

Forum:[Hack Forums](#)

Thread: [Ban Information / Ban safety](#)

Lelouch Vi Britannia - August 12, 2016, 1:49 am

There are definitely new types bans, with new banning criteria about us. Whether they're permanent or not is not yet known.

The bans are fairly NEW, so a little time is needed to gather information regarding their duration, criteria, and bypasses.

FOR ALL WE KNOW THESE CAN JUST BE SERVER ISSUES AND NOT BANS!

SAFETY

To avoid bans, I suggest modifying your configs to increase the amount of time between actions, catching pokemon, etc.

Lowering walking speeds, and disabling sniping are two more ways to avoid bans.

These are precautions that is used in order to make your bot seem more realistic so that Niantic doesn't ban you.

High EXP configs seem to be the most common target currently. Try to keep your exp under 40,000 an hour for now.

TYPES OF BANS

1. Account ban / cannot retrieve data from server ban. (within last 8 hours)
 - some people that have reported this are legit players who don't bot, so this might be a legit server error.
2. New soft bans
 - In some instances people are able to capture pokemon and not loot stops, and sometimes it's the other way around. Bypasses don't work and little information is currently known.

OTHER THREADS/INFORMATION

1. [Information from the mobbot staff](#)

(Aug 12, 2016 01:36 AM)illusioNXD Wrote: [\[CITE\]](#) If you can loot pkestops but pokemon flee, you HAVE this. If you get failed to authenticate or game error when attempting login, you HAVE this. It is a TEMP ban of unknown duration. No fix. We do not work for Niantic, we cannot tell you how long the ban is, at this stage it appears to be short and temporary.

(Aug 12, 2016 01:37 AM)SL x TnT Wrote: [\[CITE\]](#) == Account based banned ==

- Identified by constant fleeing pokemon.
- May also get "NotInRange" status on pkestops.
- No one knows what causes them or length.
- Most people get them on higher level accounts.
- Started happening earlier today.
- GetMapObjects request still works.

== Temp IP based ban ==

- Causes 0 forts to be displayed in GetMapObjects request.
- - The only other times this happens is when you request GetMapObjects more than twice in 7-8

seconds or requesting a location without forts.

- Happens when you bot multiple accounts at once.
- May be possible to get 2 or 3 running at slower settings.
- Waiting it out is the only way to get rid of it without changing IPs.

== Perm IP based ban ==

- Impossible to access the API.
- Occurs mainly on commercial ISPs than residential.
- Changing IP is the only way to get around it.

== Softban ==

- Identified by 0 exp on searching a pokestop & constant fleeing pokemon.
- Occurs when traveling large distances too fast.
- Possible to bypass by completing actions.
- All public bots attempt to bypass.

Perma bans, not verified : <https://hackforums.net/showthread.php?tid=5372210>

KazerTheAmazer - August 12, 2016, 3:03 am

Thank you for the details OP, I think my new botting account just got banhammered; not sure for how long will update when I know, I think it was due to an issue with my lat/long then I fixed it and encountered it 27mins into running a brand new bot (lvl1-13)

casuallurk1 - August 12, 2016, 3:07 am

Haven't botted in past 2 weeks, just logged in to get Can't get game data from server, You reckon this is a ban or what?

GetGorgonized - August 12, 2016, 3:12 am

(Aug 12, 2016 03:07 AM)casuallurk1 Wrote: [\[CITE\]](#) Haven't botted in past 2 weeks, just logged in to get Can't get game data from server, You reckon this is a ban or what?
Too early to tell my friend ?

Lelouch Vi Britannia - August 12, 2016, 3:15 am

(Aug 12, 2016 03:07 AM)casuallurk1 Wrote: [\[CITE\]](#) Haven't botted in past 2 weeks, just logged in to get Can't get game data from server, You reckon this is a ban or what?
I cannot give a definite answer, but I don't think you were banned due to botting if it's been so long. Like it says in the post, it may just be server issues.

Ajax4life123 - August 12, 2016, 3:23 am

Great post. Got the same error, can't get game data from server, but I botted.

I can access Pokemon GO with other accounts on my phone.

SL x TnT - August 12, 2016, 3:24 am

(Aug 12, 2016 03:15 AM)Lelouch Vi Britannia Wrote: [\[CITE\]](#) I cannot give a definite answer, but I don't think you were banned due to botting if it's been so long. Like it says in the post, it may just be server issues.

I've noticed that the "failed to get data" is different from the new type of ban. That's probably a server issue, but can also be caused by the ban.

ScorpionOfWar - August 12, 2016, 3:38 am

Niantic said something about permanent bans:

Quote: Submit a ban appeal

Your account was permanently terminated for violations of the Pokémon GO Terms of Service. This includes, but is not limited to: falsifying your location, using emulators, modified or unofficial software and/or accessing Pokémon GO clients or backends in an unauthorized manner including through the use of third party software.

Our goal is to provide a fair, fun and legitimate game experience for everyone. We will continue to work with all of you to improve the quality of the gameplay, including ongoing optimization and fine tuning of our anti-cheat system. If you believe your account has been terminated in error incorrectly, you can appeal that termination through this form. For privacy reasons, please do not post appeals on social media.

Source: <https://support.pokemongo.nianticlabs.com/hc/en-us/articles/225146308>

Lelouch Vi Britannia - August 12, 2016, 3:40 am

(Aug 12, 2016 03:24 AM)SL x TnT Wrote: [\[CITE\]](#) I've noticed that the "failed to get data" is different from the new type of ban. That's probably a server issue, but can also be caused by the ban.

That's what I was thinking as well.

It's possible for "failed to get data" to be a perma ban, or a server issue.

We have to wait and see.

Tonckkk - August 12, 2016, 3:41 am

So what is the worst thing that could happen with ur account while u bot

SL x TnT - August 12, 2016, 3:49 am

(Aug 12, 2016 03:41 AM)Tonckkk Wrote: [\[CITE\]](#) So what is the worst thing that could happen with ur account while u bot

All the bad things from best to worse.

Softban

Temp IP ban

Permanent IP ban

New account "ban" with only fleeing pokemon.

----- Below this line means you can't do anything on the account.

Failed to get data

New account "ban" with "NotInRange" responses.

Lelouch Vi Britannia - August 12, 2016, 3:56 am

I'm going to wait 6 more hours and then i'll try logging into my account again. Maybe longer.

Evil Resin - August 12, 2016, 4:33 am

(Aug 12, 2016 03:49 AM)SL x TnT Wrote: [\[CITE\]](#) All the bad things from best to worse.

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I get failed to get data. Did they just delete my account? It's definitely not my IP, can use my other accounts just fine.

PotatoBlood - August 12, 2016, 5:01 am

This is weird, I had 30 bots running the last 24h, just got back from work to see 20 bots getting the "NotInRange" and all pokemon fleeing.

5 running exactly the same setup didn't get banned and are still going.

Above bots all had a dynamic walking speed of 7-17 km/h, running on GoManager, each on a dedicated ip, 1 per bot.

Then I had 5x Necrobots running, a lvl 25,32,33,36 and 37, all had a static walking speed of 9km/h and did NOT get banned. These also ran on a dedicated ip per bot.

The Necrobot config was with very slow values, a lot of delay between actions, like 5-6 seconds.

Edit: I think I once logged in on a real mobile phone on those lvl 32,33,36 and 37, not on the lvl 25 though, but that one was only lvling for 18h instead of 24h.

Edit2: The accounts which have "NotInRange" and fleeing pokemon is still able to catch starter pokemon, choose a name and gym, hatch eggs, evolve, upgrade and BATTLE GYMS!!!!

Spoiler ([Click to View](#))

Abducted - August 12, 2016, 8:24 am

Some information about 'Account ban (cannot retrieve data from server)'

It only occurs where servers are down!

You can find the server status list [here](#)

Herodionus - August 12, 2016, 8:33 am

(Aug 12, 2016 03:49 AM)SL x TnT Wrote: [\[CITE\]](#) All the bad things from best to worse.

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Failed to get data

New account "ban" with "NotInRange" responses.

I'm getting something like a soft ban, but bypass doesnt work. Havent tried catching pokemon yet but i can login in to the game successfully :/

casuallurk1 - August 12, 2016, 11:19 am

Waited over 10 hours now since logging in, used different IP's and haven't botted in past 2 weeks. Still getting the message saying failed to get data from server, Guessing it's a perma ban then?

ThatsComplex - August 12, 2016, 11:31 am

Ok so i just did a little bit of research and asked some players that were complaining about the error message on twitter on their screen and i asked if they cheated and none of them said no or could be lying, So idk whats going could be servers or ban we'll have to see later on.

I'm trying to figure out at what exact time people started reporting this yesterday i know it was after 6PM EST.

TheFiddler - *August 12, 2016, 11:33 am*

Seems as if a lot of people are confirming the "failed to retrieve server data" as an actual ban. My account is still saying this, hoping its not a ban though...