

Forum: [Hack Forums](#)

Thread: [Bought an award - still hasn't arrived](#)

Calogero' - September 27, 2017, 2:28 pm

Welp, bought Ethereum like 3 hours ago, all confirmations processed, says sent but on the payment page it still doesn't say payment received..

Any help?

<https://etherscan.io/tx/0xc7004f84c0f817269738108876a0417eeb97d7ca9feb8d4884cc8a69221434c6>

GloryToBe - September 27, 2017, 2:29 pm

I'd wait at least 24 hours before sending a PM to Omni.

Calogero' - September 27, 2017, 2:30 pm

(Sep 27, 2017 02:29 PM)Gloryallowed Wrote: [\[CITE\]](#) I'd wait at least 24 hours before sending a PM to Omni.

I'm not disturbing him for that, mans got bigger worries than that I reckon.

luke - September 27, 2017, 2:30 pm

Wait up to 48 hours and then contact Omni, give it time.

Calogero' - September 27, 2017, 2:31 pm

(Sep 27, 2017 02:30 PM)Stratify Wrote: [\[CITE\]](#) Wait up to 48 hours and then contact Omni, give it time.

Alright - first time buying an award so I didn't know the ETA. Thanks for the help.

GloryToBe - September 27, 2017, 2:31 pm

(Sep 27, 2017 02:30 PM)Carbone Wrote: [\[CITE\]](#) I'm not disturbing him for that, mans got bigger worries than that I reckon.

Well if there's a problem with the transaction and you don't get the award in 24 hours, it's alright.

Steve - September 27, 2017, 2:33 pm

(Sep 27, 2017 02:30 PM)Carbone Wrote: [\[CITE\]](#) I'm not disturbing him for that, mans got bigger worries than that I reckon.

The policy is to wait 24 hours, then send him a PM. You're not bothering him, its more like him offering customer support for his products.