

Forum:[Hack Forums](#)

Thread: [Google Chrome wont Open](#)

Marshmallow Man - May 20, 2017, 7:11 am

Simply put, my chrome wont open, ive uninstalled it, restarted pc, etc nothing fixes it?

Onyaca - May 20, 2017, 10:29 am

I have some things you should do:

Test whether antivirus or firewall applications on your computer are causing the problem by turning them off temporarily. If you can open Google Chrome when the firewall is off, you may need to create an exception in your antivirus or firewall settings.

Right click on the shortcut, and select run as administrator.

Open your Task Manager and make sure you've exited out of every instance of Chrome.

Uninstall any recent programs, especially programs with names you do not recognize. Some malicious programs may intentionally cause conflicts in Chrome.

If the problem still persists PM me.

Hackoo - May 20, 2017, 11:37 am

Farbar Recovery Scan Tool (FRST)Please download [Farbar Recovery Scan Tool \(x32\)](#) or [Farbar Recovery Scan Tool \(x64\)](#) and save the file to your Desktop.

Note: Download and run the version compatible with your system (32 or 64-bit). Download both if you're unsure; only one will run.

Double-Click FRST.exe or FRST64.exe to run the programme

Click Yes to the disclaimer.

Ensure the Addition.txt box is checked.

Click the Scan button and let the program run.

Upon completion, click OK, then OK on the Addition.txt pop up screen.

Two logs (FRST.txt & Addition.txt) will now be open on your Desktop. Copy the contents of both logs and paste them to <https://pastebin.com>. Post the link here.

In your next reply I get from you the links of :FRST.txt

Addition.txt

Marshmallow Man - May 21, 2017, 4:46 pm

(May 20, 2017 11:37 AM)Hackoo Wrote: [\[CITE\]](#) Farbar Recovery Scan Tool (FRST)Please download [Farbar Recovery Scan Tool \(x32\)](#) or [Farbar Recovery Scan Tool \(x64\)](#) and save the file to your Desktop.

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Addition.txt

<https://pastebin.com/KYDtABD9>

<https://pastebin.com/rWJWDAGP>

.Astro - May 21, 2017, 5:28 pm

The process is running when you do open it, correct? So it just isn't showing up? Or is it getting closed everytime you open it without you knowing it

Marshmallow Man - May 21, 2017, 6:02 pm

(May 21, 2017 05:28 PM)inShane Wrote: [\[CITE\]](#) The process is running when you do open it, correct? So it just isn't showing up? Or is it getting closed everytime you open it without you knowing it

It doesnt run when i open it, the process never shows in task manager.

Soulmate~?? - May 21, 2017, 6:03 pm

Use Chrome Canary temporarily while you get your issue fixed.

Marshmallow Man - May 21, 2017, 6:04 pm

(May 21, 2017 06:03 PM)Soulmate~?? Wrote: [\[CITE\]](#) Use Chrome Canary temporarily while you get your issue fixed.

Chrome canary broke so long ago for me as well, i just realised i had the same issue with that too.. im stuck using chromium and some things dont work so i have to rely on firefox for netflix and twitter.. so annoying honestly :(

5chn4pp - May 22, 2017, 3:34 am

Download [fixlist.txt](#) file and save it to the Desktop.

NOTE. It's important that both files, FRST/FRST64 and fixlist.txt are in the same location or the fix will not work.

NOTICE: This script was written specifically for this user, for use on that particular machine. Running this on another machine may cause damage to your operating system

Run FRST/FRST64 and press the Fix button just once and wait.

If for some reason the tool needs a restart, please make sure you let the system restart normally. After that let the tool complete its run.

When finished FRST will generate a log on the Desktop (Fixlog.txt). Please post it to your reply.

Marshmallow Man - May 22, 2017, 1:33 pm

(May 22, 2017 03:34 AM)Satudarah Wrote: [\[CITE\]](#) Download [fixlist.txt](#) file and save it to the Desktop.

NOTE. It's important that both files, FRST/FRST64 and fixlist.txt are in the same location or the fix will not work.

NOTICE: This script was written specifically for this user, for use on that particular machine. Running this on another machine may cause damage to your operating system

Run FRST/FRST64 and press the Fix button just once and wait.

If for some reason the tool needs a restart, please make sure you let the system restart normally. After that let the tool complete its run.

When finished FRST will generate a log on the Desktop (Fixlog.txt). Please post it to your reply.

<https://pastebin.com/vcrd9mwG>

Chrome still doesnt work if it was meant to fix it.

rafsta - May 22, 2017, 6:04 pm

Can you give more context into the circumstances prior to chrome not opening?

Marshmallow Man - May 22, 2017, 8:58 pm

(May 22, 2017 06:04 PM)rafsta Wrote: [\[CITE\]](#) Can you give more context into the circumstances prior to chrome not opening?

I don't really remember, I had a few pages open and I don't know if I closed it or what.. but it stopped working and hasn't been able to reopen.

5chn4pp - May 23, 2017, 4:32 am

Junkware Removal ToolPlease download [Junkware Removal Tool](#) to your desktop.

Shut down your protection software now to avoid potential conflicts.

Run the tool by double-clicking it. If you are using Windows Vista, 7, or 8; instead of double-clicking, right-mouse click JRT.exe and select "Run as Administrator".

The tool will open and start scanning your system.

Please be patient as this can take a while to complete depending on your system's specifications.

On completion, a log (JRT.txt) is saved to your desktop and will automatically open.

Post the contents of JRT.txt into your next message.

Marshmallow Man - May 23, 2017, 2:56 pm

(May 23, 2017 04:32 AM)Satudarah Wrote: [\[CITE\]](#) Junkware Removal ToolPlease download [Junkware Removal Tool](#) to your desktop.

Shut down your protection software now to avoid potential conflicts.

Run the tool by double-clicking it. If you are using Windows Vista, 7, or 8; instead of double-clicking, right-mouse click JRT.exe and select "Run as Administrator".

The tool will open and start scanning your system.

Please be patient as this can take a while to complete depending on your system's specifications.

On completion, a log (JRT.txt) is saved to your desktop and will automatically open.

Post the contents of JRT.txt into your next message.

<https://pastebin.com/MB1eBdR1>

5chn4pp - May 23, 2017, 2:59 pm

Is it still not accessible?

Please download [RogueKiller](#) and save it to your desktop.Quit all running programs.

Right-click on the program and select Run as Administrator to start and when prompted allow it to run.

Read and accept the EULA (End User License Agreement)

Click Scan to scan the system.

When the scan completes select "Report", a log will open. Close the program > Don't Fix anything!

Post the contents of the log in your next reply.

Marshmallow Man - August 17, 2017, 3:52 pm

Still doesnt work :(anyone know?

5chn4pp - August 17, 2017, 10:19 pm

(Aug 17, 2017 03:52 PM)Marshmallow Man Wrote: [\[CITE\]](#) Still doesnt work :(anyone know?

I'm gonna need new FRST logs, do the instructions on page 1 again please.

