

Forum:[Hack Forums](#)

Thread: [No answer from staff after 2 weeks?](#)

Classy_temp - December 19, 2016, 7:50 am

I have lost my Gauth/2FA keys to my account and contacted staff via the contact form. It's been roughly 2 weeks soon, yet I have not received any kind of message back regarding the issue.

Should I keep waiting, submit another contact form or do I have to give up my account for good?

THC - December 19, 2016, 7:55 am

I believe that loss of your gauth is the same as permanent loss of your account. I may be wfrong, I would wait for staff to reply regardless.

Craze - December 19, 2016, 7:57 am

(Dec 19, 2016 08:55 AM)M.D. Wrote: [\[CITE\]](#) I believe that loss of your gauth is the same as permanent loss of your account. I may be wfrong, I would wait for staff to reply regardless. I'm pretty sure permanant loss of your account results to repkill. Nothing else

Classy_temp - December 19, 2016, 2:05 pm

(Dec 19, 2016 09:09 AM)- Sam - Wrote: [\[CITE\]](#) Keep waiting. If you're not responsible of managing your own account with the excuse of "lost my key" then why should an Admin waste their time assisting you?

Woah, what a hostile reply. Having the guts to mock my accident as an excuse. I thought staff were supposed to help their community grow and thrive, which includes helping users who happen to make mistakes. I had not yet made a backup of my keys and my phone (which I used to authenticate myself) broke down on me.

To err is human.

illuminati? - December 19, 2016, 2:08 pm

Did you send all the information that's required to have your account gauth removed. Also, you realize your subject to a Rep Kill now.

Wait for omniscient to reply or pm him on here.

God - December 19, 2016, 2:11 pm

(Dec 19, 2016 03:08 PM)illuminati? Wrote: [\[CITE\]](#) Did you send all the information that's required to have your account gauth removed. Also, you realize your subject to a Rep Kill now.

Wait for omniscient to reply or pm him on here.

I'm pretty sure I've seen him recover accounts without repkilling. Anyway, good luck on getting your account back

LastSession - December 19, 2016, 2:11 pm

Get 25 HQ posts (don't spam) and PM a staff member?

minimalist - December 19, 2016, 2:11 pm

Hopefully this thread will get Omniscient's attention, but the standard procedure is to resubmit your

request through the contact form.

Wakka - December 19, 2016, 2:13 pm

(Dec 19, 2016 03:11 PM)- Sam - Wrote: [\[CITE\]](#) Not a harsh reply that's just the way it is my friend. I've seen countless threads in regards of people losing their key when in reality if you use Authy you can back up your codes so there shouldn't be a problem whatsoever.

What if you make a backup but your house just so happened to get target by a North Korean missile (let's assume it gets airborne) thus destroying your PC and the backup.

illuminati? - December 19, 2016, 2:14 pm

(Dec 19, 2016 03:05 PM)Classy_temp Wrote: [\[CITE\]](#) Woah, what a hostile reply. Having the guts to mock my accident as an excuse. I thought staff were supposed to help their community grow and thrive, which includes helping users who happen to make mistakes. I had not yet made a backup of my keys and my phone (which I used to authenticate myself) broke down on me.

To err is human.

He's not lying, maybe you shouldn't lose your shit.

minimalist - December 19, 2016, 2:16 pm

(Dec 19, 2016 03:13 PM)Wakka Wrote: [\[CITE\]](#) What if you make a backup but your house just so happened to get target by a North Korean missile (let's assume it gets airborne) thus destroying your PC and the backup.

Your fault for living in NK!

/s

Wakka - December 19, 2016, 2:16 pm

(Dec 19, 2016 03:15 PM)- Sam - Wrote: [\[CITE\]](#) If your house did get nuked by North Korea and you somehow survived you will still be able to have your codes backed up on an alternative device once you login, so that shouldn't be a problem either.

but what if the nuke destroyed the whole world I didn't specify the megatonnage. (i think that's a word).

edit

I can't believe that's an actual word...

Definition of megatonnage

: the destructive capability especially of a collection of nuclear weapons that is expressed in megatons

God - December 19, 2016, 2:17 pm

(Dec 19, 2016 03:16 PM)Wakka Wrote: [\[CITE\]](#) but what if the nuke destroyed the whole world I didn't specify the megatonnage. (i think that's a word).

Should have been living on the moon at that point.

liam270591 - December 19, 2016, 2:26 pm

on a little bit of a random note, The term rep kill. What exactly is that? Is that just members giving you a lot of negative reputation? Anyway it is kind of your fault OP. The irony the this is a Hacking community and you can't even keep your own account secure and accessible. Probably time to go

back to the basics when you get your account back.

God - December 19, 2016, 2:28 pm

(Dec 19, 2016 03:26 PM)killerteddy Wrote: [\[CITE\]](#) on a little bit of a random note, The term rep kill. What exactly is that? Is that just members giving you a lot of negative reputation?
A repkill is where you get all of your positive reputation removed.

Wakka - December 19, 2016, 2:30 pm

(Dec 19, 2016 03:26 PM)killerteddy Wrote: [\[CITE\]](#) on a little bit of a random note, The term rep kill. What exactly is that? Is that just members giving you a lot of negative reputation? Anyway it is kind of your fault OP. The irony the this is a Hacking community and you can't even keep your own account secure and accessible. Probably time to go back to the basics when you get your account back.

Rep kill is when Omni slams his gavel and ruins your life, thus removing your positive reputations and only leaving behind negatives and neutrals.

liam270591 - December 19, 2016, 2:30 pm

(Dec 19, 2016 03:28 PM)smye Wrote: [\[CITE\]](#) A repkill is where you get all of your positive reputation removed.

Thanks for clearing that up and sorry to sound stupid. Wow that would suck big time.

Omniscient - December 20, 2016, 1:03 am

Lost Gauth means you have about a 1% chance of me assisting you with recovery at this point.

I've just stopped helping people recover accounts because it's incredibly time consuming. Honestly, you're told to backup the key. You're also told to use Authy. So there is really no excuse for your negligence.

Don't expect me to recover.