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Thread: [Can someone read my letter of complaint and give some feedback or annotations?](#)

EvaOura - April 5, 2017, 12:48 pm

It's a working progress and I need to add more points but this is what I have so far

The lack of concern for psychological distress is apparent through being denied the surgery under "extraordinary cases". An investigation into NCL-PoLCE-policy (June 2015-2016), made evident the contradicting nature of the policy.

In a recent letter, it mentions "According to the CCG PoLCE criteria (June 2015), a patient must satisfy the BMI and smoking status criteria". These criteria have already been met and confirmed by a general physician. Additionally, "the patient must also have functional problems, which should include at least one of the following: severe difficulties with daily living" with an assessment. CCG PoLCE criteria specify, "getting dressed" as an example of a challenging problem with everyday life. Having qualified for the "Daily living - enhanced rate" component of PIP (formally known as Disability Living Allowance) by Department for Work and Pensions (DWP), because of severe psychological distress, reinforces the gravity of mental health conditions. In fact, when "disability" involved public health measures, which had traditionally focused on mortality, it had a "Cinderella effect" on mental disorders. These disorders were never on public health priority lists. However, when "disability" was entered into the equation, as was the case with the disability-adjusted life years (DALYs), mental disorders ranked as high as the cardiovascular and respiratory diseases, surpassing all malignancies combined, or HIV. Using DALYs, the Global Burden of Disease study revealed the actual magnitude of the long underestimated impact of mental health problems. The word "disability" means "a physical or mental condition that limits a person's movement, sense, or activities"; this is equivalent to the description used in the CCG PoLCE criteria when mentioning examples of what severe difficulties with everyday life are "walking, dressing...". Likewise, the DWP refers to PIP as a benefit for people with a long-term illness or disability who may need help with daily activities or getting around. Therefore, to allege that "psychological distress" is an insufficient factor is inaccurate and prejudiced. What's more, to refuse consideration of torment and restrictions caused by mental health conditions is perpetuating injustice; ignoring and minimising psychological distress, demonstrates the PoLCE criteria as biased and not giving mental health the same recognition as physical health.

Section 1.2 states "the policy focuses on those procedures which have evidence for limited/selective clinical effectiveness." despite numerous clinical studies portraying satisfying postoperative outcomes and patient satisfaction. Also, the intention of "The NCL PoLCE" (Section 1.3) says the policy seeks "to ensure... patients are provided with the best... clinical care and does not aim to stop a patient from having a procedure... if they meet the clinical criteria set out in this policy.". So according to this statement, the clinical criteria is fulfilled. The bearing of excess skin generated mental disorders such as depression and anxiety, (as well as the others listed on assessments carried out by psychiatrists and clinical psychologists) in turn, causing functional impairments in daily life; low self-esteem and the inability to socialise, study, work, and dress or have a sex-life.

Reika - April 5, 2017, 1:08 pm

What have I done to deserve this?