

Forum:[Hack Forums](#)

Thread: [\[BUG\] Bug Disables Signature in PMs When Wearing Certain UB](#)

Steve - October 19, 2017, 10:30 pm

With the help of the users in this thread, we've found a bug that disables your signature in PMs when wearing certain userbars. You can read about the problem I ran into below the dotted line where my signature was not showing up in PMs. No userscripts running and yes I had the "Include signature in this message." box checked.

So far we've determined that this bug affects the following groups:Consensus

3P1C

Equilibrium

Influence

Legends

Mentor

Polyzen

R3KT

Red Lions

Socialites

Terminal

Torque

Writ3rs

We've found that this bug does not affect the following groups:Admin

Dawn

Harmony

L33T

Limitless

Staff

UB3R

If you want to help determine if it affects the rest of the groups not listed, please wear that group's userbar, view any message you've sent, and post whether or not you could see your signature in it.

Alright time for you guys to help me haha. Obviously my signature works in posts, but I've found out that it isn't showing up in PMs when I send people messages.

I always have the box that says "Include your signature in this message" checked.

I have disabled all userscripts and messaged someone who also does not have any scripts and it still doesn't work.

What is going on?

Armada - October 19, 2017, 11:00 pm

(Oct 19, 2017 10:30 PM)Steve Wrote: [\[CITE\]](#) Alright time for you guys to help me haha. Obviously my signature works in posts, but I've found out that it isn't showing up in PMs when I send people messages.

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What is going on?

Mine has never showed, thought that was never a feature...

Steve - October 19, 2017, 11:01 pm

(Oct 19, 2017 11:00 PM)Armada Wrote: [\[CITE\]](#) Mine has never showed, thought that was never a feature...

I'm sure if you open some recent PMs you will see signatures of those who sent you messages.

Armada - October 19, 2017, 11:03 pm

(Oct 19, 2017 11:01 PM)Steve Wrote: [\[CITE\]](#) I'm sure if you open some recent PMs you will see signatures of those who sent you messages.

Yea just checked, and can't find any option at all for this.

Steve - October 19, 2017, 11:05 pm

(Oct 19, 2017 11:03 PM)Armada Wrote: [\[CITE\]](#) Yea just checked, and can't find any option at all for this.

I think you're misunderstanding. I meant if you open some recent messages you've received, you will probably see the sender's signature.

As for the 'option', if you compose a message, it is the first option below the box where you type the message.

By default that is checked, but even with it checked, my signature is still not included in the message.

Armada - October 19, 2017, 11:51 pm

Messaged Steve about this.

Did some testing seems to be the same for me.

I theorized it might have to do with us being in R3kt group, but it was pointed out the other members (case examples who DO have sigs in Pms) are not in that grouping.

Confirm this issue exists, no clue why or theory though.

FamousHater - October 19, 2017, 11:54 pm

(Oct 19, 2017 11:51 PM)Armada Wrote: [\[CITE\]](#) Messaged Steve about this.

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Confirm this issue exists, no clue why or theory though.huh?

hes not in rekt group lmao

Steve - October 19, 2017, 11:55 pm

(Oct 19, 2017 11:54 PM)FamousHater Wrote: [\[CITE\]](#) huh?

hes not in rekt group lmao

Yes I mentioned that to him, proving that wasn't the problem. I'm too new RIP.

Mr. Robot - October 19, 2017, 11:56 pm

At the bottom there is the "Signature: include your signature in this message."

Does it not work?

Nakamoto. - October 19, 2017, 11:57 pm

(Oct 19, 2017 10:30 PM)Steve Wrote: [\[CITE\]](#) Alright time for you guys to help me haha. Obviously my signature works in posts, but I've found out that it isn't showing up in PMs when I send people messages.

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(Oct 19, 2017 11:51 PM)Armada Wrote: [\[CITE\]](#) Messaged Steve about this.

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I theorized it might have to do with us being in R3kt group, but it was pointed out the other members (case examples who DO have sigs in Pms) are not in that grouping.

Confirm this issue exists, no clue why or theory though.

I just sent both of you a PM tell me if you see my sig and try replying.

FamousHater - October 19, 2017, 11:57 pm

(Oct 19, 2017 11:56 PM)Mr. Robot Wrote: [\[CITE\]](#) At the bottom there is the "Signature: include your signature in this message."

Does it not work?

he already said it doesnt.

Armada - October 19, 2017, 11:57 pm

(Oct 19, 2017 11:56 PM)Mr. Robot Wrote: [\[CITE\]](#) At the bottom there is the "Signature: include your signature in this message."

Does it not work?

No we tested it, but yours seem to show, ours does not for some reason....

Mr. Robot - October 19, 2017, 11:58 pm

(Oct 19, 2017 11:57 PM)FamousHater Wrote: [\[CITE\]](#) he already said it doesnt.
It does, I just tested it.

Armada - October 19, 2017, 11:58 pm

(Oct 19, 2017 11:58 PM)Mr. Robot Wrote: [\[CITE\]](#) It does, I just tested it.

PM me then.....

FamousHater - October 19, 2017, 11:58 pm

(Oct 19, 2017 11:55 PM)Steve Wrote: [\[CITE\]](#) Yes I mentioned that to him, proving that wasn't the problem. I'm too new RIP.

may depend what browser u are using as sigs show up for me when users pm me

Armada - October 19, 2017, 11:59 pm

(Oct 19, 2017 11:58 PM)FamousHater Wrote: [\[CITE\]](#) may depend what browser u are using as sigs show up for me when users pm me

Just had 2 more users confirm, some can send with sig, seems others can not...

Steve - October 20, 2017, 12:00 am

(Oct 19, 2017 11:56 PM)Mr. Robot Wrote: [\[CITE\]](#) At the bottom there is the "Signature: include your signature in this message."

Does it not work?

It's always enabled by default and I never disable it. It was enabled when I replied to your message.

(Oct 19, 2017 11:57 PM)Fsvor Wrote: [\[CITE\]](#) I just sent both of you a PM tell me if you see my sig and try replying.

Yours worked. So did Robot's.

Nakamoto. - October 20, 2017, 12:00 am

(Oct 20, 2017 12:00 AM)Steve Wrote: [\[CITE\]](#) It's always enabled by default and I never disable it. It was enabled when I replied to your message.

Yours worked. So did Robot's.

So what do you and Amanda have in common?

FamousHater - October 20, 2017, 12:01 am

(Oct 19, 2017 11:59 PM)Armada Wrote: [\[CITE\]](#) Just had 2 more users confirm, some can send with sig, seems others can not...you using firefox browser?

Steve - October 20, 2017, 12:01 am

(Oct 19, 2017 11:58 PM)Mr. Robot Wrote: [\[CITE\]](#) It does, I just tested it.

Lol... the box works in that you can check it, but it does not work in that the signature still is not included.

Mr. Robot - October 20, 2017, 12:01 am

(Oct 20, 2017 12:00 AM)Steve Wrote: [\[CITE\]](#) It's always enabled by default and I never disable it. It was enabled when I replied to your message.

Yours worked. So did Robot's.
Three main things.

Try disable it, send a PM then enable it and send again.
Try change user group.
Try change image hosted location.

Nakamoto. - October 20, 2017, 12:01 am

(Oct 20, 2017 12:00 AM)Steve Wrote: [\[CITE\]](#) It's always enabled by default and I never disable it. It was enabled when I replied to your message.

Yours worked. So did Robot's.
WAIT... Try changing your display group to Ub3r then PM me

Armada - October 20, 2017, 12:02 am

(Oct 20, 2017 12:00 AM)Fsvor Wrote: [\[CITE\]](#) So what do you and Amanda have in common?
Group and account wise, NOTHING.

Hes a Mentor, and Omni wants me to quit. lol

None of this makes sense honestly.

(Oct 20, 2017 12:01 AM)Mr. Robot Wrote: [\[CITE\]](#) Three main things.

Try disable it, send a PM then enable it and send again.
Try change user group.
Try change image hosted location.
I did the first 2 already, and our sigs are on the same image host...

lol... Might be a bug.

Steve - October 20, 2017, 12:03 am

(Oct 20, 2017 12:01 AM)FamousHater Wrote: [\[CITE\]](#) you using firefox browser?
I'm using chrome. What about you armada?

Nakamoto. - October 20, 2017, 12:03 am

(Oct 20, 2017 12:02 AM)Armada Wrote: [\[CITE\]](#) Group and account wise, NOTHING.

Hes a Mentor, and Omni wants me to quit. lol

None of this makes sense honestly.

I did the first 2 already, and our sigs are on the same image host...

lol... Might be a bug.

SOLVED

Change display group to Ub3r and your images will show in your sig again, now why is it not working otherwise?

Ninetales. - October 20, 2017, 12:04 am

Steve just sent me a pm and I saw his sig

<https://i.imgur.com/zEQHDNT.png>

Mr. Robot - October 20, 2017, 12:05 am

Working now by the looks of things.

Nakamoto. - October 20, 2017, 12:06 am

My guess is with custom usergroups they aren't inheriting the permission from the primary group to use image signatures in PMs, this is a setting that can be changed in MyBB.

Steve - October 20, 2017, 12:07 am

(Oct 20, 2017 12:03 AM)Fsvor Wrote: [\[CITE\]](#) SOLVED

Change display group to Ub3r and your images will show in your sig again, now why is it not working otherwise?

So it doesn't work for socialites or legends, but it works when Ninetales has Dawn? I'll try torque

(Oct 20, 2017 12:04 AM)Ninetales. Wrote: [\[CITE\]](#) Steve just sent me a pm and I saw his sig

<https://i.imgur.com/zEQHDNT.png>

(Oct 20, 2017 12:05 AM)Mr. Robot Wrote: [\[CITE\]](#) Working now by the looks of things.

This is because I changed my usergroup to Uber.

Armada, try changing to Uber

Armada - October 20, 2017, 12:07 am

Interesting....

Must be an oversight on the custom groups.

But why R3kt and Mentors dont how as they are defacto groups.

Maybe Omni just over looked it?

Nakamoto. - October 20, 2017, 12:08 am

The issue doesn't seem to be with all usergroups, maybe we could get a list of the groups that are messed up and send them to Omni to check out?

Steve - October 20, 2017, 12:14 am

Works:Ub3r

Dawn

Harmony

Doesn't Work:Mentor

R3kt

Torque

Socialites

Legends

I'll update the OP with these lists, please post when you find more! All you have to do is change your display group and go to your sent messages and view one - no need to send a new pm to anyone.

Armada - October 20, 2017, 12:15 am

(Oct 20, 2017 12:14 AM)Steve Wrote: [\[CITE\]](#) Works:Ub3r

Dawn

Harmony

Doesn't Work:Mentor

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Torque

Socialites

Legends

I'll update the OP with these lists, please post when you find more! All you have to do is change your display group and go to your sent messages and view one - no need to send a new pm to anyone.

Do it within 90 days ?

Ninetales. - October 20, 2017, 12:16 am

(Oct 20, 2017 12:15 AM)Armada Wrote: [\[CITE\]](#) Do it within 90 days ?
topical comment for a topical evening

Steve - October 20, 2017, 12:29 am

I've done all the groups I can. If anyone else can help with their usergroups please post the outcome

below!

(Oct 20, 2017 12:15 AM)Armada Wrote: [\[CITE\]](#) Do it within 90 days ?
Hopefully we'll have this figured out by then ?

Nakamoto - October 20, 2017, 12:33 am

(Oct 20, 2017 12:29 AM)Steve Wrote: [\[CITE\]](#) I've done all the groups I can.
And you have done a lot of them you damn group whore.

Fortunate - October 20, 2017, 12:34 am

Doesn't seem to work for Polyzen members either. Just tested it with Steve.

Steve - October 20, 2017, 12:44 am

(Oct 20, 2017 12:34 AM)Fortunate Wrote: [\[CITE\]](#) Doesn't seem to work for Polyzen members either.
Just tested it with Steve.

That's correct, thanks for PMing me! Added to OP along with a few other groups.

Vitani - October 20, 2017, 6:17 am

Hmm, strange bug. Also surprising noone noticed this before. Thanks for making the thread Steve.

Elitas - October 20, 2017, 8:53 am

This is a little odd.

As far as I know there are 2 types of usergroups with MyBB. Primary & Secondary.

Obviously, Staff, UB3R, L33T & Admins are all primary and this does not affect them.

It's the other groups it's not affecting which confuses me.

Vitani - October 20, 2017, 9:12 am

(Oct 20, 2017 09:08 AM)xadamxk Wrote: [\[CITE\]](#) To add to this, there are actually 4 types of groups.
Big Image [\(Click to View\)](#)

All groups that aren't site groups seem to be okay
Any chance you can make your image a bit bigger? I had a hard time reading those small characters.

Most likely some small bug though, I'm sure this'll be fixed easily.

Elitas - October 20, 2017, 9:12 am

(Oct 20, 2017 09:08 AM)xadamxk Wrote: [\[CITE\]](#) To add to this, there are actually 4 types of groups.
Big Image [\(Click to View\)](#)

All groups that aren't site groups seem to be okay
You mean there are 4 official groups?!?!?

Not sure what you're saying. 4 primary groups would be admins, staff, ub3r and l33t.

Omniscient - October 20, 2017, 11:22 am

Haven't seen a legit bug in a long time. This is a case where it's MyBB and they are incorrectly using display group permissions over actual group permissions. I complained to them years ago about this habit but they argued that if it's a "display" setting that the "display group" gets precedence. I think that's dumb and obviously causes issues like this. I think they fixed it on posts but maybe not

on PMs.

I'm going to set it so that all groups can use sigs. Give me a few minutes. A lot of groups. :(

Quote:As far as I know there are 2 types of usergroups with MyBB. Primary & Secondary.

There is also the display group. Some of the custom groups had signatures enabled so that's why a few don't have the issue.

Yin Yang - October 20, 2017, 11:25 am

Great catch Steve- I didn't notice that

Steve - October 20, 2017, 11:28 am

(Oct 20, 2017 11:22 AM)Omniscient Wrote: [\[CITE\]](#) Haven't seen a legit bug in a long time. This is a case where it's MyBB and they are incorrectly using display group permissions over actual group permissions. I complained to them years ago about this habit but they argued that if it's a "display" setting that the "display group" gets precedence. I think that's dumb and obviously causes issues like this. I think they fixed it on posts but maybe not on PMs.

I'm going to set it so that all groups can use sigs. Give me a few minutes. A lot of groups. :(

There is also the display group. Some of the custom groups had signatures enabled so that's why a few don't have the issue.

I spent at least an hour going around the account settings because I was convinced I was being dense. Glad to help find an actual legit bug! Thanks for the fix.

(Oct 20, 2017 11:25 AM)Yin Yang Wrote: [\[CITE\]](#) Great catch Steve- I didn't notice that That's because you're not a narcissist like I am.

Omniscient - October 20, 2017, 11:31 am

Should be fixed now.

Steve - October 20, 2017, 11:33 am

(Oct 20, 2017 11:31 AM)Omniscient Wrote: [\[CITE\]](#) Should be fixed now.
Looks good now, thanks!

Omniscient - December 27, 2017, 1:58 pm

Altered it so that it just requires 100 posts while displaying a custom usergroup. I had it set 500 but that was too high.