

Forum:[Hack Forums](#)

Thread: [Guath lost](#)

Seinfeld - May 26, 2016, 9:42 am

Hello, I am unable to login to my old HF account that is Ub3r with over 100 rep because I broke my phone and I am no longer able to get the guath code. Is there anyway for me to get this information back? Thanks

UID: 2235166

Username: S?infeld

Uploader.sx - May 26, 2016, 9:47 am

Add user id so staff/Omni helps you faster...

Seinfeld - May 26, 2016, 9:49 am

(May 26, 2016 09:47 AM)RealMafia Wrote: [\[CITE\]](#) Add user id so staff/Omni helps you faster...
Thanks, I now have the information supplied

Lor?d - May 26, 2016, 9:50 am

Implying that you can prove it's your account I think Omni will reset it for you but you will also lose all your rep.

Leroy Jethro Gibbs - May 26, 2016, 9:51 am

If this ever happens again, remember to use your UID in your username and _temp like this UID_TEMP. That helps staff know your not just multiaccounting and that you lost access. Then message them using the contact form. All your rep will be removed.

Seinfeld - May 26, 2016, 9:53 am

Oh I really would not like to lose my rep, but I understand if it must be done. Thanks guys I am sorry I went about this in the incorrect way.

I sent in a form, thank you guys for the help! :)

Leroy Jethro Gibbs - May 26, 2016, 10:05 am

(May 26, 2016 09:53 AM)DraaNz Wrote: [\[CITE\]](#) Oh I really would not like to lose my rep, but I understand if it must be done. Thanks guys I am sorry I went about this in the incorrect way.

I sent in a form, thank you guys for the help! :)

The rep is policy. Not a matter of if it has to be done. Just how it is when you lose access. I would suggest using Authy and setup your phone number as well as your computer if you have one with authy that way you have multiple ways to verify your account.

Seinfeld - May 26, 2016, 10:07 am

(May 26, 2016 10:05 AM)Leroy Jethro Gibbs Wrote: [\[CITE\]](#) The rep is policy. Not a matter of if it has to be done. Just how it is when you lose access. I would suggest using Authy and setup your phone number as well as your computer if you have one with authy that way you have multiple ways to verify your account.

I understand, no worries they are just doing there job trying to give me back my info. Nothing wrong with that. I will just be more careful next time!

Seinfeld - *June 4, 2016, 8:31 am*

It's been a good while now, how long can I expect to wait for a response?

Omniscient - *June 4, 2016, 4:33 pm*

Gauth disabled.