

## Forum:[Hack Forums](#)

Thread: [I'm an idiot who forgot to backup authy.](#)

**Lord Maul\_temp** - January 15, 2017, 3:12 pm

I'm Lord Maul (UID: 1208395)

I'm a retard who lost his phone and didn't backup his authy keys so I lost access to my account.

I have used the contact form weeks ago and still have not had a reply. I obviously can't PM and shitposting to get count to be able to PM omni seemed like a bad idea so here I am, all out of ideas so I'm posting this thread.

I am aware of the consequences of losing access to my account.

Can someone kindly forward this to omni?

Thanks a lot. :)

**4chan.org/bl** - January 15, 2017, 3:13 pm

your rep just got rekt m8.

**Lord Maul\_temp** - January 15, 2017, 3:14 pm

(Jan 15, 2017 04:13 PM)anon55xd Wrote: [\[CITE\]](#) your rep just got rekt m8.

I honestly don't care. I just want access to my account.

**SoulZeh** - January 15, 2017, 3:19 pm

You've just gotta be patient, most people are now forgetting it, Omni may even close your main account, I've seen him do that a few times to people... So good luck.

**VirtualFrost** - January 15, 2017, 3:21 pm

Omniscient Wrote: [\[CITE\]](#) Lost Gauth means you have about a 1% chance of me assisting you with recovery at this point.

I've just stopped helping people recover accounts because it's incredibly time consuming. Honestly, you're told to backup the key. You're also told to use Authy. So there is really no excuse for your negligence.

Don't expect me to recover.

Going to have to wait and see, you'll either get no reply, he won't help, or if you're that 1% then you'll get it back.

You use Authy? Download the Google chrome extension and login to get your codes back

**Lord Maul\_temp** - January 15, 2017, 3:35 pm

(Jan 15, 2017 04:21 PM)VirtualFrost Wrote: [\[CITE\]](#) Going to have to wait and see, you'll either get no reply, he won't help, or if you're that 1% then you'll get it back.

You use Authy? Download the Google chrome extension and login to get your codes back  
That's what I thought too, my account is empty. Apparently I didn't have backups enabled.

So if I'm not getting my account back am I allowed to create a new one or will I be banned for being a multi?... If not then this is a really bad policy from a business perspective in my opinion. I've been a member here for 5 years and I've always tried to be as high quality as I could. Am I really going to lose access to the forum I love because of 1 mistake?...

**Armada** - January 15, 2017, 3:35 pm

Omni has stated, he is pretty much done recovering lost 2FA accounts.  
Further noted, you got about a 1% chance of recovery.

Seen quite a few people denied recently, only one reopened/unlocked and it was noted only because the IP#s matched the registration IP#.

Hope you are on the same registration IP#, matching info. likely your best hope.

Good luck.

**VirtualFrost** - January 15, 2017, 3:39 pm

(Jan 15, 2017 04:35 PM)Lord Maul\_temp Wrote: [\[CITE\]](#) That's what I thought too, my account is empty. Apparently I didn't have backups enabled.

So if I'm not getting my account back am I allowed to create a new one or will I be banned for being a multi?... If not then this is a really bad policy from a business perspective in my opinion. I've been a member here for 5 years and I've always tried to be as high quality as I could. Am I really going to lose access to the forum I love because of 1 mistake?...

It's really his choice. So many people here are careless about their 2FA details and he's the only one who can do it. Plus he has other things he needs to be working on. He stopped doing it as often because it was taking up too much of his time and slowing down updates. I believe you can stay on another account, but someone else will need to confirm that.

**Brewin** - January 15, 2017, 3:40 pm

As stated above authy has a chrome app, but I'm almost certain you need to have access to the device to get the codes from the device. It's something that should have been setup before losing the phone. Correct me if I'm wrong. You may be able to contact authy support, they were able to merge two of my authy accounts together when I had the same thing happen to me.

**M?xim** - January 15, 2017, 3:41 pm

This is the best lost 2FA thread so far. You admit being an idiot and you are aware of the consequences of losing 2FA to your account.

**Lord Maul\_temp** - January 15, 2017, 3:41 pm

(Jan 15, 2017 04:40 PM)Brewin Wrote: [\[CITE\]](#) As stated above authy has a chrome app, but I'm almost certain you need to have access to the device to get the codes from the device. It's something that should have been setup before losing the phone. Correct me if I'm wrong. You may be able to contact authy support, they were able to merge two of my authy accounts together when I had the same thing happen to me.

Oh thanks a lot for the tip! Will be trying this.

**Lord Maul\_temp** - January 15, 2017, 3:49 pm

(Jan 15, 2017 04:44 PM)- Sam - Wrote: [\[CITE\]](#) Everyday people make this exact thread. You really think Omni gives a shit if you can't manage to look after your own account? I mean if I was admin, this would do my head in having to babysit every member who loses their credentials and codes. You don't grow a successful business not giving a shit about your customers.

**SoulZeh** - January 15, 2017, 3:53 pm

(Jan 15, 2017 04:49 PM)Lord Maul\_temp Wrote: [\[CITE\]](#) You don't grow a successful business not giving a shit about your customers.

He's growing a successful business, it's you that has ownership of your own account, if you fail to keep track of that, then it's your own fault.

**Armada** - January 15, 2017, 3:59 pm

(Jan 15, 2017 04:49 PM)Lord Maul\_temp Wrote: [\[CITE\]](#) You don't grow a successful business not giving a shit about your customers.

The sites like 10 years established now, I would say its pretty grown already. lol

(Jan 15, 2017 04:53 PM)SoulZeh Wrote: [\[CITE\]](#) He's growing a successful business, it's you that has ownership of your own account, if you fail to keep track of that, then it's your own fault.

^ Case and point.

Omni does not give all of us members the warnings to backup and WRITE our codes down for the health and benefit of himself.

**LastSession** - January 15, 2017, 4:01 pm

It would be really sad if this user loses his account. I know that this is 100% up to Omni but I remember that you once helped me out. Good luck on getting it recovered

**Lord Maul\_temp** - January 15, 2017, 4:31 pm

(Jan 15, 2017 04:59 PM)Armada Wrote: [\[CITE\]](#) The sites like 10 years established now, I would say its pretty grown already. lol

^ Case and point.

Omni does not give all of us members the warnings to backup and WRITE our codes down for the health and benefit of himself.

You misunderstood. Sam said he doesn't give a shit and I was stating that he does otherwise HF wouldn't have been successful.

**Armada** - January 15, 2017, 4:33 pm

(Jan 15, 2017 05:31 PM)Lord Maul\_temp Wrote: [\[CITE\]](#) You misunderstood. Sam said he doesn't give a shit and I was stating that he does otherwise HF wouldn't have been successful.

Not that I am interested in an argument, but I believe you misunderstood Sam.

Omni does not care enough to unlock peoples accounts at this point as there are some 2 million registered members and I personally if I were in his shoes would not want to be babysitting every member who cant write shit down, especially after being told to do so numerous times.

It is time consuming and draws away from real site work.

**SoulZeh** - January 15, 2017, 4:34 pm

(Jan 15, 2017 05:31 PM)Lord Maul\_temp Wrote: [\[CITE\]](#) You misunderstood. Sam said he doesn't give a shit and I was stating that he does otherwise HF wouldn't have been successful. Yea I know, but you're entitled to your own account, the first couple of months if you forget your auth code, then yea, but it's been months since Omni released it now on the site... I can put money on it, if this keeps happening he's honestly gonna disable it.

**VirtualFrost** - January 15, 2017, 4:38 pm

(Jan 15, 2017 05:34 PM)SoulZeh Wrote: [\[CITE\]](#) Yea I know, but you're entitled to your own account, the first couple of months if you forget your auth code, then yea, but it's been months since Omni

released it now on the site... I can put money on it, if this keeps happening he's honestly gonna disable it.

IMO I believe he would just stop helping altogether and make it if you lose access then that's too bad. It would be cool to know the stats of how many accounts may have been saved from people having 2FA enabled.

**Omniscient** - *January 15, 2017, 5:39 pm*

Matched IP. Gauth disabled.