

Forum:[Hack Forums](#)

Thread: [phone broken , 2fa lost](#)

Malicious009 - November 12, 2017, 8:28 am

my phone is broken , made a mistake and deleted all browser history
now i can't login ! is there any solution ?

my old account : Malicious007

James Bond™ - November 12, 2017, 8:34 am

Contact staff and get a hardware 2fa device.

Saltpeter - November 12, 2017, 8:36 am

Use the contact form and request an account recovery. There is a flat fee of \$20 and there isn't a guarantee of success.

<https://hackforums.net/contact.php>

Malicious009 - November 12, 2017, 8:37 am

(Nov 12, 2017 09:34 AM)James Bond™ Wrote: [\[CITE\]](#) Contact staff and get a hardware 2fa device.
hardware 2fa device ?

Mustys - November 12, 2017, 8:39 am

Just wondering - what should people even do in case that their phones get broken/stolen what can they save to recover this a lot quicker?

Night - November 12, 2017, 8:41 am

(Nov 12, 2017 09:39 AM)Mustys Wrote: [\[CITE\]](#) Just wondering - what should people even do in case that their phones get broken/stolen what can they save to recover this a lot quicker?

When I switched phones, I think I just put in my phone number and password and I got in. Not sure how people lose their 2fa.

JustAnotherRandomDude - November 12, 2017, 8:42 am

(Nov 12, 2017 09:39 AM)Mustys Wrote: [\[CITE\]](#) Just wondering - what should people even do in case that their phones get broken/stolen what can they save to recover this a lot quicker?

There's an app called Authy which syncs to your phone, laptop, whatever to do 2FA so you'll never lose your codes.

Michael - November 12, 2017, 8:42 am

(Nov 12, 2017 09:39 AM)Mustys Wrote: [\[CITE\]](#) Just wondering - what should people even do in case that their phones get broken/stolen what can they save to recover this a lot quicker?

If this would happen in my case, which is happening btw, you either have 2 options.

Either write down your private code that you receive for recovery, or you can use an app like Authy (multi device supported).

Cammy - November 12, 2017, 8:43 am

That'll be 20 dollars for you to give to Omni then

Mustys - November 12, 2017, 8:57 am

(Nov 12, 2017 09:42 AM)Michael Wrote: [\[CITE\]](#) If this would happen in my case, which is happening btw, you either have 2 options.

Either write down your private code that you receive for recovery, or you can use an app like Authy (multi device supported).

Alright, cool I got the recovery code written down somewhere :D

Salt peter - November 12, 2017, 9:00 am

(Nov 12, 2017 09:41 AM)Slade~?? Wrote: [\[CITE\]](#) When I switched phones, I think I just put in my phone number and password and I got in. Not sure how people lose their 2fa.

It is the people that lose 2fa and then accidentally log out that get shafted.

spradebassen - November 12, 2017, 9:32 am

This is why I don't use 2fa authentication

J?cob - November 12, 2017, 11:02 am

People should really not use Gauth, Authy is better. You can transfer it to a new device even if the old device is unusable. It takes 24 hours but its better than it being lost forever.

Malicious009 - November 12, 2017, 1:58 pm

(Nov 12, 2017 12:02 PM)Jacob Wrote: [\[CITE\]](#) People should really not use Gauth, Authy is better. You can transfer it to a new device even if the old device is unusable. It takes 24 hours but its better than it being lost forever.

will do that , i just hope to get my old account back
thanks buddy