject to try and troubleshoot this. Because for me site loads 100% perfect.

I second this, the site for me works 100% perfect.

Power8 - May 8, 2016, 5:13 pm

Yesterday I was getting the slowdown but now it's working 100% fine.

F16™ - May 8, 2016, 5:15 pm

(May 8, 2016 05:12 PM)FamousHater Wrote: [\[CITE\]](#) better but no not as fast as before.

biggest issue is when i try to post comment it takes forever

yeah i'm also facing this while posting a reply or edit post take time 20-30 secnd

Null - May 8, 2016, 5:18 pm

Glad you are working on the issue.

Ways - May 8, 2016, 5:18 pm

I have not noticed any slow down in speed in the past week.

Omniscient - May 8, 2016, 5:18 pm

Quote:yeah i'm also facing this while posting a reply or edit post take time 20-30 secnd

I suspect this is due to changes in Cloudflare WAF rules. I enabled all of them this week when previously I had it set very customized for HF. Took me a lot of time to get it just right where I disabled what we didn't need and disabled things which gave us a lot of false positives.

Right now the CF WAF ruleset is huge if you have them all enabled. I have to imagine it adds a lot of overhead and my best guess for the slowdown when performing some actions.

FamousHater - May 8, 2016, 5:23 pm

yeah seems sending pm's are also taking a very long time to send. have been waiting for over a minute now for a pm to send and just keeps saying connecting.

Niko - May 8, 2016, 5:28 pm

Took about 10 sec to make a reply yesterday, but its all fine now.

Null - May 8, 2016, 5:31 pm

It's not only replies and PM's, any action i try to make takes 20-40 seconds.

and if i'm loading two pages, they complete loading at the same time.

Eternal. - May 8, 2016, 5:37 pm

I haven't had any issues so far today.

Stoke - May 8, 2016, 5:38 pm

(May 8, 2016 05:31 PM)demptis Wrote: [\[CITE\]](#) It's not only replies and PM's, any action i try to make takes 20-40 seconds.

and if i'm loading two pages, they complete loading at the same time.

Same here bro.

Bit of a pain in the ass but you do what you gotta do.

A NEW ERA... - May 8, 2016, 5:39 pm

It's not even affecting me, but thanks for trying to help other people.

Incognito - May 8, 2016, 5:40 pm

I haven't experience slow load times aside from getting to pages on the Extras page. e.g. Groups List takes centuries to load.

Omniscient - May 8, 2016, 5:45 pm

Cloudflare did make serving changes this week to their setup. It could be effecting us. Blah...fix one problem just to deal with another. :(

Cryptic™ - May 8, 2016, 5:46 pm

I haven't faced any issues all week. Lucky me :3

bandors - May 8, 2016, 5:46 pm

(May 8, 2016 05:45 PM)Omniscient Wrote: [\[CITE\]](#) Cloudflare did make serving changes this week to their setup. It could be effecting us. Blah...fix one problem just to deal with another. :(That's why we pay you the big bucks boss ?

Jadzia - May 8, 2016, 5:47 pm

I haven't noticed any problems.

CPA Exposé - May 8, 2016, 6:52 pm

The site runs perfectly for me.

Only time it lows extremely slow is when I view my own profile.

JewishMan - May 8, 2016, 6:53 pm

No matter how slow it is still enjoying the site.

Regulus - May 8, 2016, 6:54 pm

Was very slow for me earlier, but after a while it got faster.
Now it works smooth for me :)

glitchgxd - May 8, 2016, 7:43 pm

Everything has been fast for me with the exception of the member / profile page. I don't remember it ever being this slow to view a profile.

<https://hackforums.net/member.php?action=profile&uid=55709>

<https://hackforums.net/member.php?action=profile&uid=1680975>

<https://hackforums.net/member.php?action=profile&uid=1>

Not a huge deal, just wondering if this is related or if something was done to those pages to slow down performance.

J?son - May 8, 2016, 7:45 pm

Loading profiles is horrendously slow.

Bentley - May 8, 2016, 7:46 pm

It took me 21 seconds to load this. I tried flushing my DNS earlier like another user said to do, but it didn't work.

Hope you get it fixed soon :P

Niccolò Machiavelli - May 8, 2016, 7:49 pm

The site is only slow for me on my phone while using data, weird.

??? ??? - May 8, 2016, 7:51 pm

I can also say that I've noticed the loading time a lot slower than how it was. Thanks for keeping us updated and working hard omni :)

(May 8, 2016 07:45 PM)KI?us Wrote: [\[CITE\]](#) Loading profiles is horrendously slow. same for me ?

The GRim - May 8, 2016, 7:54 pm

Site was very slow for me yesterday but everything's fine now.

Edit : I take it back, site is still slow for some pages.

Retribute - May 8, 2016, 7:58 pm

The site has been loading fine for me throughout all networks.

bank\$ - May 8, 2016, 7:59 pm

Site has been the same for me :)

IPIKIN - May 8, 2016, 8:15 pm

While i'm at work the pages are taking me about 10-15 seconds to load but while at home it takes a minimum of 30 seconds. This has only started happening recently in the past couple of days. If there is any way i could provide more assistance please let me know

Bluffer - May 8, 2016, 8:37 pm

I noticed how you said site was loading fine for you and actually it has been fine for me all day as well only now slowing down, gotta wonder what it is.

'Cynical - May 8, 2016, 8:38 pm

Personally, I haven't experienced these delayed loading times at all.

Hm. Maybe I'm just used to it being slow normally.

National Security Agency - May 8, 2016, 8:49 pm

It's an average of 45 seconds for a page to load for me.

Hope these issues get solved quickly!

Pluxo - May 8, 2016, 8:55 pm

I had a bit of a slow page but it seems to be fixed.

Banana - May 8, 2016, 8:58 pm

It's been fine for me so something is going well lol

Sadistic - May 8, 2016, 10:20 pm

Whenever I have two tabs open, Say PM's and a thread. It will not let me reply until I close the other thread.

I think this is related to the firewall.

J?son - May 8, 2016, 10:23 pm

(May 8, 2016 10:20 PM)Sadistic Wrote: [\[CITE\]](#) Whenever I have two tabs open, Say PM's and a

thread. It will not let me reply until I close the other thread.

I think this is related to the firewall.

You really shouldn't be browsing the forum with 2 tabs open.

Description - May 8, 2016, 10:28 pm

It's a bit slow for me. however i don't care it just takes a few extra seconds to load.

Omniscient - May 8, 2016, 10:51 pm

I made 2-3 adjustments. Any improvements? If this is a DNS issue, which I suspect, it may take 1-2 days to fix for everyone.

Riyu - May 8, 2016, 10:52 pm

(May 8, 2016 10:51 PM)Omniscient Wrote: [\[CITE\]](#) I made 2-3 adjustments. Any improvements? If this is a DNS issue, which I suspect, it may take 1-2 days to fix for everyone.

It's a lot faster now ?

Rubixa - May 8, 2016, 10:53 pm

(May 8, 2016 10:51 PM)Omniscient Wrote: [\[CITE\]](#) I made 2-3 adjustments. Any improvements? If this is a DNS issue, which I suspect, it may take 1-2 days to fix for everyone.

Still takes me 5-10 seconds for a page to load but I'm a patient guy so I'm not worried.

Alice Dee - May 8, 2016, 10:54 pm

Yeah it's still pretty bad. Hopefully you can find the problem

Male - May 8, 2016, 10:58 pm

It's still super slow for me

J?son - May 8, 2016, 10:58 pm

(May 8, 2016 10:51 PM)Omniscient Wrote: [\[CITE\]](#) I made 2-3 adjustments. Any improvements? If this is a DNS issue, which I suspect, it may take 1-2 days to fix for everyone.

Faster for me now. Thanks ?

Prince™ - May 8, 2016, 10:58 pm

Thank god it's back to buttery smooth right now.

Mr Kewl - May 8, 2016, 11:01 pm

Working flawless now, since the Firewall Security thread I've been dammed pissed off because of the speed. Everything seems back to normal.

Omniscient - May 8, 2016, 11:02 pm

I think it was a DNS entry. Those with issues should get resolved by tomorrow evening.

I also suggest everyone in the world use Google DNS because the DNS from your ISP almost is certainly inferior.

<https://developers.google.com/speed/public-dns/>

Description - May 8, 2016, 11:04 pm

(May 8, 2016 11:02 PM)Omniscient Wrote: [\[CITE\]](#) I think it was a DNS entry. Those with issues should get resolved by tomorrow evening.

I also suggest everyone in the world use Google DNS because the DNS from your ISP almost is certainly inferior.

<https://developers.google.com/speed/public-dns/>

It's working fine for me now.

Rubixa - May 8, 2016, 11:13 pm

Everything seems fine now Omni, Cheers.

muhamadali - May 8, 2016, 11:36 pm

i been experiencing a horrific difference in loading rate, usually it would take a split second to load but its taking 20 sec's to load(no exaggeration)

Grim - May 8, 2016, 11:37 pm

I have not noticed any slow page times or posting at all on my end.

Omniscient - May 8, 2016, 11:37 pm

(May 8, 2016 11:36 PM)muhamadali Wrote: [\[CITE\]](#) i been experiencing a horrific difference in loading rate, usually it would take a split second to load but its taking 20 sec's to load(no exaggeration)
DNS changes often cause these effects.

Roytoy - May 8, 2016, 11:38 pm

I have really bad internet, and I have yet to feel any slowdown on HF.

Suspense - May 8, 2016, 11:38 pm

The site has been loading fine for me, as far as I am aware.

Trapology - May 8, 2016, 11:39 pm

(May 8, 2016 11:37 PM)Omniscient Wrote: [\[CITE\]](#) DNS changes often cause these effects.
Everything but loading profiles works fine for me.
Loading profiles for me is 7-10 seconds, everything else is instant

muhamadali - May 8, 2016, 11:39 pm

like a can load some 2001 porn website on windows xp and it would be faster than this

Suspense - May 8, 2016, 11:47 pm

(May 8, 2016 11:39 PM)Trapology Wrote: [\[CITE\]](#) Everything but loading profiles works fine for me.
Loading profiles for me is 7-10 seconds, everything else is instant
Just noticed that this is happening for me as well.

Rubixa - May 8, 2016, 11:47 pm

(May 8, 2016 11:39 PM)Trapology Wrote: [\[CITE\]](#) Everything but loading profiles works fine for me.
Loading profiles for me is 7-10 seconds, everything else is instant
Same here buddy, Should be fine by tomorrow Omni said

Omniscient - May 9, 2016, 12:01 am

Profiles loading slow is normal.

Rubixa - May 9, 2016, 12:03 am

(May 9, 2016 12:01 AM)Omniscient Wrote: [\[CITE\]](#) Profiles loading slow is normal.
I just opened your profile in a new tab and it took 21 seconds

Omniscient - May 9, 2016, 12:09 am

XMPP is offline that's why profiles are loading slow. Fixing that now. Takes 15 minutes to reboot the damn server.

Trapology - May 9, 2016, 12:13 am

(May 9, 2016 12:09 AM)Omniscient Wrote: [\[CITE\]](#) XMPP is offline that's why profiles are loading slow. Fixing that now. Takes 15 minutes to reboot the damn server.

Profiles now only take me 1-2 seconds, looks like its fixed.

Rubixa - May 9, 2016, 12:13 am

(May 9, 2016 12:09 AM)Omniscient Wrote: [\[CITE\]](#) XMPP is offline that's why profiles are loading slow. Fixing that now. Takes 15 minutes to reboot the damn server.

Ah that explains it, thanks for the info. Hahaha patience Omni ?

EDIT: Seems fixed now Omni

Omniscient - May 9, 2016, 12:16 am

For now I removed the XMPP call until the server is online. Then you should see a 1-3 second delay for the page.

??? ??? - May 9, 2016, 12:17 am

Thanks omni now the profiles load faster :) good work

Rubixa - May 9, 2016, 12:18 am

(May 9, 2016 12:16 AM)Omniscient Wrote: [\[CITE\]](#) For now I removed the XMPP call until the server is online. Then you should see a 1-3 second delay for the page.

All good, thanks for the updates and the efforts you put in Omni ?

Omniscient - May 9, 2016, 12:24 am

XMPP back online now.

glitchgxd - May 9, 2016, 12:28 am

(May 9, 2016 12:09 AM)Omniscient Wrote: [\[CITE\]](#) XMPP is offline that's why profiles are loading slow. Fixing that now. Takes 15 minutes to reboot the damn server.

So much better now. Thanks Omni!

It's weird to think about how dependent we are on speed. 10 seconds really isn't that much if you think about it, but it gets you so anxious. We're definitely spoiled in the new age.

Trapology - May 9, 2016, 12:50 am

(May 9, 2016 12:28 AM)Glitch. Wrote: [\[CITE\]](#) So much better now. Thanks Omni!

It's weird to think about how dependent we are on speed. 10 seconds really isn't that much if you think about it, but it gets you so anxious. We're definitely spoiled in the new age.

Yes 10 seconds is not alot but 6 profiles is already an extra minute.

J?son - May 9, 2016, 1:05 am

Website is no longer slowing down for me, profiles are loading normally. ?

257207954 - May 9, 2016, 2:21 am

It still takes 15-50 seconds to load any action I do, but I'll wait and see tomorrow night what happens.

Rubixa - May 9, 2016, 2:26 am

(May 9, 2016 02:21 AM)MeNoSkidPIs Wrote: [\[CITE\]](#) It still takes 15-50 seconds to load any action I do, but I'll wait and see tomorrow night what happens.

Yeah, wait until tomorrow, also switch to Google DNS if you haven't already, could help.

257207954 - May 9, 2016, 2:27 am

(May 9, 2016 02:26 AM)Rubixa Wrote: [\[CITE\]](#) Yeah, wait until tomorrow, also switch to Google DNS if you haven't already, could help.
I already use Google's DNS sir. ?

Rubixa - May 9, 2016, 2:28 am

(May 9, 2016 02:27 AM)MeNoSkidPls Wrote: [\[CITE\]](#) I already use Google's DNS sir. ?
Okay all good, see what tomorrow brings.

Mr Kewl - May 9, 2016, 4:11 am

(May 8, 2016 11:02 PM)Omniscient Wrote: [\[CITE\]](#) I think it was a DNS entry. Those with issues should get resolved by tomorrow evening.

I also suggest everyone in the world use Google DNS because the DNS from your ISP almost is certainly inferior.

<https://developers.google.com/speed/public-dns/>

It was working fine, its fucked up again. Tried Google DNS as well.. I'll send you a PM like you requested before.

Hopsin - May 9, 2016, 4:23 am

I thought it was my internet connection. Good to hear this!

[Rn] 7s^2 - May 9, 2016, 4:47 am

(May 8, 2016 05:09 PM)Scorpi0n Wrote: [\[CITE\]](#) I haven't noticed a difference.
Same here. Didn't notice any difference in last 3 days.

National Security Agency - May 9, 2016, 6:38 am

Thanks a ton!

It works fine now

98329101-41201 - May 9, 2016, 6:49 am

It was working fine earlier today, but then went back to being slow bad and now there is like a 5-10 second delay on loading pages.
Tried the changes as well.

tommy44 - May 9, 2016, 7:02 am

Yeah for me its taking at least 30 seconds to load any page.

Targaryen - May 9, 2016, 7:06 am

I use Google's DNS. Everything is working fine for me.

Yin Yang - May 9, 2016, 7:09 am

Seems to be working fine for me now.

Incognito - May 9, 2016, 7:13 am

Still takes ages to load this page:

<https://hackforums.net/showgroups.php>

Though it is a little bit faster than before.

Omniscient - May 9, 2016, 7:15 am

(May 9, 2016 07:13 AM)Incognito Wrote: [\[CITE\]](#) Still takes ages to load this page:

<https://hackforums.net/showgroups.php>

Though it is a little bit faster than before.
That's normal for that page.

Incognito - May 9, 2016, 8:59 am

(May 9, 2016 07:15 AM)Omniscient Wrote: [\[CITE\]](#) That's normal for that page.

Gotcha. The load times were at least improved after you made those changes. Prior to that loading that page was almost impossible.

Rubixa - May 9, 2016, 9:02 am

Well, everything is exceptional now, atleast for me anyway.

Raz Riverblade - May 9, 2016, 9:06 am

for what it's worth, Firefox didn't give me any trouble.

didn't even notice any slowing down

Gilbo - May 9, 2016, 9:09 am

I personally haven't had any problems with slow loading or anything.

But it's great you're looking into it =)

Black Shadow - May 9, 2016, 9:15 am

I am still having problems and tried changing my DNS that has not helped ?

Judicious? - May 9, 2016, 9:22 am

(May 8, 2016 05:11 PM)Omniscient Wrote: [\[CITE\]](#) Can I have someone that was experiencing heavy load times PM me? I need a test subject to try and troubleshoot this. Because for me site loads 100% perfect.

Yeah. Even after you did maintenance the other day it seemed to load even faster so I'm not sure.

???RSA - May 9, 2016, 10:36 am

(May 8, 2016 05:11 PM)Omniscient Wrote: [\[CITE\]](#) Can I have someone that was experiencing heavy load times PM me? I need a test subject to try and troubleshoot this. Because for me site loads 100% perfect.

The site is loading fine for me, same speeds as always.

Omniscient - May 9, 2016, 12:51 pm

Looks like we were missing an IP to whitelist for Cloudflare.

This one:

131.0.72.0/22

And that's in Malaysia. Could be why some had issues with loading especially if you were in Asia.

Cloudflare seems to have their own issues to deal with this past week. Could be also related to our slow serving to some members.

<https://www.cloudflarestatus.com/>

reBELLYus - May 9, 2016, 12:54 pm

Thanks for the update. I have been experiencing a bit of lag here and there but nothing too severe.

glitchgxd - May 9, 2016, 1:20 pm

(May 9, 2016 07:15 AM)Omniscient Wrote: [\[CITE\]](#) That's normal for that page.

Is there a reason showgroups takes a while to load? I've always been curious about that. Isn't it just a global select on the table filtering by active groups?

Then again I guess you have to select all the UIDs and build each profile name and everything. Either could create a cache the information and rebuild that on a task (like how I assume the Who's Online list does), or just leave it how it is and accept that it's not used too often (which is how I'm sure it currently stands). Probably too much work for a little speedup.

Either way, site is performing great now. Appreciate all the work.

Edit: Just refreshed index again and Who's Online updates constantly, so I'm guessing building profile names isn't the difficult part. I'm now curious again as to why it loads slow lol

Unkn0wnUs3r - May 9, 2016, 1:24 pm

Haven't noticed a single change in speed since the day I joined...

SIM-2362662 - May 9, 2016, 1:30 pm

For me it is loading really slow. (exactly 24 seconds to load and I have 100mb/s internet connection...)

niq ue ta mere - May 9, 2016, 1:32 pm

It's taking me 1~ minute to load a page

Null - May 9, 2016, 1:55 pm

(May 9, 2016 01:32 PM)random person Wrote: [\[CITE\]](#) It's taking me 1~ minute to load a page same here..

Omniscient - May 9, 2016, 2:04 pm

Quote:Is there a reason showgroups takes a while to load?

It shows the amount of users in each group which is a slow query. One day I plan to modify that data into a cache variable.

Unrival ed? - May 9, 2016, 2:11 pm

Is everybody affected by this? Do we all connect to the same server? I feel completely unaffected, average page or whatever just loads as fast/slow as usual.

Juicy - May 9, 2016, 2:12 pm

I'm still being affected by the slowdown pretty bad.

I'm in the southern part of the US

Im gone brah - May 9, 2016, 2:16 pm

(May 9, 2016 12:51 PM)Omniscient Wrote: [\[CITE\]](#) Looks like we were missing an IP to whitelist for Cloudflare.

This one:

131.0.72.0/22

And that's in Malaysia. Could be why some had issues with loading especially if you were in Asia.

Cloudflare seems to have their own issues to deal with this past week. Could be also related to our slow serving to some members.

<https://www.cloudflarestatus.com/>I live in Sweden and I am experiencing issues as well.. for about 3 - 4 days it's taken over a minute to load each page.

Unrivaled? - May 9, 2016, 2:33 pm

I'm in Australia so I presume we have a server nearby which is unaffected? Average page takes a second or two for me to load.

Omniscient - May 9, 2016, 2:38 pm

I may need to contact Cloudflare.

Null - May 9, 2016, 2:44 pm

(May 9, 2016 02:38 PM)Omniscient Wrote: [\[CITE\]](#) I may need to contact Cloudflare.
Yes Please!

Btw, all cloudflare servers are running fine.

Heart of Kings - May 9, 2016, 2:50 pm

My HF is loading each page perfectly and I am having no issues.

SocialServices - May 9, 2016, 2:52 pm

Too much slow from last 3 - 4 days .. It is taking like 40 - 60 seconds to load for me :(

Queen Cin - May 9, 2016, 3:14 pm

I haven't noticed a difference.

Stoke - May 9, 2016, 3:37 pm

I'm in England and had really bad connection issues on here for about 3-5 days now.

Not really that bothered because I can still check my inbox and shit.

webdev77 - May 9, 2016, 3:38 pm

Site is running quite well for me at the moment. Either I'm not experiencing the lag described or I've just become so used to unreliable internet that I don't notice.

Null - May 9, 2016, 3:46 pm

(May 9, 2016 02:52 PM)believethat Wrote: [\[CITE\]](#) Too much slow from last 3 - 4 days .. It is taking like 40 - 60 seconds to load for me :(

Same here :/

Omni is working on that tho.

tempseeYa - May 9, 2016, 3:49 pm

It's only slow when I first load the site then it goes back to normal for me.

257207954 - May 9, 2016, 5:16 pm

Well, the loading issues only got worse for me. It takes around 2 minutes now to load any action I do.

ZuGgY - May 9, 2016, 5:18 pm

Thanks for always keeping us up to date.

J?ey - May 9, 2016, 7:39 pm

any update after contacting cloudflare omni?

CPA Exposé - May 9, 2016, 7:50 pm

Was slow for me earlier now everything is smooth even the profile page.

MiLkBoNe - May 9, 2016, 8:14 pm

Was wondering about this yesterday. This clears things up.

Thanks for the updates Omni. Appreciate it.

Threshold - May 9, 2016, 8:49 pm

For me it takes about 30 seconds for any page to load, even sending this message

?Apocalypse - May 9, 2016, 9:45 pm

Same thing here, every page takes 30 seconds to load, on my home computer.

On my wireless phone, I was inside the post office and it worked fine, went outside, slow loading again.

Tried different locations on my wireless phone, and some worked fine, but others taking 30 seconds.

BTW using my wireless phone's hotspot connection at home, loading slow as well.

Omniscient - May 9, 2016, 10:50 pm

I just think this is bad DNS. Still working to resolve this.

AnonNinja - May 10, 2016, 12:45 am

(May 8, 2016 05:07 PM)Omniscient Wrote: [\[CITE\]](#) It's unlikely going to be a one-click then "hey it's good now" type of fix. But hey, I just made a one-click change..did it help? :)

Yes

Reduced for me from 40 seconds to 20 seconds.

I can help you troubleshoot the speeds like you asked.

Ty

Just pmed you something that might help

Nadisty - May 10, 2016, 1:48 am

I haven't noticed a difference either to be honest.

BritishKitten - May 10, 2016, 2:48 am

Thanks for letting us know, takes about 20-30 seconds for me to load a page.

Speed Test - May 10, 2016, 4:29 am

I have this problem too, It's takes something like 50 seconds to load a page..

Thanks about the thread. I thought it was only for me..

Danny Khalifa - May 10, 2016, 6:08 am

It's so slow for me..

Annoying, but hopefully will get resolved soon, and everything will be improved.

THanks for your effort Omni.

You Just Got Sarged - May 10, 2016, 6:46 am

Thank for your hard working efforts Omniscient. Loading times for me is like using dial up back in 2007.

Snoopyz - May 10, 2016, 7:04 am

Not an issue with slow HF, keep up the good work!

TRH4CK - May 10, 2016, 7:15 am

On my home wifi it takes me like 20-30 seconds but on my 3G its pretty instant !

Rubixa - May 10, 2016, 7:16 am

(May 10, 2016 07:15 AM)TRH4CK Wrote: [\[CITE\]](#) On my home wifi it takes me like 20-30 seconds but on my 3G its pretty instant !

On my computer it takes that ammount of time but on my phone it's instant, it's weird.

KFC Watermelon - May 10, 2016, 9:02 am

HackForums was loading fine for me before I went to bed, but now each page is taking 10-20 seconds to load. Based on Fiddler, it seems as there is a large delay after making a request to the server.

Omniscient - May 10, 2016, 9:35 am

So far I haven't figured out why some users are experiencing this.

Is there a certain asset on the page that's not loading? Who knows how to run their browser in debug mode?

In Chrome enabled Developer Tools. Then go to Network. Try to load a page. It should give you the TIME for each asset.

Jamosa - May 10, 2016, 9:39 am

To be honest, i find the site very fast. I've not had any issues as a new member. Great Site!

LSD-25 - May 10, 2016, 9:39 am

Just wanted to chime in and say I'm not having these issues.

KFC Watermelon - May 10, 2016, 9:41 am

(May 10, 2016 09:35 AM)Omniscient Wrote: [\[CITE\]](#) So far I haven't figured out why some users are experiencing this.

Is there a certain asset on the page that's not loading? Who knows how to run their browser in debug mode?

In Chrome enabled Developer Tools. Then go to Network. Try to load a page. It should give you the TIME for each asset.

The delay is between the server not sending any data back. That's why Chrome gets stuck on "Waiting for hackforums.net..." for a while.

Once HackForums responds, all assets and everything load instantly.

Additional, I have tried restarting my modem (giving me a new IP), and flushing my DNS cache. I'm using Google DNS. All other CloudFlare websites, such as reddit and my own websites, load perfectly.

Mr. Lahey - May 10, 2016, 9:45 am

Been like this for days both on phone and PC, mobile data and wifi.

KFC Watermelon - May 10, 2016, 9:48 am

The website loads perfectly on my Galaxy Note 4, Verizon, while on 4G.

Will try connecting to my wifi and report back.

Edit: Very slow once connected to my wifi.

Edit2: I have two internet lines. Both the same speed and same ISP, but different lines and IP addresses. Hackforums loads fine on one, and slow on the other.

Edit3: Switched to my laptop on the internet line where HF loads slowly. I changed my DNS from Google DNS to COMODO Secure DNS, flushed my DNS cache. HackForums is still slow. I'm out of ideas. CloudFlare websites still load fine.

Onii - May 10, 2016, 9:56 am

i have been able to access hf at all in the last couple of days. just managed to get online today pages are loading painfully slow, this page itself took 20.71s to load, every other resource on the page loaded in less than 100ms

google-analytics.com/analytics.js fails to load completely, tho it times out after 43ms

KFC Watermelon - May 10, 2016, 10:03 am

Two lines. Same ISP, same DNS, same internet speed. Other sites load perfectly on both lines, including sites behind CloudFlare such as reddit and my own website.

Line 1: 24.01s for Hackforums.net to first respond

Line 2: 649 ms for HackForums.net to first respond

Tested on OS X 10.11, Google Chrome 50. Loading in Incognito to ensure the issue isn't regarding cache/cookies.

It seems as all users experiencing this problem have a delay of at least 20 seconds.

Edit: Yep, it's always at least a 20 second delay. Around 20.46 seconds during another test. This makes zero sense to me.

So far I've made sure the issue isn't regarding: operating system (OS X/Windows/Android tested), web browser (Chrome/Chrome Mobile/Safari tested), DNS (Google DNS and COMODO Private DNS tested), http/https (both have the same delay), cookies/cache, IP Address...

qwertyblah - May 10, 2016, 10:09 am

(May 10, 2016 10:03 AM)KFC Watermelon Wrote: [\[CITE\]](#) Two lines. Same ISP, same DNS, same internet speed. Other sites load perfectly on both lines, including sites behind CloudFlare such as reddit and my own website.

Line 1: 24.01s for Hackforums.net to first respond
Line 2: 649 ms for HackForums.net to first respond

Tested on OS X 10.11, Google Chrome 50. Loading in Incognito to ensure the issue isn't regarding cache/cookies.

It seems as all users experiencing this problem have a delay of at least 20 seconds.
No issues for me bro.

a323109 - May 10, 2016, 10:26 am

22 seconds ? to load a page, that's too much, and i've also got a "502 error bad gateway"

KFC Watermelon - May 10, 2016, 10:30 am

Rebooted my modem for the second time and now the website loads great so far. Now I'm officially out of ideas, but at least the issue seems fixed from my end.

Omniscient - May 10, 2016, 10:31 am

@a323109 you're not displaying the time per asset. Was the 20+ seconds for the first PHP page?

Also can users load this page fast:
<https://hackforums.net/test.html>

This could be a configuration problem with the Nginx reverse proxy. Only php gets pushed to Apache. These type of complicated setups are harder to troubleshoot.

Bentley - May 10, 2016, 10:32 am

Here's my performance report from Chrome:
Spoiler ([Click to View](#))

Yakless - May 10, 2016, 10:33 am

I haven't had any lag issues at all. Pages load instantly.

Null - May 10, 2016, 10:36 am

I have been getting the cloudflare timeout several times today.

a323109 - May 10, 2016, 10:36 am

(May 10, 2016 10:31 AM)Omniscient Wrote: [\[CITE\]](#) @a323109 you're not displaying the time per asset. Was the 20+ seconds for the first PHP page?

You want to see this one:

I am not good with developer tools, sorry

(May 10, 2016 10:31 AM)Omniscient Wrote: [\[CITE\]](#) Also can users load this page fast:
<https://hackforums.net/test.html>

Your test page load very fast sir.

Chucky. - May 10, 2016, 10:43 am

Haven't noticed a difference tbh seems fine for me

This is fast <https://hackforums.net/test.html>

But when I tried editing this comment it took about 5 seconds

Bentley - May 10, 2016, 10:44 am

Tested the page at <https://hackforums.net/test.html> and it loaded fast.

Everything else is slow, however.

Leroy Jethro Gibbs - May 10, 2016, 10:49 am

That is what it does for me.

257207954 - May 10, 2016, 10:49 am

(May 10, 2016 10:31 AM)Omniscient Wrote: [\[CITE\]](#) @a323109 you're not displaying the time per asset. Was the 20+ seconds for the first PHP page?

Also can users load this page fast:

<https://hackforums.net/test.html>

This could be a configuration problem with the Nginx reverse proxy. Only php gets pushed to Apache. These type of complicated setups are harder to troubleshoot.

Your test page is loading very fast for me.

Omniscient - May 10, 2016, 10:52 am

Then I have to conclude it's on my end with the proxy from Nginx to Apache. Either the proxy is not forwarding fast enough or Apache is dickin around.

Now let's see if there is an issue with MySQL.

<https://hackforums.net/test.php>

Leroy Jethro Gibbs - May 10, 2016, 10:56 am

The test page

Omniscient - May 10, 2016, 10:57 am

What about this page:

<https://hackforums.net/test.php>

Vitani - May 10, 2016, 10:58 am

(May 10, 2016 10:52 AM)Omniscient Wrote: [\[CITE\]](#) Then I have to conclude it's on my end with the proxy from Nginx to Apache. Either the proxy is not forwarding fast enough or Apache is dickin around.

Now let's see if there is an issue with MySQL.

<https://hackforums.net/test.php>

Page loaded in 1.0626039505005 seconds.

I am not experiencing any lagg at the moment. Maybe it's just users from a specific country/region?

Bentley - May 10, 2016, 10:58 am

(May 10, 2016 10:52 AM)Omniscient Wrote: [\[CITE\]](#) Then I have to conclude it's on my end with the proxy from Nginx to Apache. Either the proxy is not forwarding fast enough or Apache is dicking around.

Now let's see if there is an issue with MySQL.

<https://hackforums.net/test.php>

The page now takes a long time to load.

Spoiler ([Click to View](#))

Mint - May 10, 2016, 10:59 am

(May 10, 2016 10:57 AM)Omniscient Wrote: [\[CITE\]](#) What about this page:

<https://hackforums.net/test.php>

[img]http://img.prntscr.com/img?url=https://i.imgur.com/kjjz5vL.png[/img]

Edit: GIF

Leroy Jethro Gibbs - May 10, 2016, 10:59 am

This is the PHP Test page. My first post was the HTML one. My post don't get posted quick enough for me to see what you post Omni. Sorry if it confused you.

Omniscient - May 10, 2016, 11:04 am

FUDGE...then it's on our end and it's between the Nginx reverse proxy and Apache. GRRR!

Cryptic™ - May 10, 2016, 11:10 am

Testing PHP output

Does this page load properly and quickly for you?

Page loaded in 1.053071975708 seconds.

I haven't experienced any issues on hf this week. o_O

Vexane - May 10, 2016, 11:11 am

I get it at some points during the day, and when it does happen, it's a disaster. Thanks for keeping us posted, good luck with the fix!

Zyptic - May 10, 2016, 11:14 am

I been having zero problems.

I never noticed a slowness to begin with.

Maybe because I use mobile instead of a CP atm?

Omniscient - May 10, 2016, 11:14 am

I really only need people with the problem to respond. Doesn't help me to know that for you in particular the site is perfect. I'm trying to figure out why some people have the problem.

KFC Watermelon - May 10, 2016, 11:14 am

Notice how the delay is always exactly 20 seconds for all users. The additional time after 20

seconds is the generic time for the actual response to go through. Everyone is reporting at least 20 seconds of a delay. The issue was resolved after rebooting my modem for a second time...I may had only been given a new IP that second time. This leads me to believe there may be an issue with the firewall.

Leroy Jethro Gibbs - May 10, 2016, 11:20 am

(May 10, 2016 11:14 AM)Omniscient Wrote: [\[CITE\]](#) I really only need people with the problem to respond. Doesn't help me to know that for you in particular the site is perfect. I'm trying to figure out why some people have the problem.

Well I've been having the issue since you announced the "Possible DB Leak". Its not changed at all. I even changed my DNS Servers to Google.

I'll stick around to post whatever you need info on.

(May 10, 2016 11:14 AM)KFC Watermelon Wrote: [\[CITE\]](#) Notice how the delay is always exactly 20 seconds for all users. The additional time after 20 seconds is the generic time for the actual response to go through. Everyone is reporting at least 20 seconds of a delay. The issue was resolved after rebooting my modem for a second time...I may had only been given a new IP that second time. This leads me to believe there may be an issue with the firewall.

I don't know. I've had wait times up to a minute. I even timed it. But right now its around 20 - 30 secs.

Omniscient - May 10, 2016, 11:37 am

I find it really odd it's consistent for only some members. And only php content which is dynamic. Could be that css,js, and images are served with cache from Cloudflare.

Possible problems:

1. Cloudflare DNS or Caching
2. Nginx
3. Apache
4. PHP FCGI

I'm tweaking the hell out of everything. So far it's not good.

Can someone with the persistent problem hit me up on XMPP? Would be helpful to get someone in real time telling me if a particular change is working. Hopefully someone that has every page load in 20+ seconds would be great.

Dan Smith - May 10, 2016, 11:39 am

(May 10, 2016 11:37 AM)Omniscient Wrote: [\[CITE\]](#) I find it really odd it's consistent for only some members. And only php content which is dynamic. Could be that css,js, and images are served with cache from Cloudflare.

Possible problems:

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I'm tweaking the hell out of everything. So far it's not good.

Can someone with the persistent problem hit me up on XMPP? Would be helpful to get someone in real time telling me if a particular change is working. Hopefully someone that has every page load in 20+ seconds would be great.

It's slow when I access it via 4G on my phone, but fast when I access it over WiFi. Does that help in any way?

Elegant - May 10, 2016, 11:40 am

(May 10, 2016 11:14 AM)Omniscient Wrote: [\[CITE\]](#) I really only need people with the problem to respond. Doesn't help me to know that for you in particular the site is perfect. I'm trying to figure out why some people have the problem.

I had an error a couple of minutes ago for like a whole minute. Was gonna copy and paste what it said but I decided not to. I'll post back if it happens again.

iamthelast1 - May 10, 2016, 11:42 am

Its working back to full speed as of now. Thanks.

Fudster - May 10, 2016, 11:42 am

(May 10, 2016 11:14 AM)Omniscient Wrote: [\[CITE\]](#) I really only need people with the problem to respond. Doesn't help me to know that for you in particular the site is perfect. I'm trying to figure out why some people have the problem.

Make a new thread and request only those who having problems to post on the thread? :) Maybe?

But i mean some people don't know how to follow directions.

257207954 - May 10, 2016, 11:49 am

The loading times just got better for me. It now takes 22 seconds to load a page instead of 45 seconds or more.

Lexus™ - May 10, 2016, 11:50 am

(May 10, 2016 11:40 AM)Elegant Wrote: [\[CITE\]](#) I had an error a couple of minutes ago for like a whole minute. Was gonna copy and paste what it said but I decided not to. I'll post back if it happens again.same thing happened to me
it was Error 503 service unavailable

Bentley - May 10, 2016, 11:51 am

I'd love to help, but I don't have/use XMPP. As for the problem, I just got a 503 a while ago for about 5 minutes. The problem is still here though at ~20 sec. load times.

Kyle Beats - May 10, 2016, 11:57 am

The site works absolutely fine for me, I haven't experienced lag at all on my computer or my phone.

K3njii - May 10, 2016, 12:03 pm

(May 10, 2016 11:50 AM)Lexus™ Wrote: [\[CITE\]](#) same thing happened to me
it was Error 503 service unavailable
This happens to me sometimes too

BritishKitten - May 10, 2016, 12:09 pm

Test Page took 27 seconds to load for me

Black Shadow - May 10, 2016, 12:10 pm

(May 10, 2016 11:14 AM)Omniscient Wrote: [\[CITE\]](#) I really only need people with the problem to respond. Doesn't help me to know that for you in particular the site is perfect. I'm trying to figure out why some people have the problem.

I have sent you a PM with my details and still no change, never ever known the site to load this slow.

Null - May 10, 2016, 12:38 pm

The HTML page loaded perfectly fast.
the PHP is just like any normal HF page, 20+ seconds.

Omniscient - May 10, 2016, 12:40 pm

Does someone have a mobile and a computer where one loads perfect and the other doesn't?

It will be helpful for me to troubleshoot with them.

Soul.f - May 10, 2016, 12:41 pm

I have the same problem, it loads horribly slow when i'm connected to the wi-fi, but if i try to use hf from mobile data on my phone, is blazing fast.

KFC Watermelon - May 10, 2016, 12:41 pm

(May 10, 2016 12:40 PM)Omniscient Wrote: [\[CITE\]](#) Does someone have a mobile and a computer where one loads perfect and the other doesn't?

It will be helpful for me to troubleshoot with them.

I tested this earlier for you. The site took 20 seconds to respond on my wifi, on all three of my devices: Desktop, Macbook and Note 4. Across differently operating systems, web browsers, and DNS providers. I got a new IP address and the issue was fixed.

Dan Smith - May 10, 2016, 12:43 pm

(May 10, 2016 12:40 PM)Omniscient Wrote: [\[CITE\]](#) Does someone have a mobile and a computer where one loads perfect and the other doesn't?

It will be helpful for me to troubleshoot with them.

I've sent you a PM about this.

Bentley - May 10, 2016, 12:44 pm

(May 10, 2016 12:40 PM)Omniscient Wrote: [\[CITE\]](#) Does someone have a mobile and a computer where one loads perfect and the other doesn't?

It will be helpful for me to troubleshoot with them.

4g on my phone loads normally. When on WiFi it's slow.

Null - May 10, 2016, 12:47 pm

(May 10, 2016 12:41 PM)KFC Watermelon Wrote: [\[CITE\]](#) I tested this earlier for you. The site took 20 seconds to respond on my wifi, on all three of my devices: Desktop, Macbook and Note 4. Across differently operating systems, web browsers, and DNS providers. I got a new IP address and the issue was fixed.

I have two routers and both of them fail to load HF properly.

'Suicide - May 10, 2016, 12:48 pm

(May 10, 2016 12:40 PM)Omniscient Wrote: [\[CITE\]](#) Does someone have a mobile and a computer where one loads perfect and the other doesn't?

It will be helpful for me to troubleshoot with them.

I do.

Omniscient - May 10, 2016, 1:00 pm

(May 10, 2016 12:41 PM)Soul.f Wrote: [\[CITE\]](#) I have the same problem, it loads horribly slow when i'm connected to the wi-fi, but if i try to use hf from mobile data on my phone, is blazing fast.

Can you or someone like you contact me via the HF IM XMPP?

You'll be good for testing. I want to see which CF server you connect to and I want to get your CF Ray ID's.

Null - May 10, 2016, 1:02 pm

(May 10, 2016 12:56 PM)M0HX Wrote: [\[CITE\]](#) I'm getting slowdowns and some CloudFlare error messages. maybe it's something wrong with cloudflare cuz they just sent me email few days ago about new stuff/features. C:

Same here, i'm getting Cloudflare errors as well.

??Zèp* - May 10, 2016, 1:05 pm

Cloudflare keeps telling me we're down.

Mr Kewl - May 10, 2016, 1:15 pm

Was about to sleep but do you still need someone on XMPP?

PS: slow loading both on phone and PC though.

Null - May 10, 2016, 1:25 pm

(May 10, 2016 01:15 PM)Mr Kewl Wrote: [\[CITE\]](#) Was about to sleep but do you still need someone on XMPP?

PS: slow loading both on phone and PC though.

He want people with fast connection and slow connection to compare both of them and get a solution.

'Suicide - May 10, 2016, 1:26 pm

(May 10, 2016 01:00 PM)Omniscient Wrote: [\[CITE\]](#) Can you or someone like you contact me via the HF IM XMPP?

You'll be good for testing. I want to see which CF server you connect to and I want to get your CF Ray ID's.

If you need someone still in a hour let me know.

I my cell phone and laptop works perfect. But my other laptop and my iphone 6s is VERY slow.

Stoke - May 10, 2016, 1:29 pm

If there's anything I can do to help, let me know.

Had this 20-second loadtime for 3-5 days now.

Frukt - May 10, 2016, 1:29 pm

Just want to add that I have never experienced any lag at all. It's blazing fast.

(I've only tried on my PC with cable, 50/50)

Null - May 10, 2016, 1:34 pm

(May 10, 2016 01:29 PM)FruktFPS Wrote: [\[CITE\]](#) Just want to add that I have never experienced any lag at all. It's blazing fast.

(I've only tried on my PC with cable, 50/50)

We already know that, this problem ain't affecting all the users.

Omniscient - *May 10, 2016, 1:45 pm*

Going to start a new thread.