

Forum:[Hack Forums](#)

Thread: [Account Compromised \(Use contact form to recover\) ???](#)

NwOxSavvyX - July 15, 2016, 7:51 pm

I have used the Contact form 3 times in about 8 months. Never received a response., Im not sure what i should do next ? Cant PM So i posted here for help.

Thanks

My USERNAME is : savvyMatthew

<http://hackforums.net/member.php?action=profile&uid=187604>

FamousHater - July 15, 2016, 7:52 pm

u can not lose access to your account in the first place

PrivateDonut - July 15, 2016, 7:53 pm

Are you including enough proof to prove it's your account?

NwOxSavvyX - July 15, 2016, 7:54 pm

(Jul 15, 2016 07:52 PM)FamousHater Wrote: [\[CITE\]](#) u can not lose access to your account in the first place

What do you mean ? the password works still ?

IM simply banned i believed

' Your forum account is currently banned. Ban Reason: Account Compromised (Use contact form to recover) "

(Jul 15, 2016 07:53 PM)PrivateDonut Wrote: [\[CITE\]](#) Are you including enough proof to prove it's your account?

I have everything for it. Wouldn't think i would post all of it

Ace Of Jesus - July 15, 2016, 7:55 pm

Lmao, rip. by the way, how the hell did you post a link?

Steve - July 15, 2016, 7:56 pm

Your account is banned, not closed. You will be banned until November 8th, 2016. Attempting to get your account back before then will most likely be a waste of time.

NwOxSavvyX - July 15, 2016, 7:56 pm

(Jul 15, 2016 07:55 PM)MF Owner Wrote: [\[CITE\]](#) Lmao, rip. by the way, how the hell did you post a link?

Uhmmm

with the hyperlink ? lol

Evanescence - July 15, 2016, 7:56 pm

Use the contact form again.

Recently Omniscient has made some enhancements in the contact form system and you likely will get a reply within 24 hours.

J?son - July 15, 2016, 7:56 pm

You'll have to wait till Omniscient is available, F8 is no longer staff

PrivateDonut - July 15, 2016, 7:56 pm

(Jul 15, 2016 07:54 PM)NwOxSavvyX Wrote: [\[CITE\]](#) I have everything for it. Wouldn't think i would post all of it

No need to post it here inside the thread. But you should include any proof you have via the email such as the payment information you used (if you was upgraded), transaction ID, etc.

NwOxSavvyX - July 15, 2016, 8:00 pm

(Jul 15, 2016 07:56 PM)PrivateDonut Wrote: [\[CITE\]](#) No need to post it here inside the thread. But you should include any proof you have via the email such as the payment information you used (if you was upgraded), transaction ID, etc.

I would understand that if i didnt have access to the email account for the account and can still login to my HF's account with the password.

(Jul 15, 2016 07:56 PM)Steve Wrote: [\[CITE\]](#) Your account is banned, not closed. You will be banned until November 8th, 2016. Attempting to get your account back before then will most likely be a waste of time.

I wasn't banned for anything wrong i believe.

PrivateDonut - July 15, 2016, 8:01 pm

(Jul 15, 2016 07:56 PM)Steve Wrote: [\[CITE\]](#) Your account is banned, not closed. You will be banned until November 8th, 2016. Attempting to get your account back before then will most likely be a waste of time.

False, the ban reason states to use the contact form: Account Compromised (Use contact form to recover)

So therefore it wouldn't be a waste of time, if he can provide enough proof of ownership.

NwOxSavvyX - July 15, 2016, 8:02 pm

(Jul 15, 2016 07:56 PM)Evanescent Wrote: [\[CITE\]](#) Use the contact form again.

Recently Omniscient has made some enhancements in the contact form system and you likely will get a reply within 24 hours.

Last time i tried was about 2 months ago.

PrivateDonut - July 15, 2016, 8:03 pm

(Jul 15, 2016 08:00 PM)NwOxSavvyX Wrote: [\[CITE\]](#) I would understand that if i didnt have access to the email account for the account and can still login to my HF's account with the password.

The account was compromised, meaning someone else had access to it at the time. So your only bet would be to provide proof of ownership over the account such as the information I listed above.

This is what it has listed in the [Help Docs](#):

Quote:The next thing you should do is use the [contact form](#), and choose "Stolen Account" for a subject. Provide as much detail as you can. If the staff discovers your account was compromised, it will be banned or closed to prevent damage to the account and scams.

Be prepared to provide evidence. Location
IP address
Email
Details on account loss

We cannot guarantee account recovery. Securing your account is vital to the ecosystem of HF. Your stolen account can be used to scam other members or post disruptive messages. Even harass other members and destroy reputations with false accusations. Protect your account at all times.

The more info you have to prove it's your account, the better your chances of getting your account returned to you.

NwOxSavvyX - July 15, 2016, 8:07 pm

(Jul 15, 2016 08:03 PM)PrivateDonut Wrote: [\[CITE\]](#) The account was compromised, meaning someone else had access to it at the time. So your only bet would be to provide proof of ownership over the account such as the information I listed above.

I provided everything but the transaction for Uber, It was thru Paypal. Like 6 years ago.

I still have the paypal, But when i looked i wasn't exactly sure what INFO was to find the damn thing
An Email response back would have been nice asking for more specific type of info, Or any email at all would have been good :(

Doctor Blue - July 16, 2016, 6:14 pm

There should be responses to all somewhat sensible emails through the contact form. Ensure that the email did not end up in spam.

When did you last try using the form? If it's a long time ago, then you might want to try one last time, as Omniscient has really upped his game in responding to support requests.

NwOxSavvyX - September 2, 2016, 6:11 pm

I still never sorted this out :(

I have used the contact form multiple time.

Is PMing about these sort of issues ok ?

J?son - September 2, 2016, 6:13 pm

(Sep 2, 2016 06:11 PM)NwOxSavvyX Wrote: [\[CITE\]](#) I still never sorted this out :(

I have used the contact form multiple time.

Is PMing about these sort of issues ok ?

Yes, but you need 25 posts to send PM's

Or wait till Omniscient is awake and sees your thread.

NwOxSavvyX - September 2, 2016, 6:17 pm

(Sep 2, 2016 06:13 PM)Bl?ck Wrote: [\[CITE\]](#) Yes, but you need 25 posts to send PM's

Or wait till Omniscient is awake and sees your thread.

25 damn when did that happened to 10 !!!? guess i missed that announcement hahaha

Hope Omni sees this then. Been trying to get my account back for like 8 months, Not actively of

course.

NwOxSavvyX - February 23, 2017, 5:20 pm

Update about my account status : I decided to try again to contact Omni (Today) i haven't been active at all on the forums since i lost my account, I also haven't been actively trying to recover my account either since my last few attempts to get help on this.

Hope, i get a response back finally. Good or bad. Any clarification about what originally happened would be nice.

Darrell - February 23, 2017, 5:21 pm

The account appears to be closed :P

NwOxSavvyX - February 23, 2017, 5:23 pm

(Feb 23, 2017 06:21 PM)apt-get Wrote: [\[CITE\]](#) The account appears to be closed :P
does that mean its unrecoverable now ? :(

Prince™ - February 23, 2017, 6:07 pm

Wait for the ban to get over and login later. It's that simple. No need to panic meanwhile.

Egregious Jr. - February 23, 2017, 6:16 pm

Your account was closed for lost or stolen. Your account is closed, you are not allowed to rejoin as it was not for inactivity.

NwOxSavvyX - February 24, 2017, 1:09 pm

I know it wasn't for inactivity. My account was banned because of potentially being compromised. As far as i know.

Omniscient - February 24, 2017, 1:20 pm

Account is closed permanently.