

Forum:[Hack Forums](#)

Thread: [My Xbox one got hit by lightning](#)

Salute - December 26, 2016, 9:06 am

I was playing modern warfare remastered and all of a sudden the power went out and I heard a pff noise and bang it wouldn't turn back on. It's the battlefield one edition Xbox one slim so it doesn't have a power brick that's external any suggestions.

Knucklez - December 26, 2016, 9:08 am

You should have a one year warranty through Microsoft.. (long wait scenario)

Where did you purchase from?

Unplug everything and wait a few minutes before trying again.

Salute - December 26, 2016, 9:15 am

(Dec 26, 2016 10:08 AM)Knucklez. Wrote: [\[CITE\]](#) You should have a one year warranty through Microsoft.. (long wait scenario)

Where did you purchase from?

Unplug everything and wait a few minutes before trying again.
GameStop but I didn't get the warranty. Bout to try what u said.

fapninja - December 26, 2016, 9:18 am

Power surge. It will have a fuse, but it may not be easily accessible.

Knucklez - December 26, 2016, 9:26 am

(Dec 26, 2016 10:15 AM)Salute Wrote: [\[CITE\]](#) GameStop but I didn't get the warranty. Bout to try what u said.

meh fuck not many quick fixes with this issue. :/

Gamestop has shit return policy and doesn't care about customer satisfaction... They are actually terrible, avoid Gamestop. Amazon would be your friend in this case.

Your best bet would be ringing up Microsoft because you are covered by them for 1 year.

Salute - December 26, 2016, 9:27 am

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Guess I'm gonna do that since I just bought it two weeks ago.

Knucklez - December 26, 2016, 9:34 am

(Dec 26, 2016 10:27 AM)Salute Wrote: [\[CITE\]](#) Guess I'm gonna do that since I just bought it two weeks ago.

2 weeks? Brand new items can be exchanged within 30 days. You still may have a chance with Gamestop.

Don't forget your receipt lol

Industry - December 26, 2016, 1:28 pm

Are you serious, the new Xbox One S consoles don't have power bricks on them? What happens if you aren't running the power cable through a surge protected plug, this shit happens? Ridiculous. I'd suggest looking up or contacting their support. This should be covered as it's a flaw in their cheap production of consoles.

HEISENPUG - December 26, 2016, 5:06 pm

well that sucks, hope you got a warranty on it.

deathrovv - December 26, 2016, 5:09 pm

It's a sign from God and he's telling you to game on the PC.

Raleway - December 26, 2016, 5:11 pm

(Dec 26, 2016 10:15 AM)Salute Wrote: [\[CITE\]](#) GameStop but I didn't get the warranty. Bout to try what u said.

They come with warranty already, no need to pay for it.

Quackles - December 26, 2016, 8:05 pm

Go to myservice.xbox.com and register your Xbox, get it collected by them, they'll fix it as it'll be in warranty.

Don't attempt manually opening anything up, it'll void your warranty, best to go with Xbox directly.

illuminati? - December 27, 2016, 6:59 am

(Dec 26, 2016 10:15 AM)Salute Wrote: [\[CITE\]](#) GameStop but I didn't get the warranty. Bout to try what u said.

If it hasn't been past 30 days you can return it to gamestop and swap it out.

And I'm pretty sure every xbox one console comes with a 1 year warranty regardless if you pay for one. Contact microsoft.

darkend - December 27, 2016, 5:27 pm

(Dec 26, 2016 02:28 PM)Industry Wrote: [\[CITE\]](#) power cable through a surge protected plug

You can just replace the fuse, look up how to take apart a Xbox One and its placed near enough right next to the power plug socket. I had a issue with my console a few months ago but fixed it by replacing the fuse.

If you need further help just contact me via Pm

Marvelous - December 27, 2016, 8:11 pm

That's what you get for talking shit to a God. Talk shit get struck by lightning.

Loyds Bank - January 13, 2017, 5:09 pm

(Dec 27, 2016 09:11 PM)Marvelous Wrote: [\[CITE\]](#) That's what you get for talking shit to a God. Talk shit get struck by lightning.

lol thats funny ??

Stendoh - January 13, 2017, 5:12 pm

this is why im on playstation

rent my skills - January 16, 2017, 9:14 pm

Weird how there is no barrier of protection... You should be able to exchange like others have mentioned though.

big dick rick - January 16, 2017, 9:17 pm

just fucking throw it in the trash and donate it to some homeless cunt so he can game it out in the cold rain

dillanbackatit - February 3, 2017, 12:48 am

Haha that's fucking hilarious I'm sorry.

Gorzoid - February 3, 2017, 1:34 pm

My house got hit by lightning while I was on our xbox 360, the tv and xbox both turned off, the tv was able to be turned back on fine but the xbox was red ringing iirc. We left it unplugged for the night and pretty sure it worked fine after that. Scared the hell out of me, we don't get much lightning and it's usually just distant thunder, but this time I saw the flash outside the window and then everything just turned off.