

Forum:[Hack Forums](#)

Thread: [Gauth Purge](#)

Omniscient - March 18, 2017, 11:24 am

I think I'm going to purge all Gauth codes. It's just too many accounts lost at this point and it's very frustrating. It's thousands of accounts of members who seemingly don't understand they can backup their secret key or they can use Authy and enable backups. I keep making adjustments but they don't work if someone did their Gauth setup a year ago.

I closed thousands of inactive accounts and before I do that again I want to make sure members have a chance to login and properly set and backup their Gauth secret keys.

I'm going to do this today.

1. Review Gauth procedures and make template changes for better education.
2. Reset/Delete all current Gauth codes.
3. Email all upgraded members who have access to the Gauth feature that they can access their account and are able to backup their key.
4. Enact a policy that no accounts will be recovered anymore.

Anyone have any thoughts on this as I proceed?

NurSpec - March 18, 2017, 11:25 am

Personally I feel as though it's their own fault. Members don't value their accounts until they've lost them it seems.

Riggs - March 18, 2017, 11:29 am

Same suggestion I made before. Maybe consider offering a pay-to-reinstate service? If someone loses their Gauth and you're satisfied they're the account owner, offer a fixed \$50 fee for you to reinstate their account.

For a lot of negligent members it's worth the \$50 rather than losing their account. Thoughts?

occupi - March 18, 2017, 11:30 am

I deal with 2FA issues every day (people not understanding how important it is to backup your recovery keys, don't wipe your device without thinking about 2FA, etc) and honestly... everyone seems to be terrible with it. :(

Elitas - March 18, 2017, 11:31 am

(Mar 18, 2017 11:29 AM)Riggs Wrote: [\[CITE\]](#) Same suggestion I made before. Maybe consider offering a pay-to-reinstate service? If someone loses their Gauth and you're satisfied they're the account owner, offer a fixed \$50 fee for you to reinstate their account.

For a lot of negligent members it's worth the \$50 rather than losing their account. Thoughts?

I think \$20 is a fair fee to reinstate an account, but the account must not be logged in for a certain period for this to happen (to keep user's safe).

M?xim - March 18, 2017, 11:33 am

Sounds like a smart plan, hopefully it turns out well.

Omniscient - March 18, 2017, 11:39 am

Quote:Same suggestion I made before. Maybe consider offering a pay-to-reinstate service? If someone loses their Gauth and you're satisfied they're the account owner, offer a fixed \$50 fee for you to reinstate their account.

For a lot of negligent members it's worth the \$50 rather than losing their account. Thoughts? I really don't want to do that. I suppose I can consider it. Probably better than telling people there is no recovery at all. I may tier the cost based on their account upgrade. I'll have to think about it.

I'm already writing up the email blast I plan to send today.

Donald Trump Jr. - March 18, 2017, 11:42 am

(Mar 18, 2017 11:29 AM)Riggs Wrote: [\[CITE\]](#) Same suggestion I made before. Maybe consider offering a pay-to-reinstate service? If someone loses their Gauth and you're satisfied they're the account owner, offer a fixed \$50 fee for you to reinstate their account.

For a lot of negligent members it's worth the \$50 rather than losing their account. Thoughts? This is a really good idea, I know I'd personally pay \$100s to recover my hf account.

ShennagigansDN - March 18, 2017, 11:45 am

Is this going to affect how we use the GAUTH? I just disabled mine for the time being until this is all sorted out. I don't want to get locked out because something goes bad with this...

2073436 - March 18, 2017, 11:45 am

Sounds like a really good idea. Good luck.

Mi2414 - March 18, 2017, 11:49 am

Just made sure mine was backed-up, Thanks for letting me know about this.

M?xim - March 18, 2017, 11:50 am

Would be cool if you would be able to boycott Gauth and just allow Authy, considering:

Quote:or they can use Authy and enable backups.

Phire - March 18, 2017, 11:53 am

(Mar 18, 2017 11:39 AM)Omniscient Wrote: [\[CITE\]](#) I really don't want to do that. I suppose I can consider it. Probably better than telling people there is no recovery at all. I may tier the cost based on their account upgrade. I'll have to think about it.

I'm already writing up the email blast I plan to send today.
I really like this idea. If someone chooses not to value their account then a fee would be a good way to make them value it - plus some more income. Might be quite a labourious task however.

Omniscient - March 18, 2017, 12:00 pm

Quote:Is this going to affect how we use the GAUTH? I just disabled mine for the time being until this is all sorted out. I don't want to get locked out because something goes bad with this...
It will be fine. I think I know how to make adjustments to my own plugins. All Trust Scan pages will of course will show a new Gauth.

Quote:Would be cool if you would be able to boycott Gauth and just allow Authy, considering:
The Gauth page gives Authy as the recommended application. Realistically if you view the Gauth page I think it's clear as it is. Everyone may as well disable it for now because in fact I'm going to do it today anyways.

<https://hackforums.net/gauth.php>

Any comments about the Gauth page instructions for backup and use of Authy? I think it's pretty clear. I added a clickable link which gives you a popup. Really not sure what else I can change.

TRAUMA - March 18, 2017, 12:05 pm

(Mar 18, 2017 12:00 PM)Omniscient Wrote: [\[CITE\]](#) <https://hackforums.net/gauth.php>

Any comments about the Gauth page instructions for backup and use of Authy? I think it's pretty clear. I added a clickable link which gives you a popup. Really not sure what else I can change.

Nope, it's just like the trust scan feature.

People don't care until something happens to them. If they want to learn they hard way, they can.

Everything on there is clear to understand.

Charger - March 18, 2017, 12:05 pm

I like the fee idea. You should also put like do not use google Authenticator.

Charlemagne - March 18, 2017, 12:07 pm

I don't understand how people lose their accounts. It is very hard to with Gauth.

Charger - March 18, 2017, 12:08 pm

(Mar 18, 2017 12:07 PM)Charlemagne Wrote: [\[CITE\]](#) I don't understand how people lose their accounts. It is very hard to with Gauth.

The only way is if you do not back up your key.

There is no other way to fuck it up other than not backing up your key.

SIM-1166170 - March 18, 2017, 12:10 pm

"!!! VERY IMPORTANT YOU BACKUP YOUR KEY !!!!

!!! VERY IMPORTANT YOU BACKUP YOUR KEY !!!!

!!! VERY IMPORTANT YOU BACKUP YOUR KEY !!!!"

Should be clear enough, if thy still don't it's their own loss.

I wouldn't recover them after this, and auto close accounts of people who create new accounts/email asking for a reset.

M?xim - March 18, 2017, 12:10 pm

(Mar 18, 2017 12:00 PM)Omniscient Wrote: [\[CITE\]](#) Really not sure what else I can change.

You know that green label you get on every page when you don't have 2FA enabled, maybe something could be done there? Other than that, you have made it pretty clear.

At this point, it is like that guy above said, it is like the TS feature.

Cammy - March 18, 2017, 12:11 pm

(Mar 18, 2017 12:10 PM)M?xim Wrote: [\[CITE\]](#) You know that green label you get on every page when you don't have 2FA enabled, maybe something could be done there? Other than that, you have made it pretty clear.

At this point, it is like that guy above said, it is like the TS feature.

Would be nice if you saw that notification everywhere instead of just the User CP

Indecisive enough - March 18, 2017, 12:14 pm

Charge a hefty amount like 100\$ for account recovery.

Voxfames - March 18, 2017, 12:18 pm

Make another step to the activation processes. So the first screen says activate authy here is your secret key. Then it verifies the 2fa. Then the last step asks you to input your secret key. If they dont back it up then they will have no way to type it in at this point.

?Synapse - March 18, 2017, 12:23 pm

(Mar 18, 2017 12:18 PM)Voxfames Wrote: [\[CITE\]](#) Make another step to the activation processes. So the first screen says activate authy here is your secret key. Then it verifies the 2fa. Then the last step asks you to input your secret key. If they dont back it up then they will have no way to type it in at this point.

That's a pretty good implementation tbh. It'll help verify if they've actually backed it up, that's for sure.

tuNNelZ - March 18, 2017, 12:26 pm

Honestly no, its good like the way it is. Its peoples fault that dont keep their account secure, its not like youve done it.

If you lose 100 dollars and come on hackforums and blame people here. thats not how it works you gotta be careful with your security. And honestly its too much work for you Omni, with all the shit your dealing with right now.

Patzan - March 18, 2017, 12:26 pm

(Mar 18, 2017 12:18 PM)Voxfames Wrote: [\[CITE\]](#) Make another step to the activation processes. So the first screen says activate authy here is your secret key. Then it verifies the 2fa. Then the last step asks you to input your secret key. If they dont back it up then they will have no way to type it in at this point.

That's a good idea.

I never had any problem with Authy and I saved my backup key when I actived Gauth at first. I don't think you should stop recover account because members may have some kind of issue sometimes.

Omniscient - March 18, 2017, 12:39 pm

(Mar 18, 2017 12:18 PM)Voxfames Wrote: [\[CITE\]](#) Make another step to the activation processes. So the first screen says activate authy here is your secret key. Then it verifies the 2fa. Then the last step asks you to input your secret key. If they dont back it up then they will have no way to type it in at this point.

I may do that. I know some sites and apps force that type of requirement. I run across it when setting up crypto wallets.

Confound - March 18, 2017, 12:40 pm

I think a recovering fee may be a great idea, even though it may be a pain. I think a recovery fee based on account upgrade is even better. The idea of never ever being able to recover a lost account scares me a little :p

Sta?d - March 18, 2017, 12:41 pm

(Mar 18, 2017 12:39 PM)Omniscient Wrote: [\[CITE\]](#) I may do that. I know some sites and apps force that type of requirement. I run across it when setting up crypto wallets.

You could automatically email the secret to the user upon activation.

Cryptic™ - March 18, 2017, 12:41 pm

Introduce a recovery fee for upgraded members.

\$15 per recovery is fair

Stashyy - March 18, 2017, 12:42 pm

(Mar 18, 2017 11:29 AM)Riggs Wrote: [\[CITE\]](#) Same suggestion I made before. Maybe consider offering a pay-to-reinstate service? If someone loses their Gauth and you're satisfied they're the account owner, offer a fixed \$50 fee for you to reinstate their account.

For a lot of negligent members it's worth the \$50 rather than losing their account. Thoughts? \$50 is a bit too much I would say like \$30.

But yeah this is a good idea. Good thing omni is probably going to consider it.

Views - March 18, 2017, 12:54 pm

It's nice to see accounts not being recovered anymore honestly theirs really no valid reason for losing your account as long as you have 2FA on it's impossible to get "Hacked" from what I understand.

Thanks for the updates on the 2FA though I seen mine disabled and I thought I was getting hacked ?

Roytoy - March 18, 2017, 12:55 pm

Damn it scared the shit outta me when it said mine was changed.

Vittorio - March 18, 2017, 12:55 pm

(Mar 18, 2017 12:54 PM)Views Wrote: [\[CITE\]](#) It's nice to see accounts not being recovered anymore honestly theirs really no valid reason for losing your account as long as you have 2FA on it's impossible to get "Hacked" from what I understand.

Thanks for the updates on the 2FA though I seen mine disabled and I thought I was getting hacked ?

I'm thinking he's talking more of the sense of individuals losing access to their gauth key and not being able to retrieve it.

Charger - March 18, 2017, 12:55 pm

I just set mine up again.

Hopefully people follow the page. It's pretty clear.

Deany - March 18, 2017, 12:56 pm

Had a little heart attack there for a moment

Omniscient - March 18, 2017, 12:57 pm

Quote:You could automatically email the secret to the user upon activation.

That represents a security risk if the email is compromised.

\$20 fee for recovery seems like a good starting point. I'll see where it goes from there. I can always adjust it.

Gauth Purge has occurred. I tweeted it and sent out this email blast to all upgraded members.

This was sent:

Quote:Dear {username},

You have an upgraded account at HackForums.net. We ask that you actually take the time to read this very important email.

Recently we've had issues with account recovery process. These stem from two issues.

1. Email service problems. Our email service may have blocked you due to email rejection, subscription removal, or inactive email accounts. In that case a forgotten password email may not have worked. To remedy this we've deleted all emails from the filters and reset them. In all emails from HF you should have a unsubscribe link but it also has a clear warning that by unsubscribing you will not get any emails from HF including forgotten password or reset password emails. Unsubscribing or placing HF emails into a spam folder can result in a lost account.

2. The Gauth (2-Factor Authentication) problems. For account security we added 2FA to HF and it's done a tremendous job at stopping stolen accounts. Unfortunately we have many members who don't understand how important it is to backup the secret key or to use Authy with enabled backup feature. This has resulted in the loss of access to many HF accounts. We've added better instructions to the actual Gauth page. We hope that by resetting all Gauth codes that we're giving those who lost their accounts a second chance to be more responsible. Please enable Gauth and secure your key with a backup. Instructions are on the Gauth page. If you were locked out because of Gauth, then try to login now. All Gauth codes were reset today.

HF has a policy in our [Help Docs](#) that inactive accounts are permanently closed. This is to ensure old and inactive accounts are not sold or stolen then used to scam members in the community. While some may deem the policy unfair we consider it necessary for HF security. The inactivity policy is in our [Help Docs](#) and we suggest you read it.

Going forward we hope that members show much greater responsibility when it comes to account security. We are adding a clearer policy about account recovery. Considering the effort required we've added a fee for any account recovery. Being responsible is free, being irresponsible has a price. More information will be in our [Help Docs](#).

Thank you,
Omniscient
HF Admin

Oh, if you didn't get it yet don't worry. It may take 24-48 hours for all emails to be sent.

Crystallize - March 18, 2017, 12:58 pm

(Mar 18, 2017 11:29 AM)Riggs Wrote: [\[CITE\]](#) Same suggestion I made before. Maybe consider offering a pay-to-reinstate service? If someone loses their Gauth and you're satisfied they're the account owner, offer a fixed \$50 fee for you to reinstate their account.

For a lot of negligent members it's worth the \$50 rather than losing their account. Thoughts?I like this idea

Bezo - March 18, 2017, 12:58 pm

Ah I was wondering why my 2FA on my trust scan said disabled.

Thanks for the update, thought my account was somehow compromised lol.

Orgy - March 18, 2017, 12:58 pm

(Mar 18, 2017 11:39 AM)Omniscient Wrote: [\[CITE\]](#) I really don't want to do that. I suppose I can consider it. Probably better than telling people there is no recovery at all. I may tier the cost based on their account upgrade. I'll have to think about it.

I'm already writing up the email blast I plan to send today.

Idk the way I see it this is a security forum. People should learn to fuckin read everything and back up their shit.

Orgy - March 18, 2017, 1:00 pm

(Mar 18, 2017 12:59 PM)xadamxk Wrote: [\[CITE\]](#) I nearly shat myself when I saw the 2FA alert. I figured I was somehow hacked and it got disabled. Omni, you scared me.

Re-enabling and backing up.
Me too lmao

Skrill - March 18, 2017, 1:01 pm

(Mar 18, 2017 12:59 PM)xadamxk Wrote: [\[CITE\]](#) I nearly shat myself when I saw the 2FA alert. I figured I was somehow hacked and it got disabled. Omni, you scared me.

Re-enabling and backing up.
Same lmao panicked and changed PW before looking for a post.

M?xim - March 18, 2017, 1:01 pm

Here the shitstorm comes lmao. All "2FA" threads. Omni maybe a notification would do good lol.

sonex - March 18, 2017, 1:02 pm

Had to bear with people honking at me for stoping at a green light checking why my 2FA is disabled. Thanks Omni.

WuTangClan - March 18, 2017, 1:02 pm

I don't know why but I can't enable it.

Sta?d - March 18, 2017, 1:04 pm

(Mar 18, 2017 12:57 PM)Omniscient Wrote: [\[CITE\]](#) That represents a security risk if the email is compromised.

\$20 fee for recovery seems like a good starting point. I'll see where it goes from there. I can always adjust it.

Gauth Purge has occurred. I tweeted it and sent out this email blast to all upgraded members.

This was sent:

Harder to hack into an email than a forum even if you do have the password. Basically you would be able to take advantage of all the security features the email provider offers in a way while simultaneously making it easy to recover lost gauth. (Phone verification, ip matching, security questions and all that bs is a part of major email service providers)

DoubleClickBTC - March 18, 2017, 1:04 pm

(Mar 18, 2017 01:01 PM)M?xim Wrote: [\[CITE\]](#) Here the shitstorm comes lmao. All "2FA" threads. Omni maybe a notification would do good lol.he emailed all upgraded members

(?°°)?(????) - March 18, 2017, 1:05 pm

(Mar 18, 2017 01:02 PM)WuTangClan Wrote: [\[CITE\]](#) I don't know why but I can't enable it. Try again, I just got mine to work.

Gustav - March 18, 2017, 1:05 pm

Heart dropped when I saw the notification.

Thank you for the update

Omniscient - March 18, 2017, 1:07 pm

Quote:Harder to hack into an email than a forum even if you do have the password.

Not really, just install a RAT and read their emails. A lot of stolen accounts happened because of RAT's. It's just a bad idea to show that key anywhere but on HF.

champagnpapi - March 18, 2017, 1:07 pm

Just enabled mine,thanks for the heads up Omni?

M?xim - March 18, 2017, 1:07 pm

(Mar 18, 2017 01:04 PM)Vault7 Wrote: [\[CITE\]](#) he emailed all upgraded members

Oh right. I don't use Gauth so didn't think about that. ?

DarkDragon™ - March 18, 2017, 1:10 pm

OMG omni i enabled mine like in 10 seconds i thought im hacked oh boi

SkullTraill - March 18, 2017, 1:12 pm

Re-enabled.

Fuck getting my 9 year old account closed over fucking gauth.

WuTangClan - March 18, 2017, 1:13 pm

Didn't work with Authy but have changed to Google Authenticator and it worked.

Gustav - March 18, 2017, 1:13 pm

(Mar 18, 2017 01:10 PM)DarkDragon™ Wrote: [\[CITE\]](#) OMG omni i enabled mine like in 10 seconds i thought im hacked oh boi

That was all of us man. LMAO.

Mewtwo - March 18, 2017, 1:16 pm

Wow, I was surprised when my 2FA was disabled today. I had it enabled for probably a year now and never had a problem. I wish I can use my Yubi Key to authenticate my HF.

Riggs - March 18, 2017, 1:20 pm

(Mar 18, 2017 11:39 AM)Omniscient Wrote: [\[CITE\]](#) I really don't want to do that. I suppose I can consider it. Probably better than telling people there is no recovery at all. I may tier the cost based on their account upgrade. I'll have to think about it.

I'm already writing up the email blast I plan to send today.

IMO, such an option would be in the community interest as well as your own. I imagine you could even automate the recovery payment process (similar to upgrades) and outsource the work of reviewing IP history to existing staff. At the moment, I think a lot of members might be deterred from adopting 2FA, as it naturally carries an associated risk of account loss should they ever lose their backup code.

I think having the option to pay for account recovery would offset the cost of staff time by supporting HF financially and incentivise members to adopt a better account security posture.

Just my thoughts.

Lufasu - March 18, 2017, 1:22 pm

Damn since its disabled I dont really know how to fix it its still showing me authy codes but when I try to validate its saying wrong code (the 6 members code).

Someone can help me rq with that?

zSerity - March 18, 2017, 1:23 pm

Scared me for a second lel thought my account was hecker'd

Crystallize. - March 18, 2017, 1:24 pm

(Mar 18, 2017 01:22 PM)Brusk Wrote: [\[CITE\]](#) Damn since its disabled I dont really know how to fix it its still showing me authy codes but when I try to validate its saying wrong code (the 6 members code).

Someone can help me rq with that?

Rename your oldnauthy account to something random and re add the new one.

Deany - March 18, 2017, 1:24 pm

(Mar 18, 2017 01:22 PM)Brusk Wrote: [\[CITE\]](#) Damn since its disabled I dont really know how to fix it its still showing me authy codes but when I try to validate its saying wrong code (the 6 members code).

Someone can help me rq with that?

You have to enable it again dude click the link that pops up and paste the long-ish code into your authy app

Lufasu - March 18, 2017, 1:32 pm

(Mar 18, 2017 01:24 PM)Crystallize. Wrote: [\[CITE\]](#) Rename your oldnauthy account to something random and re add the new one.

(Mar 18, 2017 01:24 PM)Japanese Wrote: [\[CITE\]](#) You have to enable it again dude click the link that pops up and paste the long-ish code into your authy app

Got it :)

Thank you very much brothers <3

J?son - March 18, 2017, 1:33 pm

tbh i use google chrome on 2 different devices and i use authenticator App

never had a problem for 2 years using gauth

God of Thunder - March 18, 2017, 1:35 pm

I got a mini heart attack when I saw that my gauth was disabled today. Lucky for me that I enabled it and stumbled upon this thread :D

SIM-82498 - March 18, 2017, 1:36 pm

Success. Your Gauth code is now activated.

Are we safe to delete our previous key off Authy?

M?xim - March 18, 2017, 1:36 pm

Wait why was my auth removed if I use Authy? Thought this was only for Gauth):

debug - March 18, 2017, 1:37 pm

(Mar 18, 2017 01:36 PM)M?xim Wrote: [\[CITE\]](#) Wait why was my auth removed if I use Authy? Thought this was only for Gauth):

GAuth is just a broad term for 2FA in this case.

J?son - March 18, 2017, 1:37 pm

(Mar 18, 2017 01:36 PM)M?xim Wrote: [\[CITE\]](#) Wait why was my auth removed if I use Authy? Thought this was only for Gauth): are you serious rn

bzr? - March 18, 2017, 1:38 pm

Thanks for the heads up. Just re-enabled mine today and backed up my key.

Lufasu - March 18, 2017, 1:38 pm

(Mar 18, 2017 01:36 PM)Dervie Wrote: [\[CITE\]](#) Success. Your Gauth code is now activated.

Are we safe to delete our previous key off Authy?

I think so.

But I didn't remove it I choose to save it idk why.

I save all my keys on evernote + took a picture of them on my phone + evernote on my GF phone and .txt file on PC and put another TXT file on a USB and using authy through chrome in case my phone gonna fucked somehow :P

M?xim - March 18, 2017, 1:38 pm

(Mar 18, 2017 01:37 PM)debug Wrote: [\[CITE\]](#) GAuth is just a broad term for 2FA in this case.

(Mar 18, 2017 01:37 PM)Jas?n Wrote: [\[CITE\]](#) are you serious rn

I thought Gauth = Google Auth.

I'll leave.

Riggs - March 18, 2017, 1:38 pm

(Mar 18, 2017 01:36 PM)M?xim Wrote: [\[CITE\]](#) Wait why was my auth removed if I use Authy? Thought this was only for Gauth): Fucking hell that made me laugh.

Prophett - March 18, 2017, 1:39 pm

I was wondering why my Gauth was disabled.

Wet Rag - March 18, 2017, 1:40 pm

(Mar 18, 2017 01:39 PM)Medd Wrote: [\[CITE\]](#) I was wondering why my Gauth was disabled. Same lol

Ravioli - March 18, 2017, 1:41 pm

I'm happy about this, been wanting to make the switch from Google Auth to Authy for a while but I didn't want people to get sketched out.

Cyaddd - March 18, 2017, 1:42 pm

I'm currently unable to activate my new code, I added the code to my Authy but when I use my Authy code on my CP it says invalid code. I tried resetting it with 000000 and it says that's invalid as well.

Am I doing something wrong here?

Jon Snow. - March 18, 2017, 1:43 pm

I just shat myself when I logged in to my account and saw that my 2FA wasn't activated. Will re-activate it rn.

DOG - March 18, 2017, 1:44 pm

(Mar 18, 2017 01:42 PM)Cyaddd Wrote: [\[CITE\]](#) I'm currently unable to activate my new code, I added

the code to my Authy but when I use my Authy code on my CP it says invalid code. I tried resetting it with 000000 and it says that's invalid as well.

Am I doing something wrong here?

Add another one section in authy with the new key

WuTangClan - March 18, 2017, 1:45 pm

(Mar 18, 2017 01:42 PM)Cyaddd Wrote: [\[CITE\]](#) I'm currently unable to activate my new code, I added the code to my Authy but when I use my Authy code on my CP it says invalid code. I tried resetting it with 000000 and it says that's invalid as well.

Am I doing something wrong here?

Scan your code with Authy and it will work.

Lufasu - March 18, 2017, 1:45 pm

(Mar 18, 2017 01:42 PM)Cyaddd Wrote: [\[CITE\]](#) I'm currently unable to activate my new code, I added the code to my Authy but when I use my Authy code on my CP it says invalid code. I tried resetting it with 000000 and it says that's invalid as well.

Am I doing something wrong here?

I just scanned the other QR code and its opened a new account for me which is really comfortable for me.

I set up backups + backup password and saved the new backup code.

Wet Rag - March 18, 2017, 1:46 pm

Re-enabled TFA was so confused haha :)

Charger - March 18, 2017, 1:47 pm

(Mar 18, 2017 01:46 PM)NaCl Wrote: [\[CITE\]](#) Re-enabled TFA was so confused haha :)

You and about 50 others.

It might have been better to have a header announcement to go with it but oh well.

Cyaddd - March 18, 2017, 1:48 pm

At work, can't anything besides my phone so can't scan it, can't reset it either to go back to the scan page as the 000000 code isn't working for me.

Lufasu - March 18, 2017, 1:49 pm

(Mar 18, 2017 01:48 PM)Cyaddd Wrote: [\[CITE\]](#) At work, can't anything besides my phone so can't scan it, can't reset it either to go back to the scan page as the 000000 code isn't working for me.

Happened to me.

Just make some random code and then click on RESET and it will do the process from the start.

Save the new backup code and it will let you scan the QR

Charger - March 18, 2017, 1:49 pm

(Mar 18, 2017 01:48 PM)Cyaddd Wrote: [\[CITE\]](#) At work, can't anything besides my phone so can't scan it, can't reset it either to go back to the scan page as the 000000 code isn't working for me.

You'll have to add the key to Authy as a new site.

Cyaddd - March 18, 2017, 1:50 pm

Got it working without the QR, thanks for the help!

Vittorio - March 18, 2017, 1:51 pm

(Mar 18, 2017 01:50 PM)Cyaddd Wrote: [\[CITE\]](#) Got it working without the QR, thanks for the help!

Yeah, don't really need the QR code you just can enter the code manually through the key they give you before the setup.

SUI-3183372 - March 18, 2017, 1:53 pm

Thought I got compromised somehow when I saw my gauth was disabled.

Wormag - March 18, 2017, 1:59 pm

It's my first time logging in few months and I'm not an active member atm but I noticed auth got reset so I got mine up and running immediately. Hopefully that'll help.

Good luck bro, thanks for working hard to keep our accounts secure.

ShennagigansDN - March 18, 2017, 2:01 pm

So should I be good to re-enable my GAUTH now?

Sadistic - March 18, 2017, 2:02 pm

Thanks big man, good idea, although it scared the ever living shit outta me

J?son - March 18, 2017, 2:02 pm

(Mar 18, 2017 02:01 PM)Sudo Mafk Wrote: [\[CITE\]](#) So should I be good to re-enable my GAUTH now?

Yes please

grady - March 18, 2017, 2:04 pm

I just noticed the notice on the PM tab, was so confused and thought I got hacked somehow.

Scared the shit out of me man.

ZuGgY - March 18, 2017, 2:04 pm

Sounds good to me. Thanks for the update.

00god - March 18, 2017, 2:07 pm

(Mar 18, 2017 02:02 PM)Sadistic Wrote: [\[CITE\]](#) Thanks big man, good idea, although it scared the ever living shit outta me

Yeah I literally shat bricks, 30 mins ago I got a call on the house phone and nobody spoke so I was just waiting for the SWAT team to break down my door next LOL.

ShennagigansDN - March 18, 2017, 2:08 pm

Thanks Omni! Always providing such high quality to the forums ?

Stoke - March 18, 2017, 2:12 pm

(Mar 18, 2017 11:29 AM)Riggs Wrote: [\[CITE\]](#) Same suggestion I made before. Maybe consider offering a pay-to-reinstate service? If someone loses their Gauth and you're satisfied they're the account owner, offer a fixed \$50 fee for you to reinstate their account.

For a lot of negligent members it's worth the \$50 rather than losing their account. Thoughts?
I like this idea a lot.

Re-enabled, easily done. Thanks for taking another step in protecting the community.

Cyber Coder - March 18, 2017, 2:20 pm

generate a unique number when someone enables it and make sure you write in red to save it on paper to be able to use it as proof of being the legitimate owner , even tho authy offers backup too , that code could be a second backup and also of fee for wasting your time should be also added

Charger - March 18, 2017, 2:21 pm

(Mar 18, 2017 02:20 PM)Cyber Coder Wrote: [\[CITE\]](#) generate a unique number when someone enables it and make sure you write in red to save it on paper to be able to use it as proof of being

the legitimate owner , even tho authy offers backup too , that code could be a second backup and also of fee for wasting your time should be also added

That's the same as the backup code.

Suspense - March 18, 2017, 2:24 pm

Glad I saw this thread before I flipped out.

Just checked my User CP and thought I'd been ratted or something.

FamousHater - March 18, 2017, 2:25 pm

would of been cool if u added a an alert to that message that said "i purged all Gauth codes" or a link to this thread so we didnt think something else happened instead.

Suspense - March 18, 2017, 2:27 pm

(Mar 18, 2017 02:25 PM)FamousHater Wrote: [\[CITE\]](#) would of been cool if u added a an alert to that message that said "i purged all Gauth codes" or a link to this thread so we didnt think something else happened instead.

I also agree with this.

Omni please do this. I freaked out when I went to my User CP.

Formant - March 18, 2017, 2:36 pm

It truly is a shame to think of all the people that have lost their account due to lost 2fa...

Regarding the account recovery policy, I think should remain the same. Why completely stop recovering accounts?

If it's too much work, why not have someone specifically work on such tasks like Factor8 used to in the past?

If there are literally thousands of requests for account recovery, and the site owner is the only person able to do the task, I think it's only fair to implement a pay-to-recover system -- not cut out the option entirely =/

Either way, I'm glad there will be an official "refresh" on how to properly use two factor authentication.

Hopefully this reset will save some people.

Thanks for the update ?

Now I just need to remember to activate gauth again when I have time...

Craze - March 18, 2017, 2:44 pm

(Mar 18, 2017 02:24 PM)Suspense Wrote: [\[CITE\]](#) Glad I saw this thread before I flipped out.

Just checked my User CP and thought I'd been ratted or something.

I looked at my PM's and seen the message that Gauth wasn't activated, thought I was hacked aswell.

This relieves me but also causes a greater inconvenience due to the careless ones ?

Bluffer - March 18, 2017, 2:58 pm

It will probably save you some time dealing with people who lose their 2fa. Nice work.

illuminati? - March 18, 2017, 3:00 pm

Was tripping like crazy when I woke up.

Orgy - March 18, 2017, 3:06 pm

(Mar 18, 2017 01:38 PM)M?xim Wrote: [\[CITE\]](#) I thought Gauth = Google Auth.

I'll leave.

oh man i just had a good chuckle

KING - March 18, 2017, 3:09 pm

I just got a mini heart attack. I thought someone successfully managed to rat me and removed 2-FA from my account until I saw this thread. Anyways, I always use Authy from day one and I don't really understand why our community members are so lazy to use Authy for their own safety and protection. It takes approximately 1-2 mins to do all set up. I'm upset because of this reset though. Because my Gauth/2FA is now in red. :/

FamousHater - March 18, 2017, 3:10 pm

(Mar 18, 2017 03:09 PM)KING Wrote: [\[CITE\]](#) I just got a mini heart attack. I thought someone successfully managed to rat me and removed 2-FA from my account until I saw this thread. Anyways, I always use Authy from day one and I don't really understand why our community members are so lazy to use Authy for their own safety and protection. It takes approximately 1-2 mins to do all set up. I'm upset because of this reset though. Because my Gauth/2FA is now in red. :/and so is everyone elses. so who cares

No?h - March 18, 2017, 3:15 pm

holy shit, had me pissing my pants for a second there. Saw gauth disabled today and was wondering what went wrong. Thanks for the update!

F16™ - March 18, 2017, 3:25 pm

almost crazy when saw gauth disable going to post thread someone already posted. i'm always using Authy ,

Steve - March 18, 2017, 3:30 pm

(Mar 18, 2017 01:38 PM)M?xim Wrote: [\[CITE\]](#) I thought Gauth = Google Auth.

I'll leave.

Lol come on dude. Nice user title ?

Daddy???????????? - March 18, 2017, 3:34 pm

(Mar 18, 2017 03:09 PM)KING Wrote: [\[CITE\]](#) I just got a mini heart attack. I thought someone successfully managed to rat me and removed 2-FA from my account until I saw this thread. Anyways, I always use Authy from day one and I don't really understand why our community members are so lazy to use Authy for their own safety and protection. It takes approximately 1-2 mins to do all set up. I'm upset because of this reset though. Because my Gauth/2FA is now in red. :/Yeah I know right, I sat there for a good second like "What the fuck" till I found this thread.

Purple Kief - March 18, 2017, 3:53 pm

Omni you scared the balls out of me.

Bl?ckhat - March 18, 2017, 3:56 pm

Holy fucking Christ I thought someone found an exploit to disable my gauth and I've been freaking out.. I just nearly posted a thread and then vacation banned myself.. lucky I saw this thread.

Fortunate - March 18, 2017, 4:08 pm

I thought that someone had access to my account somehow until I saw this thread.

M?xim - March 18, 2017, 4:14 pm

(Mar 18, 2017 03:06 PM)Orgy Wrote: [\[CITE\]](#) oh man i just had a good chuckle

(Mar 18, 2017 03:30 PM)Steve Wrote: [\[CITE\]](#) Lol come on dude. Nice user title ?

F'king kill me. Most facepalm post I've ever made. Always thought that Gauth is Google Auth.
Deeply breathes out

Prophett - March 18, 2017, 4:19 pm

(Mar 18, 2017 04:08 PM)Fortunate Wrote: [\[CITE\]](#) I thought that someone had access to my account somehow until I saw this thread.

You weren't the only one. I was checking my sent messages folder, my reputation and everything ?

Rhinoo - March 18, 2017, 4:20 pm

This scared me, thought my account had been compromised

Regulus - March 18, 2017, 4:21 pm

Thanks for this.

Just activated my authy again :)

illuminati? - March 18, 2017, 4:22 pm

(Mar 18, 2017 04:08 PM)Fortunate Wrote: [\[CITE\]](#) I thought that someone had access to my account somehow until I saw this thread.

Me too, fucking Omni is master troll.

JustAnotherRandomDude - March 18, 2017, 4:27 pm

If people can't be responsible then it's their fault. It sucks but that's how it is. I support this new policy.

(?°?°)?(????) - March 18, 2017, 4:30 pm

If I had a dollar for everybody who doesn't know how to simply search forums I could retire.

Sinq - March 18, 2017, 4:32 pm

As much as I love 2FA, I have never used it on HF until right now.

I was close to doing it with my old phone and then as soon as I went to my phone decided to just die out.

Lucky I would of been gone from here.

I use Google Auth for my things, not sure what would happen if my phone gets stolen or I misplace it.

Angel - March 18, 2017, 4:39 pm

Thanks for the update ?

F16™ - March 18, 2017, 4:42 pm

(Mar 18, 2017 04:39 PM)GuardianAngel Wrote: [\[CITE\]](#) Thanks for the update ?

<http://prntscr.com/elo6on>

?

sneezing panda - March 18, 2017, 4:51 pm

Question, what if the code just doesn't work no matter what, and the only solution is to reset it...

Truth - March 18, 2017, 4:51 pm

I believe most sites have email or phone recovery. I am unaware of any site with this type of policy so im not sure how it will go.

Me personally, I never needed to recover as I always had the 2fa app + backup

However, I know Omni time is certainly valuable so I say whatever frees up his time the most is better in the long run.

Lor?d - March 18, 2017, 4:59 pm

Holy shit wow. I just got on HF And saw my Gauth was disabled. I thought my acc was compromised.

Wow man I was legit scared asf for a minute there.

Vanderbilt - March 18, 2017, 5:02 pm

I have received no email yet. Is there a delay? I see many other users are getting emails.

Byakuya Kuchiki - March 18, 2017, 5:07 pm

I thought I got banned for a moment haha, but I do like the idea. I don't understand how someone can't download authy and then lose access to it, you should keep a pin on it so there is no possible chance for you to ever lose it and you have access to it on any phone. There really is no excuse.

minimalist - March 18, 2017, 5:11 pm

Going to have to find all of my slips of paper posted around the house and update them ?

Confound - March 18, 2017, 5:12 pm

(Mar 18, 2017 05:11 PM)Minimalist Wrote: [\[CITE\]](#) Going to have to find all of my slips of paper posted around the house and update them ?

Relatable feelings bro, haha.

Quinck - March 18, 2017, 5:13 pm

Just updated/reactivated my 2FA. This is why we can't have nice things.

Deany - March 18, 2017, 5:16 pm

(Mar 18, 2017 05:11 PM)Minimalist Wrote: [\[CITE\]](#) Going to have to find all of my slips of paper posted around the house and update them ?

Keep them in a safe like a normal person ?

minimalist - March 18, 2017, 5:18 pm

(Mar 18, 2017 05:16 PM)Japanese Wrote: [\[CITE\]](#) Keep them in a safe like a normal person ?

Imagine a kid trying to convince his mom that he should buy a safe to store his Hack Forums 2FA secret key.

(?°?°)?(???? - March 18, 2017, 5:19 pm

(Mar 18, 2017 05:18 PM)Minimalist Wrote: [\[CITE\]](#) Imagine a kid trying to convince his mom that he should buy a safe to store his Hack Forums 2FA secret key.

Tell her you need a safe for all of your dank memes.

spooky hacker - March 18, 2017, 5:19 pm

i disabled gauth before u disable it on me

Deany - March 18, 2017, 5:20 pm

(Mar 18, 2017 05:18 PM)Minimalist Wrote: [\[CITE\]](#) Imagine a kid trying to convince his mom that he should buy a safe to store his Hack Forums 2FA secret key.

HF is important though tell her you need that safe asap ?

? **PROFIT ?** - March 18, 2017, 5:21 pm

But doesn't this just leave a hole for anyone who wants to get into someone else's account? What if someone was holding onto your password just waiting for a day like this because they knew they could do nothing until gauth was shut down?

Sounds a bit risky of something to do imho.

Omniscient - March 18, 2017, 5:21 pm

Quote: Didn't work with Authy but have changed to Google Authenticator and it worked.
Then you have a time sync problem with the Authy app.

Quote: I use Google Auth for my things, not sure what would happen if my phone gets stolen or I misplace it.

Make sure your Authy account is attached to your phone number and has the backup feature enabled with a password. You can also setup Authy on a second device so that if you by chance lose one, you'll have another.

Quote: Question, what if the code just doesn't work no matter what, and the only solution is to reset it...

Then your device time is wrong and needs to be properly synced.

Quote: I believe most sites have email or phone recovery.

I don't want to store phone numbers. And email recovery defeats the purpose of 2FA. Normally very secure sites require you to have a backup code, which we do provide (the secret key). It's actually for user protection that we limit recovery methods. We place the responsibility of securing accounts on members. Everything is in place for a secured account, just don't lose your credentials. Backup options are available, we can't help if it members choose to ignore good security practices.

Kicking - March 18, 2017, 5:21 pm

I thought I got hacked before I read this tbh.

Was like "How the fuck" and then "Shit Omni is going to ban me for my 2fa being deactivated"

Corruption - March 18, 2017, 5:36 pm

Lol I just backed up my key to 10 places.

Hope I never lose access to my acc :/

Also it took me a while to reactivate Gauth idk why I kept getting wrong key.

IPIKIN - March 18, 2017, 5:37 pm

Scared me for a second when I seen my guath was disabled but then I found this thread lol

J?son - March 18, 2017, 5:41 pm

people need to stop relying on their phones for 2fa

smh

wander is a multi dwc - March 18, 2017, 5:57 pm

(Mar 18, 2017 05:41 PM)Jas?n Wrote: [\[CITE\]](#) people need to stop relying on their phones for 2fa

smh
Wait, what?

TRAUMA - March 18, 2017, 5:58 pm

(Mar 18, 2017 05:18 PM)Minimalist Wrote: [\[CITE\]](#) Imagine a kid trying to convince his mom that he should buy a safe to store his Hack Forums 2FA secret key.
Or he could just say its for drugs.. duh.

Mr.Cat - March 18, 2017, 6:06 pm

i didnt had guath enabled.. Can i do it now or omni still working on it?

M?xim - March 18, 2017, 6:13 pm

(Mar 18, 2017 06:06 PM)Mr.Cat Wrote: [\[CITE\]](#) i didnt had guath enabled.. Can i do it now or omni still working on it?
It is fine, do it.

Nuworld - March 18, 2017, 6:36 pm

As with many others here, I thought my account was compromised/Hacked today after visiting my Control panel.

I reactivated my Authy with no problems.

Though as some have said here a small fee would also work to recover accounts.

Great Job Omni.

??????????????????? **Cody** - March 18, 2017, 6:41 pm

Thank you so much Omni! I am now able to log back into my account because of this and have downloaded the Authy app. F--- Authenticator.

test - March 18, 2017, 6:45 pm

Offering a no recovery policy will probably take a lot of work off your shoulders chasing around people's accounts but I would love if there was some kind of safety net maybe for upgraded users where we could maybe get a 1-time account recovery if we misplace our authenticators? Or as stated previously in the thread - a certain cost to have your account recovered. Either way nice work, just re-added gauth to my account after seeing this.

Mr. WAVES - March 18, 2017, 6:51 pm

It may help members if they will be asked every X months about the code. If lost, "Click here to disable until you're logged in."

Vanderbilt - March 18, 2017, 7:09 pm

(Mar 18, 2017 06:45 PM)testaccountplsignore Wrote: [\[CITE\]](#) Offering a no recovery policy will probably take a lot of work off your shoulders chasing around people's accounts but I would love if there was some kind of safety net maybe for upgraded users where we could maybe get a 1-time account recovery if we misplace our authenticators? Or as stated previously in the thread - a certain cost to have your account recovered. Either way nice work, just re-added gauth to my account after seeing this.

99.9% of users that request, it is their first time asking.

Stork - March 18, 2017, 7:11 pm

I re added gauth to my account and still don't need it to sign in.... hopefully it will be updated soon.

VirtualFrost - March 18, 2017, 7:19 pm

I don't mind the idea of a fee, at least you're getting paid because of someone else's mistake, except you'd still have to look into the account and make sure it's actually them which would be a pain in the ass.

PrivateDonut - March 18, 2017, 7:45 pm

I enabled my gauth again, I probably wouldn't have noticed so quickly if you didn't send out the mass email. ?

Cimex - March 18, 2017, 7:48 pm

Everything has been re-enabled and backed up for now. Thanks.

Steve - March 18, 2017, 7:54 pm

Great idea, people seem to be losing their Gauth all the time for some reason. Reset and verified mine, thanks for the update.

PrivateDonut - March 18, 2017, 7:56 pm

I don't know how people kept losing their auth code, and or reset code. ??? I have had it enabled since I can remember, with no issues.

BJ?cksí-í?d?w™ - March 18, 2017, 8:00 pm

Enabled Guath again and backed up key although i had previous key backedup too :) Thanks .

sneezing panda - March 18, 2017, 8:04 pm

(Mar 18, 2017 05:21 PM)Omniscient Wrote: [\[CITE\]](#) Then your device time is wrong and needs to be properly synced.

Then NIST was wrong since it's synced to NIST.

Hitler - March 18, 2017, 8:08 pm

Everything is setup again and I have written down and saved my Keys. Thank you.

Omniscient - March 18, 2017, 8:16 pm

(Mar 18, 2017 08:04 PM)sneezing panda Wrote: [\[CITE\]](#) Then NIST was wrong since it's synced to NIST.

And do you have the correct time zone and daylight savings?

Lufasu - March 18, 2017, 9:44 pm

I just realize that my authy new account is blue "Generic Account"
What is it?

Yin Yang - March 18, 2017, 9:45 pm

Just had my account activated

Levi - March 18, 2017, 10:42 pm

Holy fug I got the email whilst out drinking and thought me fucking account just got robbed that did me a frighten

SIM-3257834 - March 18, 2017, 10:51 pm

Didn't get a email but whatever guess this allows the stupid and those who aren't responsible to come back on. Serious note why didn't get a email that's a bit concerning.

Steve - March 18, 2017, 11:11 pm

(Mar 18, 2017 10:51 PM)Ahri. Wrote: [\[CITE\]](#) Didn't get a email but whatever guess this allows the

stupid and those who aren't responsible to come back on. Serious note why didn't get a email that's a bit concerning.

I didn't get one either. Not in spam folder either.

Ninetales. - March 18, 2017, 11:12 pm

so now gauth verification is basically useless as a trust factor since everyone's has been reset to 0.

:/

FamousHater - March 18, 2017, 11:14 pm

(Mar 18, 2017 11:12 PM)Ninetales. Wrote: [\[CITE\]](#) so now gauth verification is basically useless as a trust factor since everyone's has been reset to 0.

:/

who uses gauth verify as a trust measure lmao

CodeBinary - March 18, 2017, 11:14 pm

Anyone else panic and think they were hacked when they saw it got disabled on trust scan.

Ninetales. - March 18, 2017, 11:16 pm

(Mar 18, 2017 11:14 PM)FamousHater Wrote: [\[CITE\]](#) who uses gauth verify as a trust measure lmao me haha isnt that great ?

(Mar 18, 2017 11:14 PM)Kara Danvers Wrote: [\[CITE\]](#) Anyone else panic and think they were hacked when they saw it got disabled on trust scan.

SIM-3257834 - March 18, 2017, 11:21 pm

(Mar 18, 2017 11:14 PM)Kara Danvers Wrote: [\[CITE\]](#) Anyone else panic and think they were hacked when they saw it got disabled on trust scan.

No because the only way to crack a 14+ random character password is if it was me who hacked myself... Don't think that's that concerning TBH.

MeIT3d - March 18, 2017, 11:25 pm

Got the email and thought someone was trying to get into my account so I tried re activating Gauth on my authy account, but forgot my backup password. I managed to create a new slot for the new gauth code.

Is there any way to create a new authy profile with the same number? So I can make a new backup password that I can actually remember

TheChi?f - March 18, 2017, 11:36 pm

Didn't get an email yet but activated it yesterday. Oh well, that also marks about 1000 days on HF.

NegativeRep - March 18, 2017, 11:39 pm

Added gauth a few minutes ago using Google Authenticate on my phone. That should be sufficient?

NurSpec - March 18, 2017, 11:40 pm

Just use Authy, nothing is better than Authy.

TheChi?f - March 18, 2017, 11:43 pm

(Mar 18, 2017 11:39 PM)Alpaca Wrote: [\[CITE\]](#) Added gauth a few minutes ago using Google Authenticate on my phone. That should be sufficient?

Did you completely ignore what was written on the gauth.php page?

J?son - March 18, 2017, 11:59 pm

(Mar 18, 2017 05:57 PM)neeuQ Wrote: [\[CITE\]](#) Wait, what?
all you need is google account and authenticator

one time i reinstalled my linux os, signed back into google chrome and my 2fa was still there
weird huh? ?

Black Shadow - March 19, 2017, 1:39 am

Was it my thread that inspired this great idea?

<https://hackforums.net/showthread.php?tid=5574292>

vaiperboy - March 19, 2017, 1:40 am

lol i got paranoid af when i saw the 'Enable GUATH' msg, i thought i got hacked or smth,
but yes omni, very nice move as it will save u a lot of time :)

J?son - March 19, 2017, 1:41 am

(Mar 19, 2017 01:39 AM)Black Shadow Wrote: [\[CITE\]](#) Was it my thread that inspired this great idea?

<https://hackforums.net/showthread.php?tid=5574292>

no

VirtualFrost - March 19, 2017, 1:55 am

(Mar 19, 2017 01:39 AM)Black Shadow Wrote: [\[CITE\]](#) Was it my thread that inspired this great idea?

<https://hackforums.net/showthread.php?tid=5574292>

Suggesting PGP does not mean purging everyone's 2FA and starting over lol. The idea came from the fact Omni gets contacted every day with lost 2FA codes and nobody backing up their code.

Archeery - March 19, 2017, 1:55 am

You guys have no idea how grateful I am for this! I've been locked out of my account due to not following proper instructions on the Gauth setup, but with this, I've been given a second chance! When I received the e-mail, it was unreal you guys. Thank you, Omniscient.

M?xim - March 19, 2017, 2:15 am

(Mar 19, 2017 01:55 AM)Bow N Arrows Wrote: [\[CITE\]](#) You guys have no idea how grateful I am for this! I've been locked out of my account due to not following proper instructions on the Gauth setup, but with this, I've been given a second chance! When I received the e-mail, it was unreal you guys. Thank you, Omniscient.

This is nice to see. Welcome back.

SIM-2484984 - March 19, 2017, 2:17 am

Thank you Omni ?

I just got my account back. I also switched from authenticator to Authy because i had way too many problems with authenticator.

J?son - March 19, 2017, 2:19 am

(Mar 19, 2017 02:17 AM)KING GONG Wrote: [\[CITE\]](#) Thank you Omni ?

I just got my account back. I also switched from authenticator to Authy because i had way too many problems with authenticator.

its literally a app for google chrome. you scan the QR code and submit the 6 digit code

how hard is that? lmao

BooGod - March 19, 2017, 2:24 am

Thank you Omniscient, I will now save the backup everywhere, in my email, drive, mega, on my personal notepad everywhere I remember.

I fully understand this last opportunity, I'm really appreciated

Tony Stark - March 19, 2017, 3:25 am

Good idea mate, will free up a ton of your time hopefully.

Nate - March 19, 2017, 3:45 am

I still don't have mine enabled, is this going to effect me in any way?

M?xim - March 19, 2017, 4:31 am

(Mar 19, 2017 03:45 AM)N?te Wrote: [\[CITE\]](#) I still don't have mine enabled, is this going to effect me in any way?

Only that it has been disabled. You need to re-enable it.

Evanescence - March 19, 2017, 4:36 am

Re-enabled.

Regarding the fees, it's a bit costly for a reset.

VirtualFrost - March 19, 2017, 4:44 am

(Mar 19, 2017 02:24 AM)BooGod Wrote: [\[CITE\]](#) Thank you Omniscient, I will now save the backup everywhere, in my email, drive, mega, on my personal notepad everywhere I remember.

I fully understand this last opportunity, I'm really appreciated

If you're saving it inside online storages, I suggest also making sure it doesn't reference Hackforums in any way. If it's a textfile, make sure it's just a code and the filename isn't HF or anything, otherwise you're also vulnerable of getting your account hacked not only if your email is stolen, but also if your information on such storage sites is stolen too.

J?son - March 19, 2017, 4:46 am

(Mar 19, 2017 04:44 AM)VirtualFrost Wrote: [\[CITE\]](#) If you're saving it inside online storages, I suggest also making sure it doesn't reference Hackforums in any way. If it's a textfile, make sure it's just a code and the filename isn't HF or anything, otherwise you're also vulnerable of getting your account hacked not only if your email is stolen, but also if your information on such storage sites is stolen too.

i saved mine as hackforums_gauth_secret_key.txt on a usb drive

am i safe?

Cha0 - March 19, 2017, 4:53 am

Personally I think making it people's responsibility to maintain access to their account is going to lose you customers.

You always assume the customer is dumb, and create a policy around that fact.

It's your site and you should do as you please but if you'd ask me this will hurt your business.

Deany - March 19, 2017, 4:56 am

(Mar 19, 2017 04:53 AM)Cha0 Wrote: [\[CITE\]](#) Personally I think making it people's responsibility to maintain access to their account is going to lose you customers.

You always assume the customer is dumb, and create a policy around that fact.

It's your site and you should do as you please but if you'd ask me this will hurt your business.
2FA is optional... It's up to the user to decide if they care about their account or not.

Cha0 - March 19, 2017, 5:00 am

(Mar 19, 2017 04:56 AM)Japanese Wrote: [\[CITE\]](#) 2FA is optional... It's up to the user to decide if they care about their account or not.

An optional feature HF offers to dumb customers none the less.

vaiperboy - March 19, 2017, 5:56 am

(Mar 19, 2017 04:53 AM)Cha0 Wrote: [\[CITE\]](#) Personally I think making it people's responsibility to maintain access to their account is going to lose you customers.

You always assume the customer is dumb, and create a policy around that fact.

It's your site and you should do as you please but if you'd ask me this will hurt your business.
Hows bringing back old members affecting hf in a negative way? Its only bringing more traffic,
Also, its not like this is a monthly or yearly thing, it happened for the first time since hf was made (i think, dont judge, im still new :c)

Vitani's Mate - March 19, 2017, 6:14 am

Fuck man, that scared the shit out me.
Thought someone was in my account for a sec.

Baitable - March 19, 2017, 6:18 am

I'm Fucking Back!
I LOVE YOU OMNI!

GravityHub - March 19, 2017, 6:41 am

This is so sweet, so good to be back !

Marshmallow - March 19, 2017, 6:56 am

(Mar 19, 2017 01:39 AM)Black Shadow Wrote: [\[CITE\]](#) Was it my thread that inspired this great idea?

<https://hackforums.net/showthread.php?tid=5574292>

No it was the same headache you caused with that thread that created this idea. It's like the story of Athena.

mazyoona - March 19, 2017, 8:20 am

Won't some inactive accounts with 2FA be compromise-able if their passwords are in databases due to this purge?

05317832892 - March 19, 2017, 9:09 am

(Mar 19, 2017 08:20 AM)mazyoona Wrote: [\[CITE\]](#) Won't some inactive accounts with 2FA be compromise-able if their passwords are in databases due to this purge?
This.

That's a serious problem, I understand the accounts that fall into the category of ub3r AND hasn't changed password since the leak AND haven't been closed for inactivity is very small, but there are still people in that category.

Maybe just close any accounts that have the same password hash as since the database leak, or force an email password reset.

Omniscient - March 19, 2017, 9:52 am

Quote:If you're saving it inside online storages, I suggest also making sure it doesn't reference Hackforums in any way. If it's a textfile, make sure it's just a code and the filename isn't HF or anything, otherwise you're also vulnerable of getting your account hacked not only if your email is stolen, but also if your information on such storage sites is stolen too.

A few ways to obfuscate your written or txt passwords and secret keys for safe storage.

1. Text editors like Notepad++ have plugins like NPPCrypt which you can encrypt a text file.
2. If you do write down your secret key you can add before and after some junk characters that only you know. For example my secret key might be JWVHI24DASAFD1F and I'll put it somewhere mislabeled that only I would know about and make it HFYYJWVHI24DASAFD1FYHFF. Simple example but would likely thwart a simple mind.
3. You can encrypt a folder with your files or a USB stick used for backup. Lots of good programs but the better ones cost a few bucks.

Quote:Personally I think making it people's responsibility to maintain access to their account is going to lose you customers.

Yes, I agree for the most part.

Quote:You always assume the customer is dumb, and create a policy around that fact.

And that's what I've done for a long time. Yet, I continue to be surprised by how dumb members can actually be. It's like 20% of the member base are complete morons. We NEED secure accounts to avoid members being ripped off for a LOT of money. Better the dumb ones lose access to their accounts than the account be used to steal \$500 from the other 80% of the members. If we didn't have such an active Marketplace this would not be an issue. However, accounts are targets for theft and sale in order to scam. That's just not an easy situation for me when it comes to account security.

Quote:2FA is optional... It's up to the user to decide if they care about their account or not.

The reset gives me the opportunity to force 2FA. Likely going to see if I can get that done today. A different thread will be created about any policy changes for that.

Also, seems about 150 members who are upgraded have bad account emails. Most appear associated with custom domains. Going to have to do something about that. More work for meYEAH!

Quote:Won't some inactive accounts with 2FA be compromise-able if their passwords are in databases due to this purge?

What are you talking about? Are you one of those idiots that believe there is a recent HF DB leak? Lol...

Quote:Maybe just close any accounts that have the same password hash as since the database leak, or force an email password reset.

I guess there are two. Here, read this from nearly two years ago:

<https://hackforums.net/showthread.php?tid=4851162>

So, last DB user table dump was 6 years ago. I'd be incredibly shocked beyond all belief if even 1 account could be stolen from it.

Regulus - March 19, 2017, 10:00 am

I am still afraid the day will come when my account gets hacked again.

But I am not sure what else I can do to keep it even more secure since I've done it all now.

I am so glad you're taking account security so serious, really makes me happy to see.

izana - March 19, 2017, 10:02 am

I use my Yubikey for gauth 2FA, works like a charm, with the additional security of an extra password + physical touch to even use the damn thing. I keep my secret keys backed up on an encrypted disk (that isn't plugged in 99% of the time!). I also have country lock enabled on my account (but the Trust Scan doesn't give me any credit for this... oh well).

How people manage to get locked out of their accounts is beyond me. The only thing that can cause me to be locked out of my account right now is if my home burns to the ground. But then my Hackforums account wouldn't be the biggest of my worries.

But may I suggest that next time you only reset the gauth of accounts that haven't verified their key the in last few days? Would have saved me the trouble of re-enabling 2FA. Minor inconvenience, but I thought it'd be worth mentioning.

ShennagigansDN - March 19, 2017, 10:04 am

I switched over to Authy so I have backups...

Mons - March 19, 2017, 10:05 am

(Mar 19, 2017 10:00 AM)Regulus Wrote: [\[CITE\]](#) I am still afraid the day will come when my account gets hacked again.

But I am not sure what else I can do to keep it even more secure since I've done it all now.

I am so glad you're taking account security so serious, really makes me happy to see.

How exactly is that possible if you have 2FA enabled?

Regulus - March 19, 2017, 10:08 am

(Mar 19, 2017 10:05 AM)Mons Wrote: [\[CITE\]](#) How exactly is that possible if you have 2FA enabled? Either Ratted or Session Hijacking (Cookies).

Could be something simple like a installed Chrome Extension / Script as well.

Otherwise I am not sure actually, still a mystery for me.

izana - March 19, 2017, 10:09 am

(Mar 19, 2017 10:05 AM)Mons Wrote: [\[CITE\]](#) How exactly is that possible if you have 2FA enabled? If the device you use to generate your 2FA tokens are infected, there's nothing preventing the hacker from getting a 2FA token from your gauth or authy or yubikey.

Or if you didn't secure your secret key properly, it's trivial to steal your key and generate valid 2FA tokens.

It's perfectly possibly to be hacked even with 2FA enabled. It's just a lot more difficult.

Riggs - March 19, 2017, 10:28 am

(Mar 19, 2017 10:02 AM)izana Wrote: [\[CITE\]](#) I use my Yubikey for gauth 2FA, works like a charm, with the additional security of an extra password + physical touch to even use the damn thing. I keep my secret keys backed up on an encrypted disk (that isn't plugged in 99% of the time!). I also have country lock enabled on my account (but the Trust Scan doesn't give me any credit for this... oh well).

How people manage to get locked out of their accounts is beyond me. The only thing that can

cause me to be locked out of my account right now is if my home burns to the ground.
You make it sound like your HF account is under siege by Alan Turing and a bunch of Nazi arsonists.

I magnetise my 2FA code to my refrigerator using bright coloured jumbo letter alphabet characters.

Omniscient - March 19, 2017, 10:29 am

(Mar 19, 2017 10:09 AM)izana Wrote: [\[CITE\]](#) If the device you use to generate your 2FA tokens are infected, there's nothing preventing the hacker from getting a 2FA token from your gauth or authy or yubikey.

Or if you didn't secure your secret key properly, it's trivial to steal your key and generate valid 2FA tokens.

It's perfectly possible to be hacked even with 2FA enabled. It's just a lot more difficult.
Actually, authy has PIN requirements and backup password. Really not trivial to steal 2FA.

izana - March 19, 2017, 10:39 am

(Mar 19, 2017 10:28 AM)Riggs Wrote: [\[CITE\]](#) You make it sound like your HF account is under siege by Alan Turing and a bunch of Nazi arsonists. Yes! They had matches!

Really though, securing your account is a 1 time ordeal. You set it and forget it.

(Mar 19, 2017 10:29 AM)Omniscient Wrote: [\[CITE\]](#) Actually, authy has PIN requirements and backup password. Really not trivial to steal 2FA. Your 2FA is only as secure as the device you use it on, was my point.

Omniscient - March 19, 2017, 10:47 am

(Mar 19, 2017 10:39 AM)izana Wrote: [\[CITE\]](#) Your 2FA is only as secure as the device you use it on, was my point.

But that's not actually true. I could lose my device, I could let you hack it, and the 2FA wouldn't help you.

stdio - March 19, 2017, 11:31 am

I am very cautious about everything, don't think I will ever be needing this gauth feature. I never login to HF using my cell phone, do I still need this extra security layer?

izana - March 19, 2017, 11:31 am

(Mar 19, 2017 10:47 AM)Omniscient Wrote: [\[CITE\]](#) But that's not actually true. I could lose my device, I could let you hack it, and the 2FA wouldn't help you.

I think you misunderstand me. If you run some outdated custom Android ROM and you install my malicious app that gains root, what's to stop me from logging your keypresses and searching for your 2FA secret? Once I have your 2FA secret or can generate valid tokens through your device, I could resort to conventional attacks to try to get your password.

It's of course not an easy feat, but it certainly is possible. 2FA is a solid security mechanism and everyone should use it, but unfortunately it's not a silver bullet.

So yes, you must keep the device you generate 2FA tokens on secure, just like you would with any other system.

Edit:

(Mar 19, 2017 11:31 AM)Homi Wrote: [\[CITE\]](#) I am very cautious about everything, don't think I will ever be needing this gauth feature. I never login to HF using my cell phone, do I still need this extra security layer?

Yes, you should enable 2FA, even if you only log in to HF on a single device. 2FA is not for "logging in to HF using my cell phone", it's so that if someone guesses your password, they would also need to seal your phone to hack you.

Raymond Reddington - March 19, 2017, 11:55 am

Just renewed my Gauth and backed up the code.

VirtualFrost - March 19, 2017, 1:08 pm

(Mar 19, 2017 09:52 AM)Omniscient Wrote: [\[CITE\]](#) What t are you talking about? Are you one of those idiots that believe there is a recent HF DB leak? Lol...

I think he's talking about those database leak sites where you can lookup a users email and get all their passwords they used on other sites, making those who reuse passwords vulnerable

Elite Hacker 69 - March 19, 2017, 1:25 pm

Reset closed accounts usernames to random strings that are closed with no Gauth ever set up ?

Koala_Temp - March 19, 2017, 2:04 pm

I lost access to my account soon after I enabled 2FA due to my device being broken. Attempts of contact and recovery have been made but no luck. I was able to gain access today thanks to Omni's decision for the purge. Unfortunately my account was closed due to inactivity. I will gladly pay to have my account reinstated or do whatever is necessary.

uid=708415

J?son - March 19, 2017, 2:16 pm

(Mar 19, 2017 02:04 PM)Koala_Temp Wrote: [\[CITE\]](#) I lost access to my account soon after I enabled 2FA due to my device being broken. Attempts of contact and recovery have been made but no luck. I was able to gain access today thanks to Omni's decision for the purge. Unfortunately my account was closed due to inactivity. I will gladly pay to have my account reinstated or do whatever is necessary.

uid=708415

your account got closed

edit: Reason Closed: Inactivity

Koala_Temp - March 19, 2017, 2:23 pm

(Mar 19, 2017 02:16 PM)Jas?n Wrote: [\[CITE\]](#) your account got closed

edit: Reason Closed: Inactivity

I'm fully aware of this. It was inactive due to me being locked out of the account shortly after the 2FA system being implemented.

M?xim - March 19, 2017, 2:24 pm

(Mar 19, 2017 02:16 PM)Jas?n Wrote: [\[CITE\]](#) your account got closed

edit: Reason Closed: Inactivity

He knows lol.

sneezing panda - March 19, 2017, 4:05 pm

(Mar 18, 2017 08:16 PM)Omniscient Wrote: [\[CITE\]](#) And do you have the correct time zone and daylight savings?

Yep, EST and it was, at the time, the correct "Fall back an hour" time. I don't mean to be a bother, just adding in.

mrnapolean1 - March 19, 2017, 6:09 pm

Just re-added my account to Authy.

Had backups enabled already. Thanks for the heads up! ?

Duk3 - March 19, 2017, 7:49 pm

I almost love Authy, it's multi device feature and the backup actually help me. My phone battery shit the bed but I was able to access my account because I had it on my iPod. Also, this reset actually benefit me.

Silvera - March 19, 2017, 7:55 pm

Well I definitely can't complain considering this got me my account back after a long time I haven't been able to use it.

Eternal. - March 19, 2017, 7:56 pm

Thought something happened to compromise my account for a moment.

Glad that's not the case. Thank you for the update.

The Entity - March 19, 2017, 8:03 pm

Glad to be back! It's been a year after 3 moves and 2 phones...rip gauth.

Artifex - March 19, 2017, 9:18 pm

Gauth sounds like something a cat spittles out of its mouth when it has rabies.

Crypt0leucus - March 19, 2017, 9:21 pm

Wow! Thanks a lot! I thought for sure my account was dead in the water.

VirtualFrost - March 19, 2017, 11:25 pm

How'd people find out before this thread that their 2FA was disabled, do people trust scan themselves daily when they get online?

Evanescent - March 19, 2017, 11:30 pm

(Mar 19, 2017 11:25 PM)VirtualFrost Wrote: [\[CITE\]](#) How'd people find out before this thread that their 2FA was disabled, do people trust scan themselves daily when they get online?
Omniscient has sent out an email to every upgraded user.

VirtualFrost - March 20, 2017, 1:07 am

(Mar 19, 2017 11:30 PM)Evanescent Wrote: [\[CITE\]](#) Omniscient has sent out an email to every upgraded user.

I'm talking specifically about the people who said they thought they were hacked when they noticed their 2FA turned off until they saw this thread

DoubleClickBTC - March 20, 2017, 1:33 am

(Mar 19, 2017 11:25 PM)VirtualFrost Wrote: [\[CITE\]](#) How'd people find out before this thread that their 2FA was disabled, do people trust scan themselves daily when they get online?
I saw a thread in the lounge with Gauth problem then I checked my TS and saw

Skurt - March 20, 2017, 4:12 am

(Mar 19, 2017 11:25 PM)VirtualFrost Wrote: [\[CITE\]](#) How'd people find out before this thread that their 2FA was disabled, do people trust scan themselves daily when they get online?
A lot of people said they went to the CP and it gives you a pop up message saying your 2FA was disabled.

ErudiN - March 20, 2017, 4:14 am

Thought something happened to compromise my account for a moment... xD

?????s? - March 20, 2017, 6:12 am

Sounds good to me.

Thanks for the update on this as I was about to make a thread but viewed your threads first.

Designer1 - March 20, 2017, 7:37 am

Sounds like a good decision. Also the fee could work well.

Steve - March 20, 2017, 8:56 am

(Mar 20, 2017 08:39 AM)xadamxk Wrote: [\[CITE\]](#) I saw the 2FA notice (thought I was hacked) so I went to RANF to see if it was Omni's doing.

And it was.

I didn't realize how secure Gauth made me feel until it was disabled. I felt so exposed with only a username/password despite never downloading anything suspicious.

Nico Robin - March 20, 2017, 8:59 am

At first, when i received the email

I thought it was some idiot scammer trying steal my hackforums account lol (even tho i couldn't log in anymore)

Then, when i went to log in, i noticed Gauth was purged.

Thankfully, since I was one of the "careless idiots" who forget to backup my secret key.

Needless to say, i am grateful for the purge and it taught me a lesson.

Be more effing careful in the future and back up important stuff.

?????s? - March 20, 2017, 9:02 am

(Mar 20, 2017 08:56 AM)Steve Wrote: [\[CITE\]](#) I didn't realize how secure Gauth made me feel until it was disabled. I felt so exposed with only a username/password despite never downloading anything suspicious.

I honestly felt the same way.

I had a slight thought I was compromised then immediately figured Omni reset Gauth.

Just so happens he did once I checked his thread.

I then started thinking about how many accounts will now be compromised easily due to no auth. Especially those who don't check their email.

Prince™ - March 20, 2017, 9:06 am

Yeah too many threads from people with the issue lately. I hope this helps Omni.

Crystallize. - March 20, 2017, 9:47 am

(Mar 19, 2017 11:31 AM)izana Wrote: [\[CITE\]](#) I think you misunderstand me. If you run some outdated custom Android ROM and you install my malicious app that gains root, what's to stop me from logging your keypresses and searching for your 2FA secret? Once I have your 2FA secret or can generate valid tokens through your device, I could resort to conventional attacks to try to get your password.

It's of course not an easy feat, but it certainly is possible. 2FA is a solid security mechanism and everyone should use it, but unfortunately it's not a silver bullet.

So yes, you must keep the device you generate 2FA tokens on secure, just like you would with any other system.

Edit:

Yes, you should enable 2FA, even if you only log in to HF on a single device. 2FA is not for "logging in to HF using my cell phone", it's so that if someone guesses your password, they would also need to steal your phone to hack you. Yes it's silver bullet

50k on the table if you manage to hack my account. You make it look easy but it's not dude who's that moron who will download your application? Stop talking BS.

mazyoona - March 20, 2017, 9:57 am

(Mar 19, 2017 09:52 AM)Omniscient Wrote: [\[CITE\]](#) What are you talking about? Are you one of those idiots that believe there is a recent HF DB leak? Lol...

I meant using other dumps to compromise accounts.

Someone could search up an IP, email or username and find their password and in this instance could be a user's hackforums password. Now old upgraded accounts could probably be jacked and maybe all that was preventing their account being jacked was the 2FA. Eh, who knows.

ONURIS - March 20, 2017, 10:34 am

Good idea . But if I want to recover my old account what can I do with this account delete or deactivate

izana - March 20, 2017, 10:37 am

(Mar 20, 2017 09:47 AM)Crystallize. Wrote: [\[CITE\]](#) Yes it's silver bullet

50k on the table if you manage to hack my account. You make it look easy but it's not dude who's that moron who will download your application? Stop talking BS.

"Silver bullet" means a perfect solution. I don't think you honestly believe that just slapping 2FA on something makes it unhackable.

I'm not saying it's easy, in fact I said the opposite and that enabling 2FA greatly enhances the security of your account. I'm just saying that it's possible to defeat it and believing otherwise is foolish. Any security researcher worth their salt will tell you that.

I realize your HF account isn't worth a million dollars and thus don't require the security of a bank vault, I just think we stop glorifying 2FA as a be-all and end-all solution to security.

Omniscient - March 20, 2017, 11:45 am

Quote:I meant using other dumps to compromise accounts.

Only a complete and utter idiot would use the same password on HF as anywhere else.

Quote: I'm just saying that it's possible to defeat it and believing otherwise is foolish.

You may as well start playing the lottery. It's less possible than you're making it sound. It's not impossible but it's also incredibly rare.

Quote:I just think we stop glorifying 2FA as a be-all and end-all solution to security.

Oh jeez. 2FA is THE SOLUTION....you should just stop posting now. You're sounding like a real fool.

Zexo - March 20, 2017, 11:47 am

Omni you are being too nice lol I would have just told people they are fucked if they lose 2fa and left it at that.

Omniscient - March 24, 2017, 12:16 pm

Just a funny note. Even though all the Gauth codes were purged. I still get members who contact me daily asking me to remove it. Ugh.