

Forum:[Hack Forums](#)

Thread: [Downtime](#)

Omniscient - February 19, 2017, 7:57 pm

Seems like some updates are acting up on the server. We were offline about 45 minutes just now. Working to resolve this permanently but we may go down a bit over the next 24 hours as I troubleshoot what's happening.

Basically a few services were updated and one of them isn't happy. A configuration will need to be changed to fix it. Just gotta figure out which one. I'm tuning sysctl now to see if I can resolve this but stuff like this usually doesn't get fixed immediately, or maybe it does.

It's either NGINX or our PHP CGI that's crapping out with the connections. I'll figure it out. Just don't panic if we go offline. These aren't attacks or any drama. Just regular server crap.

Thanks everyone,
Admin Omni, da dude who works all the time.

J. McCarthy - February 19, 2017, 8:03 pm

Thanks for the update boss man

edit; I mean da dude who works all da time

Charger - February 19, 2017, 8:03 pm

Hopefully you can figure it out. Is it related to the past few days?

ama - February 19, 2017, 8:05 pm

You've got it Omni, know ya do

Grizzlies - February 19, 2017, 8:06 pm

Thanks admin dude for the info

Kashira - February 19, 2017, 8:06 pm

Thanks for informing us Omni, thought for a second something bad was happening.

Riggs - February 19, 2017, 8:07 pm

(Feb 19, 2017 08:57 PM)Omniscient Wrote: [CITE](#) stuff like this usually doesn't get fixed immediately, or maybe it does.

Will use this line next time I'm at work and my boss asks me why I'm taking so long to meet his standard of expectation.

The GRim - February 19, 2017, 8:07 pm

Hats off to you for doing a good job at this.

Arrogance - February 19, 2017, 8:12 pm

you have been visited by mr Admin Omni

good health and happiness will come to you
but only if you comment

'thank mr dude who works all the time'

fapninja - February 19, 2017, 8:13 pm

Dark times have fallen upon us, and I'm just hoping I can weather the storm.

Reddit is looking friendlier and friendlier by the minute.

Hug me bros. ?

FilmGuy - February 19, 2017, 8:13 pm

(Feb 19, 2017 09:12 PM)Arrogance Wrote: [\[CITE\]](#) you have been visited by mr Admin Omni

good health and happiness will come to you
but only if you comment
'thank mr dude who works all the time'
I need that happiness so here goes nothing

thank mr dude who works all the time

Mr.Peanut - February 19, 2017, 8:14 pm

Always working hard running this site.. Thanks for the update, hopefully there won't be anymore downtime.

#Skyline - February 19, 2017, 8:15 pm

(Feb 19, 2017 08:57 PM)Omniscient Wrote: [\[CITE\]](#) Admin Omni, da dude who works all the time.
You need an alcoholic beverage, or maybe 12.

All the best fixing the server issues.

Dragnite - February 19, 2017, 8:22 pm

(Feb 19, 2017 09:12 PM)Arrogance Wrote: [\[CITE\]](#) you have been visited by mr Admin Omni

good health and happiness will come to you
but only if you comment
'thank mr dude who works all the time'
thank mr dude who works all the time

Thanks for the update.

(Feb 19, 2017 09:13 PM)fapninja Wrote: [\[CITE\]](#) Dark times have fallen upon us, and I'm just hoping I can weather the storm.

Reddit is looking friendlier and friendlier by the minute.

Hug me bros. ?

There's a thing called outside, has some pretty nice graphics and stuff, you may enjoy it.

fapninja - February 19, 2017, 8:29 pm

(Feb 19, 2017 09:22 PM)Dragnite Wrote: [\[CITE\]](#) There's a thing called outside, has some pretty nice graphics and stuff, you may enjoy it.
I'm not falling for that trick again. Nice try tho.

Regan - February 19, 2017, 8:41 pm

Cheers for the update Omni :)

Mi2414 - February 19, 2017, 9:03 pm

Thanks for being a dedicated admin as always, much appreciated Omni!

Omniscient - February 19, 2017, 10:15 pm

Quote: You need an alcoholic beverage, or maybe 12.

Was out at the bar enjoying one with a cigar when the offline alerts starting to hit. Had to end my relaxation time to come fix this. Oh well.

#Skyline - February 19, 2017, 10:50 pm

(Feb 19, 2017 11:15 PM)Omniscient Wrote: [\[CITE\]](#) Was out at the bar enjoying one with a cigar when the offline alerts starting to hit. Had to end my relaxation time to come fix this. Oh well. Once the issue is resolved, get back to the bar or your beer will get warm. Warm beer is the worst.

b?xxy - February 19, 2017, 10:54 pm

I swear to God Omni, HF always goes down at the worst times lmao.

morph - February 20, 2017, 12:48 am

thank mr dude who works all the time.

Mr. Robot - February 20, 2017, 12:51 am

I feel like someone needs to code Omni an app for his device or create a custom smart watch that pings HF or tries to access it and will alert him during down time.

Ah well thanks for letting us know what's happening - it's great to keep track and gives the twitter a reason to be used :D We all appreciate what you do to keep this forum running.

FamousHater - February 20, 2017, 12:56 am

(Feb 20, 2017 01:51 AM)Mr. Robot Wrote: [\[CITE\]](#) I feel like someone needs to code Omni an app for his device or create a custom smart watch that pings HF or tries to access it and will alert him during down time.

Ah well thanks for letting us know what's happening - it's great to keep track and gives the twitter a reason to be used :D We all appreciate what you do to keep this forum running. lmao omni is not gonna download or use an app on his phone that a HF kid made. too dam risky

Evanescence - February 20, 2017, 12:56 am

Yeah, the dude that works all the time. I woke up at around 3AM and we were down. This thread was created at 9AM, guess we had multiple downtimes.

LastSession - February 20, 2017, 12:59 am

thanks mr dude who works all the time..!

Mr. Robot - February 20, 2017, 2:18 am

(Feb 20, 2017 01:56 AM)FamousHater Wrote: [\[CITE\]](#) lmao omni is not gonna download or use an app on his phone that a HF kid made. too dam risky

Haha yeah depends I guess but just the thought of it - like some superhero getting an alert :D

Bluffer - February 20, 2017, 2:24 am

(Feb 20, 2017 01:51 AM)Mr. Robot Wrote: [\[CITE\]](#) I feel like someone needs to code Omni an app for his device or create a custom smart watch that pings HF or tries to access it and will alert him during

down time.

Ah well thanks for letting us know what's happening - it's great to keep track and gives the twitter a reason to be used :D We all appreciate what you do to keep this forum running.

He has downtime alerts

(Feb 19, 2017 11:15 PM)Omniscient Wrote: [\[CITE\]](#) Was out at the bar enjoying one with a cigar when the offline alerts starting to hit. Had to end my relaxation time to come fix this. Oh well.

Mr. Robot - February 20, 2017, 2:28 am

(Feb 20, 2017 03:24 AM)?luffer Wrote: [\[CITE\]](#) He has downtime alerts

Which is why I commented what I did. It's not like a panic alarm *I would imagine, but I was referencing having one.

FamousHater - February 20, 2017, 2:29 am

(Feb 20, 2017 03:18 AM)Mr. Robot Wrote: [\[CITE\]](#) Haha yeah depends I guess but just the thought of it - like some superhero getting an alert :D
your welcome krebs

Hydraxus - February 20, 2017, 2:32 am

Thanks for the updates Omniscient.

MightyOne - February 20, 2017, 2:33 am

Your a savage omni ! thanks for working so hard on that downtime problems <3

Dar?k - February 20, 2017, 5:09 am

Thanks for letting us know about the issue.

Patzan - February 20, 2017, 5:53 am

Thanks for the update, good luck fixing it.

RiceFungus - February 20, 2017, 6:42 am

Thanks for letting us know, and good luck fixing this

Omniscient - February 20, 2017, 7:42 am

Quote:I feel like someone needs to code Omni an app for his device or create a custom smart watch that pings HF or tries to access it and will alert him during down time.

You don't think I coded that years ago?

Lovely? - February 20, 2017, 7:48 am

(Feb 20, 2017 08:42 AM)Omniscient Wrote: [\[CITE\]](#) You don't think I coded that years ago?

Would be suprised if you didn't have something like that.

F?cgle?? - February 20, 2017, 7:55 am

(Feb 20, 2017 08:42 AM)Omniscient Wrote: [\[CITE\]](#) You don't think I coded that years ago?

"TO THE INVISIBLE BOAT MOBILE"

[Video: <https://vimeo.com/204901831>]

Anubis - February 20, 2017, 12:29 pm

This took so long it made me sad.

Omniscient - February 20, 2017, 1:41 pm

Still working on this. Looks like Apache isn't correctly closing the listen sockets. Still tuning sysctl.

Had to do a reboot to clear the queue.

DevNet - February 20, 2017, 1:53 pm

I truly hope that you're using FastCGI by now Omni.
That said, thanks for the update.

Hostrei - February 20, 2017, 2:31 pm

You have a very nice and informative community. Thank you for the announcement.

Omniscient - February 20, 2017, 7:40 pm

Grrr...seems the issue isn't resolved. Could be Apache update is unstable and that it's crashing. Still trying to work it out. Sorry we were again offline. Trying to stay on top of this.

Motusora - February 20, 2017, 7:41 pm

(Feb 20, 2017 08:40 PM)Omniscient Wrote: [\[CITE\]](#) Grrr...seems the issue isn't resolved. Could be Apache update is unstable and that it's crashing. Still trying to work it out. Sorry we were again offline. Trying to stay on top of this.
yeah.. i just keep refreshing until it's okay now .. haha

Charger - February 20, 2017, 7:42 pm

(Feb 20, 2017 08:40 PM)Omniscient Wrote: [\[CITE\]](#) Grrr...seems the issue isn't resolved. Could be Apache update is unstable and that it's crashing. Still trying to work it out. Sorry we were again offline. Trying to stay on top of this.
Keep trying, you'll eventually figure it out ??.

Condoms - February 20, 2017, 11:19 pm

HF has started going down at times, getting the page offline a few times this hour.

Nmpro - February 20, 2017, 11:32 pm

Thanks for keeping us updated Omni

Omniscient - February 20, 2017, 11:41 pm

Found the bug.

https://bz.apache.org/bugzilla/show_bug.cgi?id=53555

Apache isn't closing the threads in mpm_event_module properly.

Hoping I can get this resolved so that I don't have to babysit the server.

Prepper - February 20, 2017, 11:44 pm

(Feb 21, 2017 12:41 AM)Omniscient Wrote: [\[CITE\]](#) Found the bug.

https://bz.apache.org/bugzilla/show_bug.cgi?id=53555

Apache isn't closing the threads in mpm_event_module properly.

Hoping I can get this resolved so that I don't have to babysit the server.

Must be having fun the past few days with these server problems. I was wondering why HF kept loading slow or giving bad gateway errors like every 15-25 mins.

Omniscient - February 22, 2017, 5:07 pm

Okay, I'm changing our Apache module from Event to Worker. For some reason Event doesn't

close the old connections properly and eventually it locks up because of it. I think this is going to fix the issue permanently. Let's hope so. I'm tired of having to stop what I'm doing to deal with this.

Sorry again for the last hour of downtime. :(

ama - February 22, 2017, 5:09 pm

(Feb 22, 2017 06:07 PM)Omniscient Wrote: [\[CITE\]](#) Okay, I'm changing our Apache module from Event to Worker. For some reason Event doesn't close the old connections properly and eventually it locks up because of it. I think this is going to fix the issue permanently. Let's hope so. I'm tired of having to stop what I'm doing to deal with this.

Sorry again for the last hour of downtime. :(
It's fine man.

Hopefully you get it fixed permanently so you don't have to worry about it anymore.

Hydraxus - February 22, 2017, 5:09 pm

(Feb 22, 2017 06:07 PM)Omniscient Wrote: [\[CITE\]](#) Okay, I'm changing our Apache module from Event to Worker. For some reason Event doesn't close the old connections properly and eventually it locks up because of it. I think this is going to fix the issue permanently. Let's hope so. I'm tired of having to stop what I'm doing to deal with this.

Sorry again for the last hour of downtime. :(

There's no reason to be sorry, I'm sure I along with the majority of HackForums can understand the effort you put in fixing these problems. Small downtimes like this is nothing. Cheers.

Regulus - February 22, 2017, 5:11 pm

(Feb 22, 2017 06:07 PM)Omniscient Wrote: [\[CITE\]](#) Okay, I'm changing our Apache module from Event to Worker. For some reason Event doesn't close the old connections properly and eventually it locks up because of it. I think this is going to fix the issue permanently. Let's hope so. I'm tired of having to stop what I'm doing to deal with this.

Sorry again for the last hour of downtime. :(

Really appreciate what you're doing and the hard work you put down making this forum work.
Thanks buddy!

Omniscient - February 22, 2017, 5:22 pm

I think we were Worker MPM and the latest update set us to Even MPM. Seems to be a bug with it and sadly FreeBSD support is a bit less than Linux (CentOS/Debian).

Just sucks that all I did was update to latest versions and everything falls apart. :(

I can't even imagine the hell I'm going to deal with trying to update MyBB to 1.8.

? THEIN\$PIREDONE - February 22, 2017, 5:23 pm

Maybe this had something to do with this? Or nah..?

<https://hackforums.net/showthread.php?tid=5558076>

Nerdi - February 22, 2017, 5:27 pm

It's a big site that requires big efforts!

Nobody should be blaming you for this, thank you for taking care of it swiftly!

Cimex - February 22, 2017, 5:47 pm

You got this Omni, I am sure we can all be patient, don't stress about it too much, take your time, and thank you for all the hard work.

Anubis - February 22, 2017, 5:49 pm

(Feb 22, 2017 06:47 PM)Cimex Wrote: [\[CITE\]](#) You got this Omni, I am sure we can all be patient, don't stress about it too much, take your time, and thank you for all the hard work.

Wow that asslick was so huge I felt it on my ass too. ?

Cimex - February 22, 2017, 5:52 pm

(Feb 22, 2017 06:49 PM)Anubis™ Wrote: [\[CITE\]](#) Wow that asslick was so huge I felt it on my ass too. ?

Are you really that ignorant? I'd say the same to anyone who was doing something that requires a lot of work.

Anubis - February 22, 2017, 6:06 pm

(Feb 22, 2017 06:52 PM)Cimex Wrote: [\[CITE\]](#) Are you really that ignorant? I'd say the same to anyone who was doing something that requires a lot of work.

Shit. Sorry. I just told you what I felt. Nowadays a person is not even able to share feels without being judged.

Sir - February 22, 2017, 6:57 pm

At least the site isn't having downtime like it was 2-3 years back.

Where the site seemed to be down almost everyday for like 5 months.

GJ with the uptime.

Anubis - February 23, 2017, 2:43 am

(Feb 22, 2017 07:57 PM)Starstruck Wrote: [\[CITE\]](#) At least the site isn't having downtime like it was 2-3 years back.

Where the site seemed to be down almost everyday for like 5 months.

I don't remember such downtimes at all.

Sir - February 23, 2017, 4:40 am

(Feb 23, 2017 03:43 AM)Anubis™ Wrote: [\[CITE\]](#) I don't remember such downtimes at all.

You don't remember the dead asf summers? O.o

There were times where it was down for extended periods of time each day for a while. This is like, back in 2011-2012ish I think.

Anubis - February 23, 2017, 5:25 am

(Feb 23, 2017 05:40 AM)Starstruck Wrote: [\[CITE\]](#) You don't remember the dead asf summers? O.o
There were times where it was down for extended periods of time each day for a while. This is like, back in 2011-2012ish I think.

Yeah I do remember that. Wish that never happens again.

I misunderstood you, I thought you were saying HF wasn't online for few months at some point ?

Spouse - February 23, 2017, 5:41 am

Was it just me or was this down for atleast like 30 minutes not to long ago maybe like a hour or two ago D : I felt so lost when I couldn't access HF haha.

Anubis - February 23, 2017, 6:03 am

(Feb 23, 2017 06:41 AM)Spouse Wrote: [\[CITE\]](#) Was it just me or was this down for atleast like 30 minutes not to long ago maybe like a hour or two ago D : I felt so lost when I couldn't access HF

haha.

Yeah mate. Same.

You keep refreshing the page nervously, full of hope. ?

Sir - February 23, 2017, 6:18 am

(Feb 23, 2017 06:41 AM)Spouse Wrote: [\[CITE\]](#) Was it just me or was this down for atleast like 30 minutes not to long ago maybe like a hour or two ago D : I felt so lost when I couldn't access HF haha.

Must've just been you. Has been fine for me.

Sladey - February 23, 2017, 6:30 am

Have you upgraded to PHP7 yet?

Muddy - February 23, 2017, 8:22 am

Hey Omni,

My suggestion is to use the Windows Diagnostic Tool.

Thanks for working so hard on HF!

Saltpeter - February 23, 2017, 8:42 am

Thanks for the update Omni.

We appreciate all the metaphorical blood, sweat and tears you put into hf.

J?son - February 23, 2017, 8:43 am

(Feb 23, 2017 09:22 AM)Muddy Wrote: [\[CITE\]](#) Hey Omni,

My suggestion is to use the Windows Diagnostic Tool.

Thanks for working so hard on HF!

pretty sure Omniscient uses BSD for his servers

Steve - February 23, 2017, 10:15 am

(Feb 23, 2017 09:42 AM)Aerodactyl Wrote: [\[CITE\]](#) Thanks for the update Omni.

We appreciate all the metaphorical blood, sweat and tears you put into hf.

Over the course of 10 years there's a chance that he may have literally put one or more of this into his upkeep of HF.

Omniscient - February 28, 2017, 1:52 pm

I finally fixed this yesterday. All appears well again. Had to really tear apart the configuration and make adjustments constantly until I found the right blend.

The good news is that we're not only stable but much more efficient. Apache is running smoother than it's ever run before. Users likely won't see any real effect but the best part is that I can get back to what I was doing last week.

Thanks.

M?xim - February 28, 2017, 1:56 pm

(Feb 28, 2017 02:52 PM)Omniscient Wrote: [\[CITE\]](#) I finally fixed this yesterday. All appears well again.

Ay good job and glad that you can finally move on from that lol.

liam270591 - February 28, 2017, 1:59 pm

(Feb 23, 2017 09:22 AM)Muddy Wrote: [\[CITE\]](#) Hey Omni,

My suggestion is to use the Windows Diagnostic Tool.

Thanks for working so hard on HF!

You are advising OMNI on how to manage his server[s] Man I laughed so hard I had to change my pants.

Patzan - February 28, 2017, 2:01 pm

(Feb 28, 2017 02:52 PM)Omniscient Wrote: [\[CITE\]](#) I finally fixed this yesterday. All appears well again. Had to really tear apart the configuration and make adjustments constantly until I found the right blend.

The good news is that we're not only stable but much more efficient. Apache is running smoother than it's ever run before. Users likely won't see any real effect but the best part is that I can get back to what I was doing last week.

Thanks.

That's very good news, it was worth the hours of downtimes.

M?xim - February 28, 2017, 2:26 pm

(Feb 28, 2017 03:04 PM)xadamxk Wrote: [\[CITE\]](#) Automated sticky system in 5....

I wonder how a system such as that would work. I bet it would require the thread to be reviewed and then approved by a staff or omni before the thread gets stickied. Otherwise you would be able to sticky any thread anywhere.

So semi-automatic.

Mr. WAVES - February 28, 2017, 3:34 pm

(Feb 28, 2017 03:26 PM)M?xim Wrote: [\[CITE\]](#) I wonder how a system such as that would work. I bet it would require the thread to be reviewed and then approved by a staff or omni before the thread gets stickied. Otherwise you would be able to sticky any thread anywhere.

So semi-automatic.Nope.

You pay with BTC so if you don't follow the rules you lose your money and Omni can sell the spot again.

Double he's BTC thanks to those who don't follow the rules.

KFC Watermelon - February 28, 2017, 3:35 pm

(Feb 28, 2017 03:26 PM)M?xim Wrote: [\[CITE\]](#) I wonder how a system such as that would work. I bet it would require the thread to be reviewed and then approved by a staff or omni before the thread gets stickied. Otherwise you would be able to sticky any thread anywhere.

So semi-automatic.

Or maybe it will check to make sure you are the thread creator?

Charger - February 28, 2017, 3:57 pm

(Feb 28, 2017 04:35 PM)KFC Watermelon Wrote: [\[CITE\]](#) Or maybe it will check to make sure you are the thread creator?

I'm sure it'll have the same checks that the sales tag thing does.

M?xim - February 28, 2017, 4:01 pm

(Feb 28, 2017 04:35 PM)KFC Watermelon Wrote: [\[CITE\]](#) Or maybe it will check to make sure you are the thread creator?

(Feb 28, 2017 04:57 PM)Charger Wrote: [\[CITE\]](#) I'm sure it'll have the same checks that the sales tag thing does.

My bad, was refering to the content of the thread. Like having a thread with cats stickied in the Keyloggers section might not be great.

Sorry, lead this thread off-topic.

Hopsin - February 28, 2017, 10:59 pm

(Feb 28, 2017 02:52 PM)Omniscient Wrote: [\[CITE\]](#) I finally fixed this yesterday. All appears well again. Had to really tear apart the configuration and make adjustments constantly until I found the right blend.

The good news is that we're not only stable but much more efficient. Apache is running smoother than it's ever run before. Users likely won't see any real effect but the best part is that I can get back to what I was doing last week.

Thanks.

There was some kind of bandwidth/connection error for many months and I had to complete captcha every single time to continue using HF, I don't know if its relative to the downtime but so far it doesn't show anymore (Yet?). Have a nice day!

Slightly. - February 28, 2017, 11:01 pm

Thank mr dude who works all the time ?