

Forum:[Hack Forums](#)

Thread: [Forgot password, email blocked](#)

Alexander - August 6, 2017, 8:22 am

When I try to reset my password I get a message saying "Sorry, that email is currently blocked either because it bounced, it's invalid, or you unsubscribed from our email service."

I tried resubscribing, but still get that message. What do you suggest I do? Writing this from a logged in device.

Elitas - August 6, 2017, 8:39 am

Try sending a mail to the email from another address, the email address might be bouncing as mentioned above.

Make sure the email is correct and resubscribe as mentioned in the error.

Give it a little time and then try resetting again.

M?xim - August 6, 2017, 5:48 pm

Just to be clear; did you re-subscribe from here? [/subscribe.php](#)

Alexander - August 7, 2017, 6:46 am

(Aug 6, 2017 05:48 PM)Maxim Wrote: [\[CITE\]](#) Just to be clear; did you re-subscribe from here? [/subscribe.php](#)

Yes. I was able to reset my password today. Probably just took some time.