

Forum:[Hack Forums](#)

Thread: [Is paypal starting to protect sellers from chargebacks](#)

xinf - November 19, 2016, 5:25 am

Ive made 2 deals on hackforums and buyers opened paypal dispute and i won them both without providing any links or proof.

Orgy - November 19, 2016, 5:28 am

They've always tried to protect sellers from chargebacks. Many times they even credited my account even though I lost the chargeback.

TheVBScripiter - November 19, 2016, 5:29 am

(Nov 19, 2016 06:25 AM)xinf Wrote: [\[CITE\]](#) Ive made 2 deals on hackforums and buyers opened paypal dispute and i won them both without providing any links or proof.
Depends on what the chargeback is.

Family/friends (harder to chargeback without unauthorized payment claim)
Goods/Services (easier to do)
Virtual Items (not protected by PayPal)
Physical Items (protected by PayPal)
Physical Items which are described properly but delivered other than excepted but still according to the "ad" (protected by PayPal)
etc.

I could write a list of things / "situations" that PayPal would protect the seller.
Yet some people take advantage of PayPal's Terms and chargeback without knowing that they will not get their money back.

So I assume, in your case, you just got lucky with whatever you did/sold.
Don't expect PayPal to cover your ass, many people trusted in PayPal with their legit exchanges / sales and got hurt ?

vaiperboy - November 19, 2016, 5:29 am

how did u win both yet ur balance is -55\$? ure full of bs m8...

TheVBScripiter - November 19, 2016, 5:30 am

(Nov 19, 2016 06:28 AM)Orgy Wrote: [\[CITE\]](#) They've always tried to protect sellers from chargebacks. Many times they even credited my account even though I lost the chargeback.
Correct, yet take a look at some of the victims here from Exchange scams and they still won't get their money back.
So yes, PayPal tries to protect sellers, yet they aren't always "trying" as hard as they should be.

Orgy - November 19, 2016, 5:33 am

(Nov 19, 2016 06:30 AM)TheVBScripiter Wrote: [\[CITE\]](#) Correct, yet take a look at some of the victims here from Exchange scams and they still won't get their money back.
So yes, PayPal tries to protect sellers, yet they aren't always "trying" as hard as they should be.
The problem is that they can't ALWAYS protect them. Sometimes people use hacked accounts or other things.

If people would call up PayPal and push it, though, they can almost always get a credit if its a CC chargeback

TheVBScripiter - November 19, 2016, 5:57 am

(Nov 19, 2016 06:33 AM)Orgy Wrote: [\[CITE\]](#) The problem is that they can't ALWAYS protect them. Sometimes people use hacked accounts or other things.

If people would call up PayPal and push it, though, they can almost always get a credit if its a CC chargeback

Indeed.

The same with those false "unauthorized payments" which caused a lot of issues at HF (as well as other sites, trades and sales).

I have to say the support is good, but it could be better.

Not allowed to talk about it here, but they helped me in the past, not always, but when they did I was extremely satisfied.

Exchange.Service - November 19, 2016, 5:58 am

(Nov 19, 2016 06:28 AM)Orgy Wrote: [\[CITE\]](#) They've always tried to protect sellers from chargebacks. Many times they even credited my account even though I lost the chargeback.
this :P

felt like hugging that support rep when I got the money back.

feelsgoodman

Amp - November 19, 2016, 8:34 am

I've only had one person chargeback on me, which I won. I guess it depends.

Neighbor - November 19, 2016, 8:45 am

(Nov 19, 2016 06:29 AM)TheVBScripiter Wrote: [\[CITE\]](#) Family/friends (harder to chargeback without unauthorized payment claim)

Goods/Services (easier to do)

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Pretty sure they've updated their terms of service and are trying to protect people who sell Virtual Goods/Items.

Ludicolo - November 19, 2016, 9:42 am

Yeah some virtual items are protected by paypal now.