

Forum:[Hack Forums](#)

Thread: [Was Playing H1Z1, Screen Froze, Monitor turned off DVI no signal?](#)

Agfx - June 7, 2016, 9:47 am

I'm not sure if this is the right place to put this thread as I believe it falls on more of the PC hardware part and not windows in general which is why I didn't post it in that thread.

Anyways from the gist of the title you should have been able to understand that I was playing H1Z1 the screen froze however I still heard the sound, my monitor's then proceeded to turn off and display DVI no signal & HDMI no signal. No matter how much I tried to fix it (replugging in, cleaning with air can) it didn't come back until I restarted my computer. Anything you can think of in particular which would cause this error?

Edit: Was looking for my build on the site.

<http://ca.pcpartpicker.com/user/Fireoath/saved/c8cwrH>

Gt403cyl - June 7, 2016, 9:51 am

(Jun 7, 2016 09:47 AM)Agfx Wrote: [\[CITE\]](#) I'm not sure if this is the right place to put this thread as I believe it falls on more of the PC hardware part and not windows in general which is why I didn't post it in that thread.

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Are your drivers up to date?

What are your GPU temps?

Are you overclocking the GPU?

What power supply do you run?

Agfx - June 7, 2016, 9:55 am

(Jun 7, 2016 09:51 AM)Gt403cyl Wrote: [\[CITE\]](#) Are your drivers up to date?

What are your GPU temps?

Are you overclocking the GPU?

What power supply do you run?

1. Yeah, i'm pretty sure my drivers are up to date.
2. Not sure right now as speccy is acting retarded but idle I think it's like 28 degrees C and on games it probably goes close to 40?
3. No, I am not.
4. Posted my build in the edit.

Anarchist07 - June 7, 2016, 9:56 am

Maybe something fried inside the computer? Have you checked inside to see if anything looks odd/weird? It could be that one of the ports fried.

Agfx - June 7, 2016, 9:58 am

(Jun 7, 2016 09:56 AM)Az96 Wrote: [\[CITE\]](#) Maybe something fried inside the computer? Have you checked inside to see if anything looks odd/weird? It could be that one of the ports fried. Opened it up nothing really seems wrong when I rebooted the system it started working again.

Gt403cyl - June 7, 2016, 10:00 am

(Jun 7, 2016 09:55 AM)Agfx Wrote: [\[CITE\]](#) 2. Not sure right now as speccy is acting retarded but idle I think it's like 28 degrees C and on games it probably goes close to 40?

4. Posted my build in the edit.

Don't trust Speccy for temps

Get either MSI Afterburner or HWMonitor:

<https://gaming.msi.com/features/afterburner>
<http://www.cpubid.com/software/hwmonitor.html>

Latest Drivers:

<http://support.amd.com/en-us/download/desktop?os=Windows+10+-+64>

Agfx - June 7, 2016, 10:07 am

(Jun 7, 2016 10:00 AM)Gt403cyl Wrote: [\[CITE\]](#) Don't trust Speccy for temps

Get either MSI Afterburner or HWMonitor:

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<http://www.cpubid.com/software/hwmonitor.html>

Latest Drivers:

<http://support.amd.com/en-us/download/desktop?os=Windows+10+-+64>

I use the Radeon settings service so I got the latest drivers. The temps are as follows:

<https://gyazo.com/6f33c2ecf2f3a95e316ac21805205982>
<https://gyazo.com/a6b72a419e9f917f44f1e78ac8422e9e>

Gt403cyl - June 7, 2016, 10:10 am

(Jun 7, 2016 10:07 AM)Agfx Wrote: [\[CITE\]](#) I use the Radeon settings service so I got the latest drivers. The temps are as follows:

<https://gyazo.com/6f33c2ecf2f3a95e316ac21805205982>
<https://gyazo.com/a6b72a419e9f917f44f1e78ac8422e9e>

Those look like Idle temps.... leave HWMonitor open while you play some game for 10 min then post the temps again.

Agfx - June 7, 2016, 10:49 am

(Jun 7, 2016 10:10 AM)Gt403cyl Wrote: [\[CITE\]](#) Those look like Idle temps.... leave HWMonitor open while you play some game for 10 min then post the temps again.

<https://gyazo.com/69ce97b4e33026f1d2ecac4c1d129bfc>
<https://gyazo.com/b3c3595b2abb2e9b04ce6b0c2c9a34d9>

Played for more than 10 minutes.

Gt403cyl - June 7, 2016, 11:10 am

(Jun 7, 2016 10:49 AM)Agfx Wrote: [\[CITE\]](#) <https://gyazo.com/69ce97b4e33026f1d2ecac4c1d129bfc>
<https://gyazo.com/b3c3595b2abb2e9b04ce6b0c2c9a34d9>

Played for more than 10 minutes.

Temps (GPU) are ok but it would seem you are pushing that card pretty hard.
It's possible that prolonged play could cause it to overheat.
If the problem persists it may be time for a new GPU.

SIM-2583123 - June 7, 2016, 11:17 am

(Jun 7, 2016 09:47 AM)Agfx Wrote: [\[CITE\]](#) I'm not sure if this is the right place to put this thread as I believe it falls on more of the PC hardware part and not windows in general which is why I didn't post it in that thread.

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Edit: Was looking for my build on the site.

<http://ca.pcpartpicker.com/user/Fireoath/saved/c8cwrH>My question is how did you play H1Z1 on a r9 270 Imfao

Agfx - June 7, 2016, 11:18 am

(Jun 7, 2016 11:17 AM)Reesie4321 Wrote: [\[CITE\]](#) My question is how did you play H1Z1 on a r9 270 Imfao

I play on max settings easily with no problem. I have even streamed on it. Your point being? lol

(Jun 7, 2016 11:10 AM)Gt403cyl Wrote: [\[CITE\]](#) Temps (GPU) are ok but it would seem you are pushing that card pretty hard.

It's possible that prolonged play could cause it to overheat.

If the problem persists it may be time for a new GPU.

What is one you'd recommend for my build?

Gt403cyl - June 7, 2016, 11:48 am

(Jun 7, 2016 11:18 AM)Agfx Wrote: [\[CITE\]](#) I play on max settings easily with no problem. I have even streamed on it. Your point being? lol

Streaming is more of a CPU task....

Quote:What is one you'd recommend for my build?

I would wait for the new RX480 at the end of the month the 8GB will be about \$230 and the 4GB will be about \$200, I would really suggest the 8GB for the little extra money.

Agfx - June 7, 2016, 11:52 am

(Jun 7, 2016 11:48 AM)Gt403cyl Wrote: [\[CITE\]](#) Streaming is more of a CPU task....

I would wait for the new RX480 at the end of the month the 8GB will be about \$230 and the 4GB will be about \$200, I would really suggest the 8GB for the little extra money.

The point being at me saying I have even streamed on it is that it is running with the highest settings while being able to handle the streaming also.

Would I need a new PSU for this new card? Why the 8GB? I don't really plan to be running anything 4k so would I really need the extra?

Gt403cyl - June 7, 2016, 12:11 pm

(Jun 7, 2016 11:52 AM)Agfx Wrote: [\[CITE\]](#) The point being at me saying I have even streamed on it is that it is running with the highest settings while being able to handle the streaming also.

Would I need a new PSU for this new card? Why the 8GB? I don't really plan to be running anything 4k so would I really need the extra?

The memory isn't directly for running higher resolution....

The 480 is not a 4K GPU its target is 1080p

The 4GB is \$200, while you can double the gram for \$30 more there is no reason to get the lower model.

Also no your powersupply will be more than enough, the card will only be able to draw a max of like 160w, it only has a single 6-pin power connector.

Agfx - June 7, 2016, 12:21 pm

(Jun 7, 2016 12:11 PM)Gt403cyl Wrote: [\[CITE\]](#) The memory isn't directly for running higher resolution....

The 480 is not a 4K GPU its target is 1080p

The 4GB is \$200, while you can double the gram for \$30 more there is no reason to get the lower model.

Also no your powersupply will be more than enough, the card will only be able to draw a max of like 160w, it only has a single 6-pin power connector.

Alright thanks. I was considering getting that card anyways and you basically just made me make up my mind.