

Forum:[Hack Forums](#)

Thread: [SD Card showing Unsupported & Unmounting automatically, Fine in Laptop](#)

Wolfi - July 24, 2016, 12:30 am

Hi,

My Sandisk Ultra 32GB microsd card is not getting mounted on my Moto X Play from yesterday on. It was working perfectly before that.

Problem in Detail: Yesterday when i tried to play some music only I realized that its not getting mounted. I tried removing the card and reinserting it. But it's not showing up any notification. When I went to 'Storage and USB' settings suddenly after reboot, its showing 'Unsupported' for a minute and is getting unmounted automatically.

Screenshot Just after I re-inserted SD Card: [\(Click to View\)](#)

[img=540x960]http://i.stack.imgur.com/yCIKM.png[/img]

Screenshot After 1 minute: [\(Click to View\)](#)

[img=540x960]http://i.stack.imgur.com/xCXqA.png[/img]

Possible Cause: One of my friend connected my phone with USB cable to his laptop day before yesterday for transferring data. I dunno exactly whether its infected or he didn't eject it properly.

What all I Tried: Initially, I tried connecting it to my laptop using Card Reader. Fortunately, everything was fine inside the system. The file system FAT32, all the data it had, and no memory was unallocated. Afterwards I did a quick format and a complete format as well, with file system FAT32. Both didn't help anyway. Then I installed mini tool partition wizard. But haven't done anything with that yet.

Kindly help me with this ASAP.

Shadow Reign - July 24, 2016, 4:27 am

I had a fairly similar issue. I suggest moving all files to a folder on your PC for now.

Put your SDcard in and look in storage options for formatting and format it through your phone. This worked for me. Then plug your phone into the PC and move your file directly into the SDcard while its in your phone.

Hope this helps

minimalist - July 24, 2016, 4:31 am

Try transferring all files off the card, forgetting the card, and then formatting it as an external card (don't format it as a card for adopted storage).

Wolfi - July 24, 2016, 6:05 am

(Jul 24, 2016 04:27 AM)Shadow Reign Wrote: [\[CITE\]](#) I had a fairly similar issue. I suggest moving all

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(Jul 24, 2016 04:31 AM)Minimalist Wrote: [\[CITE\]](#) Try transferring all files off the card, forgetting the card, and then formatting it as an external card (don't format it as a card for adopted storage).

The problem here is, its showing inside my storage options hardly for a minute, and is vanishing without showing anything. So am not able to format it from my phone. I already tried formatting it from by laptop and my friend's phone. Its showing the same issue when it comes to my phone. ?

I even did a factory reset of my phone. ?

minimalist - July 24, 2016, 9:05 am

(Jul 24, 2016 06:05 AM)Wolfi Wrote: [\[CITE\]](#) The problem here is, its showing inside my storage options hardly for a minute, and is vanishing without showing anything. So am not able to format it from my phone. I already tried formatting it from by laptop and my friend's phone. Its showing the same issue when it comes to my phone. ?

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Did you try forgetting the SD card?

Wolfi - July 24, 2016, 11:04 am

(Jul 24, 2016 09:05 AM)Minimalist Wrote: [\[CITE\]](#) Did you try forgetting the SD card?

Forgetting SD Card ? Haven't heard of that yet. May I know how to do that ?