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Thread: [1and1 help](#)

Venture Mogul - *October 18, 2016, 9:52 am*

First off, I'm not sure if this is the right section. But currently I have two websites and also have domains on 1and1.com. The issue is that the email that we use for example is jsmith@worldwidetravel.com but we want it be jsmith@worldtravel.com instead for emails for all of our employees. When I go to domains in 1and1 the worldtravel.com is not there only worldwidetravel.com is.

Please help.

Egregious - *October 18, 2016, 11:09 am*

Use Zoho instead. Register for Zoho under the domain you want the email addresses to be on.

Venture Mogul - *October 18, 2016, 3:41 pm*

(Oct 18, 2016 11:09 AM)Egregious Wrote: [\[CITE\]](#) Use Zoho instead. Register for Zoho under the domain you want the email addresses to be on.

Does it cost money to transfer? Can I get the other domain onto 1and1 so both domains are linked to the same account. Like when employees get an email made I can make them one with the longer email ID via 1and1 but I want to be able to make the shorter one for all my employees.

Lrrr - *October 18, 2016, 9:46 pm*

Did you purchase both domains via 1and1?

Are you sure you are "inside" (in the UI that is) of the correct domain?

Email servers work independently of domain names as well as hosting so it may be an addon you have to buy from 1and1 i'm not exactly sure how their system works.

Venture Mogul - *October 20, 2016, 9:03 am*

I will look into it, anymore advice is appreciated!