

Forum:[Hack Forums](#)

Thread: [Lost Access to my Account](#)

Titanteen1 - December 8, 2017, 11:54 am

Hey,

My name is Keith. Previously, I used this board under the pseudonym 'Cynical. I lost access to my account due to the 2FA. I believe what happened was that I didn't transfer authenticator correctly when I purchased a newer phone multiple months ago. Since then, the 2FA code generated by Authy doesn't work anymore.. From either device. I would love to have access to my account back.

My account: /member.php?action=profile&uid=1883633

Thanks,
Titanteen1/'Cynical

EDIT: Also worthy to note, I submitted a message via the contact form awhile ago, and I never received a reply back.

Kotlin - December 8, 2017, 7:04 pm

I believe there is a \$20 fee for account recovery from the last time I checked OP.

Also, (kinda off topic) I did experience a similar issue where my 2FA codes generated by Authy did not work on both my PC and my phone about two months ago. Took some time but I was able to get back in but I'm still perplexed to why my Authy codes didn't work at all.

Vince - December 8, 2017, 7:55 pm

Do you guys not take account security seriously or something?

Or can you not read when Omni stated to make sure you make a backup of your backup codes?

No wonder he is tired of helping you fucking turd nuggets get back into your accounts.

Vitani - December 9, 2017, 3:51 am

As Vince said, this is what backup codes are for. You'll probably be asked by Omniscient to pay a recovery fee in order to get your account back. Good luck and next time be sure to back the codes up properly.

Titanteen1 - December 9, 2017, 7:39 am

(Dec 8, 2017 08:55 PM)Vince? Wrote: [\[CITE\]](#) Do you guys not take account security seriously or something?

Or can you not read when Omni stated to make sure you make a backup of your backup codes?

No wonder he is tired of helping you fucking turd nuggets get back into your accounts.

In what way is this post helpful whatsoever? I haven't been here since April, and this is what I come back to.. It's no wonder this board seems so much more inactive than the last time I visited.

EDIT: Also, I find it amazing that y'all expect me to be familiar with statements made AFTER I lost access to my account. Simply absurd.

Omniscient - December 9, 2017, 12:50 pm

You enabled 2FA in March 2017. At the time it was clear on the Gauth page to backup your 2FA secret key.

Quote: I lost access to my account due to the 2FA. I believe what happened was that I didn't transfer authenticator correctly when I purchased a newer phone multiple months ago. Since then, the 2FA code generated by Authy doesn't work anymore.

Are you saying you have the secret key? If so then contact me and I will confirm it's the legit key and if it works or not.

If you have the actual secret key then the problem is your device time isn't synced properly. By being off 30 seconds or more it can cause a code error. If you used Authy but didn't enable backup on the app then you screwed that up too. Authy doesn't automatically backup your keys unless you enable it.

But the HF Gauth page does tell you to backup your secret key.

Titanteen1 - December 9, 2017, 5:10 pm

(Dec 9, 2017 01:50 PM)Omniscient Wrote: [\[CITE\]](#) You enabled 2FA in March 2017. At the time it was clear on the Gauth page to backup your 2FA secret key.

Are you saying you have the secret key? If so then contact me and I will confirm it's the legit key and if it works or not.

If you have the actual secret key then the problem is your device time isn't synced properly. By being off 30 seconds or more it can cause a code error. If you used Authy but didn't enable backup on the app then you screwed that up too. Authy doesn't automatically backup your keys unless you enable it.

But the HF Gauth page does tell you to backup your secret key.

I just checked Authy to see if I could find the secret key.. It's telling me to enter a 'backups password' and everything I've tried hasn't worked. Before I setup Authy, I was using Google Authenticator. It's on iOS... not sure how to export the secret key (don't even think it'd be the right one). I have access to my original registration email and the PayPal account I purchased my upgrades with, but I can't seem to locate the transactions from upgrading.. The original secret key for 2 factor auth ended in JI3J, but that's from when I initially set it up.. Not sure if that is the same one still on record.

Omniscient - December 10, 2017, 3:07 am

(Dec 9, 2017 06:10 PM)Titanteen1 Wrote: [\[CITE\]](#) I just checked Authy to see if I could find the secret key.. It's telling me to enter a 'backups password' and everything I've tried hasn't worked. Before I setup Authy, I was using Google Authenticator. It's on iOS... not sure how to export the secret key (don't even think it'd be the right one). I have access to my original registration email and the PayPal account I purchased my upgrades with, but I can't seem to locate the transactions from upgrading.. The original secret key for 2 factor auth ended in JI3J, but that's from when I initially set it up.. Not sure if that is the same one still on record.

Yeah, that's a goof on your end. And JI3J doesn't match any of the accounts keys.

Use contact form and prepare for the response about paying the recovery fee.

Titanteen1 - December 10, 2017, 9:43 am

(Dec 10, 2017 04:07 AM)Omniscient Wrote: [\[CITE\]](#) Yeah, that's a goof on your end. And JI3J doesn't match any of the accounts keys.

Use contact form and prepare for the response about paying the recovery fee.
I'm not going to pay to recover my account. Whatever.
Catch ya flipside ig.